

**Brandy Butler**

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**From:** Ruth McHargue  
**Sent:** Thursday, December 14, 2017 2:49 PM  
**To:** Consumer Correspondence  
**Subject:** FW: To CLK Docket 20160101  
**Attachments:** E-Form Other Complaint TRACKING NUMBER 125421

Customer correspondence

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**From:** Diane Hood  
**Sent:** Thursday, December 14, 2017 8:05 AM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 20160101

Copies on file. DHood

## Brandy Butler

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Wednesday, December 13, 2017 10:24 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 125421

### CUSTOMER INFORMATION

Name: Larry Skinner  
Telephone:  
Email: [mgrsw160@gmail.com](mailto:mgrsw160@gmail.com)  
Address: 100 W. York Ct. Longwood FL 32779

### BUSINESS INFORMATION

Business Account Name: Larry Skinner  
Account Number:  
Address: 100 W. York Ct. Longwood FL 32779

Water County Selected: Seminole

### COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

#### Details:

The rate increase of 100% is unjustified. My bill has gone from \$50.00 average to \$150.00. There are only two in my household. I have a small yard to water.

I manage Springwood Village Condos. The water & sewer costs will increase by \$50,000 to \$60,000 this next year. The dues were raised by \$15.00 just to cover these costs. That is more than the dues have been raised in the 13 years I have managed there combined. Other projects will be put on hold and no raises for the employees just so Utilities, Inc. can be paid. Also Utilities, Inc. receives thousands of dollars each month for sewage charges on water used for irrigation. They provide no service for this and have no costs. It is 100% profit. Please reconsider your decision.