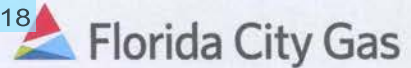


# Notice to Customers



On Oct. 23, 2017, for the first time in 14 years, Florida City Gas (FCG) filed a base rate increase request with the Florida Public Service Commission (FPSC).

The proposed new rates will reflect the cost of capital investments the company has made to enhance the safety and reliability of its system; pipeline capacity challenges which have prompted the development of an LNG strategy; and challenges associated with an aging workforce and the costs associated with proactively addressing the skills gap.

The FPSC will hold public hearings regarding FCG's request for a base rate increase at:

January 23, 2018, 6 pm  
Coral Gables City Hall  
Commission Chambers  
405 Biltmore Way  
Coral Gables, FL 33134

January 24, 2018, 9 am  
Port St. Lucie  
PSL Civic Center  
9221 Civic Center Place  
Port St. Lucie, FL 34953

January 24, 2018, 6 pm  
Melbourne Brevard County Governmental Center  
Commission Chambers  
2725 Judge Fran Jamieson Way  
Viera (Melbourne), FL 32940

Customers are urged to be present at the beginning of the meeting, since public hearings may be adjourned once all customers present have been allowed to speak.

Any person requiring accommodation at the meetings due to a physical impairment should call the Commission Clerk and Administrative Services at **850.413.6770** at least five calendar days prior to the meeting. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service at **800.955.8771 (TDD)**.

Currently, the FPSC is scheduled to consider FCG's rate request at:

- 9:30 a.m. Tuesday, 12/12/17 (Interim Rates)
- 1:30 p.m. Tuesday, 6/5/18 (Permanent Revenue Requirement)
- 9:30 a.m. Tuesday, 6/19/18 (Permanent Rates)

Room 148, Betty Easley Conference Center  
4075 Esplanade Way  
Tallahassee, FL 32399-0850

Currently, the schedule for this proceeding is as follows:

- |  |                             |
|--|-----------------------------|
| 1. Florida City Gas's testimony and exhibits | October 23, 2017 (complete) |
| 2. Intervenor's testimony and exhibits       | February 1, 2018            |
| 3. Service hearings                          | January 23-24, 2018         |
| 4. Commission staff's testimony and exhibits | February 7, 2018            |
| 5. Rebuttal testimony and exhibits           | February 16, 2018           |
| 6. Prehearing Statements                     | March 5, 2018               |
| 7. Discovery deadline                        | March 9, 2018               |
| 8. Prehearing Conference                     | March 12, 2018              |
| 9. Hearing                                   | March 26-30, 2018           |
| 10. Briefs                                   | April 13, 2018              |

More detailed information regarding the company's request is available at the following company offices:

**Doral Office**  
4045 N.W. 97th Avenue  
Doral, FL 33178-2300  
9:00 a.m. – 5:00 p.m.

**Brevard Service Center**  
4180 South US Highway 1  
Rockledge, FL 32955-5309  
9:00 a.m. – 5:00 p.m.

The Company's minimum filing requirements and a synopsis of the case can also be reviewed during normal operating hours at:

**St. Lucie Co. Public Library/Port St. Lucie Branch**  
180 SW Prima Vista  
Port St. Lucie, FL 34983  
**772.871.5450**

A detailed synopsis of the case can also be reviewed during normal operating hours at:

**Central Brevard Library**  
Attention: Director  
308 Forrest Avenue  
Cocoa, FL 32922  
**321.633.1792**

**Hialeah JFK Memorial Library**  
Attention: Director  
190 W. 49th Street  
Hialeah, FL 33012  
**305.819.9140**

**Miami Dade Main Library**  
Attention: Director  
101 West Flagler Street  
Miami, FL 33128  
**305.375.2665**

**Broward Co. Main Library**  
Attention: Director  
100 S. Andrews Avenue  
Ft. Lauderdale, FL 33301  
**954.357.7444**

**Palm Beach Co. Library Belle Glade Branch**  
530 South Main Street  
Belle Glade, FL 33430  
**561.996.3453**

**St. Lucie Co. Public Library Port St. Lucie Branch**  
180 SW Prima Vista  
Port St. Lucie, FL 34983  
**772.871.5450**

