

Brandy Butler

From: Ruth McHargue
Sent: Wednesday, January 03, 2018 4:43 PM
To: Consumer Correspondence
Cc: Diane Hood; Janet Brunson
Subject: FW: To CLK Docket 20160101
Attachments: E-Form Other Complaint TRACKING NUMBER 125568; E-Form Other Complaint TRACKING NUMBER 125579

Customer correspondence

From: Diane Hood
Sent: Wednesday, January 03, 2018 4:18 PM
To: Ruth McHargue
Subject: To CLK Docket 20160101

Copies on file. DHood

Brandy Butler

From: consumerComplaint@psc.state.fl.us
Sent: Monday, January 01, 2018 12:59 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 125568

CUSTOMER INFORMATION

Name: James Bender
Telephone: (407) 415-8640
Email: jimben132@gmail.com
Address: 132 Eastern Fork Longwood FL 32750

BUSINESS INFORMATION

Business Account Name: James Bender
Account Number: 4914300000
Address: 132 Eastern Fork Longwood FL 32750

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

The recent increase in the monthly bill seems excessive and abusive. My September bill was \$48, the October bill increased to \$82. A 60% increase is unacceptable, subsequent bills have been \$86 and \$92.

Brandy Butler

From: consumerComplaint@psc.state.fl.us
Sent: Tuesday, January 02, 2018 10:22 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 125579

CUSTOMER INFORMATION

Name: frank kraft
Telephone: (407) 788-3958
Email: tokrafty@aol.com
Address: 103 rockingham ct longwood FL 32779

BUSINESS INFORMATION

Business Account Name: frank kraft
Account Number:
Address: 103 rockingham ct longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

cAN YOU TELL ME WHY MY WATER BILL HAS BEEN STEADY FOR A FEW YEARS AT \$35 TO 37 DOLLARS AND NOW IT IS \$85....YOU RAISED OUR RATES IN SEMINOLE CO(WEKIVA)TO DOUBLE....hOW IS THIS FAIR...HOW IS IT LEGAL SHAME ON YOU PEOPLE....gOV sCOTT SHOULD REPLACE YOU AL...i AM RETIRED AND ON A FIXED INCOME...PLEASE ANSWER THE QUESTION AS TO WHY SEMINOLE COUNTY IS TAKING THE BRUNT OF THE INCREASE????