

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: December 8, 2017
TO: Office of Commission Clerk
FROM: Bureau of Consumer Assistance, Office of Consumer Assistance & Outreach
RE: Customer Correspondence

Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket 2017016.6

RECEIVED-PPSC
2017 DEC -8 PM 3:09
COMMISSION
CLERK

Application for limited proceeding increase in water and wastewater rates in Orange County by

Pluris Wedgefield, Inc.

DOCKET NO. 20170166-WS

Name Diane Johnson

Address 2405 Archer Blvd, Orlando, FL 32833

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

**Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850**



CONSUMER COMMENTS

I am in favor of OCU managing the water. Outages and problems have not been honestly conveyed to residence. Costs go up not only with Pluris but also as the management took over than the past years. Cost is totally some of the highest in the Orlando area. Health issues arise frequently. After we moved here over 20 years ago I have a double carbon filtration for the entire house. In addition, a reverse osmosis system for cooking & drinking. It's poor water quality for well over 20 years -- we were not aware of prior to purchasing our house.

A new study from OCU with fresh eyes, new ideas, better management. It would be great to have water bill go back to 14⁰⁰ a month before we moved here. & better water quality.

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Angie Calhoun

From: PSC Fax Server <Fax@psc.state.fl.us>
Sent: Thursday, December 07, 2017 2:47 AM
To: Consumer Contact
Subject: FPSC , 1 page(s)
Attachments: FAX-2017-12-07 02_46_33.tif

New Fax Received!

You have received a 1 page fax from FPSC ().

It was sent to 8504136362. The fax is attached to this email, open the attachment to view your fax.