**Martin Co. Public Library Hoke Library**  
1150 NW Jack Williams Way  
Jensen Beach, FL 34957  
**772.443.2870**

**Indian River Co. Public Library**  
1600 21st Street  
Vero Beach, FL 32960  
**772.770.5060**

Any customer comments regarding the Company's service or the proposed rate increase should include the docket number assigned to this case, Docket No. 20170179-EI, and should be addressed to:

**Commission Clerk**  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850  
**800.342-3552**

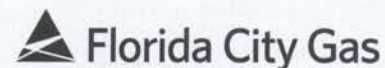
Company personnel may be contacted to answer any questions concerning the rate request at the address shown on your bill, by visiting the Company's website: [floridacitygas.com](http://floridacitygas.com), or by calling the following telephone number: **888.284.5072** (available between the hours of 8:00 a.m. and 5:00 p.m. EST).

*Handwritten notes:*  
"JUST GOT THIS SMALL" (over St. Lucie Co. Public Library)  
"opposed to this" (over Central Brevard Library)  
"allow no price increase" (over Palm Beach Co. Library)  
"to now" (over Martin Co. Public Library)

RECEIVED-PPSC  
JAN -5 AM 9:00  
COMMISSION CLERK



# Aviso a nuestros clientes



El 23 de octubre de 2017, Florida City Gas (FCG) solicitó de la Florida Public Service Commission (FPSC) un aumento en la tasa base por la primera vez en los últimos 14 años.

Las tasas nuevas propuestas reflejarán el costo de las inversiones de capital que la compañía hizo para mejorar la seguridad y fiabilidad del sistema; desafíos en la capacidad de tuberías que han provocado el desarrollo de una estrategia de LNG; y desafíos asociados con una fuerza laboral envejecida y los costos implicados para abordar la brecha de habilidades de manera proactiva.

La FPSC llevará a cabo audiencias públicas con respecto a la solicitud de FCG para un aumento en la tasa base en los siguientes lugares:

6 pm, Miércoles 23, 2018 Coral Gables City Hall Commission Chambers 405 Biltmore Way Coral Gables, FL 33134	9 am, Miércoles 24, 2018, Port St. Lucie PSL Civic Center 9221 Civic Center Place Port St. Lucie, FL 34953
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6 pm, Miércoles 24, 2018  
Melbourne Brevard County Governmental Center  
Commission Chambers  
2725 Judge Fran Jamieson Way  
Viera (Melbourne), FL 32940

Se alienta a los clientes que estén presentes al principio de estas reuniones, dado que podría cerrarse la sesión de la audiencia pública una vez que todos los clientes presentes han tenido la oportunidad de hablar.

Cualquier persona que requiera acomodación en las audiencias debido a una discapacidad física debe llamar al secretario de la comisión y al departamento de servicios administrativos al **850.413.6770** por lo menos cinco días calendario antes de la audiencia. Cualquier persona con discapacidad auditiva o dificultad del habla debe comunicarse con la Florida Public Service Commission usando el servicio Relay de Florida al **800.955.8771 (TDD)**.

Actualmente, la FPSC tiene programada la consideración de la solicitud de tasa de FCG en:

9:30 a.m. martes, 12/12/17 (Tasas Temporales)  
1:30 p.m. martes, 6/5/18 (Requisito de ingresos permanentes)  
9:30 a.m. martes, 6/19/18 (Tasas Permanentes)

Sala 148, Betty Easley Conference Center 4075 Esplanade Way  
Tallahassee, FL 32399-0850

El horario actual de este procedimiento se indica a continuación:

1. Testimonio y prueba documental 23 de octubre de 2017 de Florida City Gas (completo)
2. Testimonio y prueba documental del tercero interviniente 1 de febrero de 2018
3. Audiencias de servicio 23 y 24 de enero de 2018
4. Testimonio y prueba documental del personal de la comisión 7 de febrero de 2018
5. Testimonio y prueba documental de refutación 16 de febrero de 2018
6. Declaraciones antes de la audiencia 5 de marzo de 2018
7. Fecha límite para descubrimiento de pruebas 9 de marzo de 2018
8. Conferencia antes de la audiencia 12 de marzo de 2018
9. Audiencia 26 al 30 de marzo de 2018
10. Resúmenes 13 de abril de 2018

