

Sandra Soto

From: Ruth McHargue
Sent: Tuesday, December 05, 2017 3:37 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20160101
Attachments: E-Form Other Complaint TRACKING NUMBER 125324

[Customer correspondence](#)

From: Diane Hood
Sent: Monday, December 04, 2017 4:26 PM
To: Ruth McHargue
Subject: To CLK Docket 20160101

Copies on file. DHood

Sandra Soto

From: consumerComplaint@psc.state.fl.us
Sent: Sunday, December 03, 2017 11:47 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 125324

CUSTOMER INFORMATION

Name: Kirsten Badenhorst
Telephone:
Email:
Address: 932 stone creek ct Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Kirsten Badenhorst Account Number:
Address: 932 stone creek ct Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

The recent price increase for water and waste is an outrage! It's ridiculous to have your water bill almost as high as the electric bill! This is a monopoly and no regulation seems to be occurring. I am a struggling single parent currently going through a divorce where my husband took all of the money. It's difficult to make ends meet now and having to pay these new increases is unbearable. Something needs to be done to reduce these prices. Please!