

Application for limited proceeding increase in water and wastewater rates in Orange County by

Pluris Wedgefield, Inc.

DOCKET NO. 20170166-WS

Name Richard Steinke
Address 2333 Archer Blvd
Orlando, FL 32833

COMMISSION
CLERK

2017 NOV 27 AM 8:34

RECEIVED-PPSC

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file:

CONSUMER COMMENTS

I moved to Wedgefield one year prior to Pluris' purchase of the water utility. My water bill was a shock, after living in Iowa + Nebraska. That bill doubled when Pluris bought in. (I had invested in a softener, so the taste of the water was not bad, I thought.) My water bills increased steadily over the years. When the new meters were installed, my bills increased \$10/month (I did not keep a record of water used) for 4 consecutive months. Pluris' explanation was that I used that much more water each month. But the amount of the billing has been steady since then. Huh? Illogical.

Occasionally, my water has a blue tint. When the local manager looked at my white tub of water, he said he could not see the blue color. I have no idea why it's blue (inconsistently). Neither does Pluris.

FOLD & TAPE -- See back for address

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

ORLANDO FL 328

15 NOV 2017 FNS L



Rich Steinke
2333 Archer Blvd.
Orlando, FL 32833-3910

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32399-085099



FOLD HERE



TAPE

FOLD HERE