Información más detallada respecto de la solicitud de la compañía está disponible en las siguientes oficinas empresariales:

<b>Doral Office</b> 4045 N.W. 97th Avenue Doral, FL 33178-2300 9:00 a.m. – 5:00 p.m.	<b>Brevard Service Center</b> 4180 South US Highway 1 Rockledge, FL 32955-5309 9:00 a.m. – 5:00 p.m.
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Los requisitos mínimos de la compañía para archivo, además de un resumen del caso, pueden revisarse también durante las horas normales de funcionamiento en:

**St. Lucie Co. Public Library/Port St. Lucie Branch**  
180 SW Prima Vista  
Port St. Lucie, FL 34983  
**772.871.5450**

Un resumen detallado del caso puede revisarse también durante las horas normales de funcionamiento en:

**Central Brevard Library**  
Attention: Director  
308 Forrest Avenue  
Cocoa, FL 32922  
**321.633.1792**

**Hialeah JFK Memorial Library**  
Attention: Director  
190 W. 49th Street  
Hialeah, FL 33012  
**305.819.9140**

**Miami Dade Main Library**  
Attention: Director  
101 West Flagler Street  
Miami, FL 33128  
**305.375.2665**

**Broward Co. Main Library**  
Attention: Director  
100 S. Andrews Avenue  
Ft. Lauderdale, FL 33301  
**954.357.7444**

**Palm Beach Co. Library**  
Belle Glade Branch  
530 South Main Street  
Belle Glade, FL 33430  
**561.996.3453**

**St. Lucie Co. Public Library**  
Port St. Lucie Branch  
180 SW Prima Vista  
Port St. Lucie, FL 34983  
**772.871.5450**

**Martin Co. Public Library**  
Hoke Library  
1150 NW Jack Williams Way  
Jensen Beach, FL 34957  
**772.443.2870**

**Indian River Co. Public Library**  
1600 21st Street  
Vero Beach, FL 32960  
**772.770.5060**

Todos los comentarios de clientes respecto del servicio de la compañía o respecto del aumento propuesto de la tasa deben incluir el número de la lista de casos asignado a este caso, N.º de caso 20170179-EI, y deben dirigirse a:

**Commission Clerk**  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850  
**800.342-3552**

El personal de la compañía puede ser contactado a la dirección que aparece en su factura para responder a cualquier pregunta con respecto a la solicitud de tasa, al visitar el sitio web de la compañía: **floridacitygas.com** o bien, llamando al siguiente número de teléfono: **888.284.5072** (disponible entre las 8:00 a.m. y las 5:00 p.m., hora del este).



