

STATE OF FLORIDA

JULIE I. BROWN
CHAIRMAN



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Public Service Commission

December 11, 2017

Mr. John C. Hyatt
5783 Casa Del Sol Boulevard
Sarasota, Florida 34233

Re: Florida Power & Light Company

Dear Mr. Hyatt:

Thank you for your letter dated November 28, 2017, regarding Florida Power & Light Company (FPL). Specifically, you stated concerns regarding FPL requesting additional monies after hurricane Irma and an increase in your electric usage. Your letter has been placed in Correspondence, Consumers and their Representatives, in Docket No. 20170000-OT, for access by the public, interested parties, and all Commissioners.

With respect to hurricane Irma restoration costs, FPL has not petitioned the Commission yet for recovery of such costs. If FPL files a petition to recover hurricane Irma related costs, a docket will be opened for Commission consideration. FPL will be required to file documentation to support all the requested costs and the Commission will review the costs for prudence.

With respect to your comments regarding FPL's restoration efforts after hurricane Irma, the Commission has initiated a review of electric utilities' hurricane preparedness and restoration actions in Docket No. 20170215-EU. The review will explore the potential to further minimize infrastructure damage that results in outages. The Commission also encourages utility customers to provide comments on Florida electric utilities' hurricane preparedness and restoration actions. Customer comments can be provided through a link located on the Commission's homepage, www.floridapsc.com.

In addition, you stated that your usage increased for the period January through July 2017 when compared to January through July 2016. Factors that impact a customer's electric bill are the energy used by the electric appliances, including heating, cooling, and lighting. The number of appliances also affects usage. However, usage varies on a case-by-case basis and we can not determine what is causing the variation you observed by looking at a monthly comparison. FPL offers free walk-through energy audits to its residential customers upon request. An FPL employee will visit your home, and identify energy-saving opportunities and rebates available to improve your home's energy efficiency.

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I hope you find this information helpful. Please do not hesitate to contact the Commission if you have any additional questions or concerns.

Sincerely,



Julie I. Brown
Chairman

cc: Commissioner Art Graham
Commissioner Ronald A. Brisé
Commissioner Gary F. Clark
Commissioner Donald J. Polmann