

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Mr. & Mrs. Ralph Jones

Electric Utility Provider : EI801 - Duke Energy

Zip Code : 34601

Category : Power restoration time

Comments : Dear Commissioners:

PLEASE do NOT acquiesce on Duke's request to allow rates to increase.

Had Duke trimmed trees as other power companies did, they would have not have had nearly as many problems!!

From what we have read, Duke cut their tree trimming budget by some \$2.5 million. This budget cut cost their customers many extra days of power outage. Plus it cost Duke probably 50 times that much!!! Please FORCE DUKE ENERGY TO pass this TERRIBLY UNWISE DECISION on to their stockholders, as doing so will cause stockholders to hold Executives responsible for their decisions!

Duke customers were several days behind those of other power companies to receive power restoration. My wife's brother is a Withlacoochee Power customer, who lives about 5 miles from us, with many more trees to take down lines, and their power was restored almost 72 hours prior to ours.

Withlacoochee Power customers have seen tree trimmers doing a great job in preparation for the next storm.

Very Respectfully,