Rate Class		CURRENT RATES		PROPOSED RATES		PROPOSED RATES					
	Customer Charge	Distr. Charge/Therm		Customer Charge	Distr. Charge/Therm	New Rate Class/ Residential (RS) and General Service (GS)	Customer Charge	Distr. Charge/Therm			
RESIDENTIAL	GS-1	\$8.00	\$0.56213		Same	\$0.74751	RS-1	\$12.00	\$0.55220		
	GS-100	\$9.50	\$0.52248		Same	\$0.65758	RS-100	\$15.00	\$0.43120		
	GS-220	\$11.00	\$0.49531		Same	\$0.60246	RS-100	\$15.00	\$0.43120		
	GS-600	\$12.00	\$0.43663		Same	\$0.49869	RS-600	\$20.00	\$0.37559		
	GS-1.2K	\$15.00	\$0.31715		Same	\$0.35507	RS-600	\$20.00	\$0.37559		
NON-RESIDENTIAL	GS-6K	\$30.00	\$0.27487		Same	\$0.30647	GS-6K	\$35.00	\$0.3785		
	Gas Light	\$0.00	\$0.59535		Same	\$0.65605	Gas Light	\$0.00	\$0.4000		
	GS-1	\$8.00	\$0.56213		Same	\$0.74751	GS-1	\$25.00	\$0.4262		
	GS-100	\$9.50	\$0.52248		Same	\$0.65758	GS-1	\$25.00	\$0.4262		
	GS-220	\$11.00	\$0.49531		Same	\$0.60246	GS-1	\$25.00	\$0.4262		
	GS-600	\$12.00	\$0.43663		Same	\$0.49869	GS-1	\$25.00	\$0.4262		
	GS-1.2K	\$15.00	\$0.31715		Same	\$0.35507	GS-1	\$25.00	\$0.4262		
	GS-25K	\$80.00	\$0.27618		Same	\$0.30740	GS-25K	\$150.00	\$0.3571		
	GS-60K	\$150.00	\$0.27477		Same	\$0.30449	GS-25k	\$150.00	\$0.3571		
	NGV	\$15.00	\$0.23232		Same	Same	NGV	\$25.00	\$0.4262		
	RSG	\$16.81	\$0.00/ therm (up to 14 therms)	\$0.52248/ per therm (over 14 therms)			RSG	Same	Same	Same	
			Distr. Charge/ Therm	Demand Charge/ therm		Distr. Charge/ Therm	Demand Charge/ therm		Distr. Charge/ Therm	Demand Charge/ therm	
	GS-120k	\$250.00	\$0.18084	\$0.289		\$0.20277	Same	GS-120K	\$300.00	\$0.3172	\$0.575
	GS-250K	\$300.00	\$0.17191	\$0.289		\$0.19261	Same	GS-120K	\$300.00	\$0.3172	\$0.575
	GS-1250K	\$500.00	\$0.12225	\$0.289		\$0.13732	Same	GS-1250K	\$500.00	\$0.1606	\$0.575
GS-11M	N/A	N/A	N/A				GS-11 M	\$1,000.00	\$0.0800	\$0.575	
GS-25M	N/A	N/A	N/A				GS-25	\$2,000.00	\$0.0400	\$0.575	
TPS Shippers	\$400.00	\$5.92/customer					TPS (Shippers)	\$400.00	\$6.07/customer		
Connect Charge (R)	\$50.00			\$50.00			\$80.00				
Connect Charge (NR)	\$110.00			\$110.00				\$150.00			
Connect Charge (R) (ORBH)	\$50.00			\$50.00				\$100.00			
Connect Charge (NR) (ORBH)	\$110.00			\$110.00				\$200.00			
Reconnect Charge (R)	\$37.00			\$37.00				\$40.00			
Reconnect (R) (ORBH)	\$37.00			\$37.00				\$50.00			
Reconnect (NR) (ORBH)	\$80.00			\$80.00				\$100.00			
Returned Check Charge	\$25 or 5% whichever is greater							\$25.00*			
Failed Trip Charge	\$0							\$20.00			
Late Pymt. Charge	1.5% or \$5.00**							1.5% or \$5.00**			
Change of Account	\$20.00			\$20.00				\$25.00			
Bill Collection in lieu of disconnect	\$20.00			\$20.00				\$25.00			
Temporary Disconnect	\$25.00			\$25.00				\$35.00			
Temporary Disconnect (ORBH)	\$25.00			\$25.00				\$45.00			

\* Additional service charge of \$25 if the face value does not exceed \$50, \$30 if the face value exceeds \$50 but does not exceed \$300, \$40 if the face value exceeds \$300, or 5% of the face amount, whichever is greater.

\*\* 1.5% or \$5.00 whichever is greater. Late Payment Charge applied to governmental entities shall be consistent with applicable law.

(R) = Residential

(NR) = Non-Residential

(ORBH) = Outside of Regular Business Hours



**FLORIDA CITY GAS COMPARISON OF CURRENT AND PROPOSED RATES**

		Cliente	Termia	Cliente	Termia	vicio General (GS)		Cliente	Clon/ Termia		
<b>RESIDENCIAL</b>	GS-1	\$8.00	\$0.56213	El mismo	\$0.74751	RS-1	\$12.00	\$0.55220			
	GS-100	\$9.50	\$0.52248	El mismo	\$0.65758	RS-100	\$15.00	\$0.43120			
	GS-220	\$11.00	\$0.49531	El mismo	\$0.60246	RS-100	\$15.00	\$0.43120			
	GS-600	\$12.00	\$0.43663	El mismo	\$0.49869	RS-600	\$20.00	\$0.37559			
	GS-1.2K	\$15.00	\$0.31715	El mismo	\$0.35507	RS-600	\$20.00	\$0.37559			
<b>NO RESIDENCIAL</b>	GS-6K	\$30.00	\$0.27487	El mismo	\$0.30647	GS-6K	\$35.00	\$0.3785			
	Gas Light	\$0.00	\$0.59535	El mismo	\$0.65605	Gas Light	\$0.00	\$0.4000			
	GS-1	\$8.00	\$0.56213	El mismo	\$0.74751	GS-1	\$25.00	\$0.4262			
	GS-100	\$9.50	\$0.52248	El mismo	\$0.65758	GS-1	\$25.00	\$0.4262			
	GS-220	\$11.00	\$0.49531	El mismo	\$0.60246	GS-1	\$25.00	\$0.4262			
	GS-600	\$12.00	\$0.43663	El mismo	\$0.49869	GS-1	\$25.00	\$0.4262			
	GS-1.2K	\$15.00	\$0.31715	El mismo	\$0.35507	GS-1	\$25.00	\$0.4262			
	GS-25K	\$80.00	\$0.27618	El mismo	\$0.30740	GS-25K	\$150.00	\$0.3571			
	GS-60K	\$150.00	\$0.27477	El mismo	\$0.30449	GS-25k	\$150.00	\$0.3571			
	NGV	\$15.00	\$0.23232	El mismo	El mismo	NGV	\$25.00	\$0.4262			
	RSG	\$16.81	\$0.00/ termia (hasta 14 termias)	\$0.52248/ por termia (más de 14 termias)			RSG	El mismo	El mismo	El mismo	
			<b>Cargo de Distri- bución/ Termia</b>	<b>Cargo de Deman- da/ Termia</b>		<b>Cargo de Distri- bución/ Termia</b>	<b>Cargo de De- manda/ Termia</b>		<b>Cargo de Distri- bución/ Termia</b>	<b>Cargo de De- manda/ Termia</b>	
	GS-120k	\$250.00	\$0.18084	\$0.289		\$0.20277	El mismo	GS-120K	\$300.00	\$0.3172	\$0.575
	GS-250K	\$300.00	\$0.17191	\$0.289		\$0.19261	El mismo	GS-120K	\$300.00	\$0.3172	\$0.575
	GS-1250K	\$500.00	\$0.12225	\$0.289		\$0.13732	El mismo	GS-1250K	\$500.00	\$0.1606	\$0.575
GS-11M	N/A	N/A	N/A				GS-11 M	\$1,000.00	\$0.0800	\$0.575	
GS-25M	N/A	N/A	N/A				GS-25	\$2,000.00	\$0.0400	\$0.575	
TPS Shippers	\$400.00	\$5.92/cliente					TPS (Shippers)	\$400.00	\$6.07/cliente		
Cargo de conexión (R)	\$50.00			\$50.00			\$80.00				
Cargo de conexión (NR)	\$110.00			\$110.00			\$150.00				
Cargo de conexión (R) (ORBH)	\$50.00			\$50.00			\$100.00				
Cargo de conexión (NR) (ORBH)	\$110.00			\$110.00			\$200.00				
Cargo de reconexión (R)	\$37.00			\$37.00			\$40.00				
Reconexión (R) (ORBH)	\$37.00			\$37.00			\$50.00				
Reconexión (NR) (ORBH)	\$80.00			\$80.00			\$100.00				
Cargo por cheque devuelto	\$25 or 5% el que sea mayor						\$25.00*				
Cargo por viaje fallido	\$0						\$20.00				
Cargo por demora de pago	1.5% or \$5.00**						1.5% or \$5.00**				
Cambio de cuenta	\$20.00			\$20.00			\$25.00				
Colección de factura en vez de des-conexión	\$20.00			\$20.00			\$25.00				
Des-conexión temporal	\$25.00			\$25.00			\$35.00				
Des-conexión temporal (ORBH)	\$25.00			\$25.00			\$45.00				

\* Cargo de servicio adicional de \$25 si el valor nominal no supera \$50, \$30 si el valor nominal supera \$50 pero no supera \$300, \$40 si el valor nominal supera \$300, o 5% del valor nominal, el que sea mayor.

\*\* 1.5% o \$5.00, el que sea mayor. Un cargo por demora que se aplica a entidades gubernamentales será coherente con las leyes aplicables

(R) = Residencial

(NR) = No residencial

(ORBH) = Fuera del horario comercial