

Application for limited proceeding increase in water and wastewater rates in Orange County by

Pluris Wedgefield, Inc.

2/5/18

DOCKET NO. 20170166-WS

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CORRESPONDENCE

2/14/2018

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To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

COMMISSION
CLERK

2018 FEB 14 AM 9:33

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CONSUMER COMMENTS

Hello,

I do not support the Pluris rate increase. It is my understanding that Pluris charges higher rates than a comparable utility for a product that has been sub-par for several years.

Why would the commission consider such a request? The residents should not be penalized for a product that is administered inefficiently; and already charges the 7th highest rates in the state.

The water quality has improved. However, the residents need more clear information to justify the increase.

I do not believe the improvements planned by Pluris justify the rate increase

Thank you,
Chris Olivero

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Water Rate Increase - PSC input (11/14/2017 written by Pam Dimarzio, 321-234-6671)

By now everyone in the Wedgefield Pluris service area should know that the utility has requested a large rate increase. If you haven't receive a notice then please go to the Wedgefield Homeowner website and click on the "water" tab. On Nov 2nd, 2017 PSC held a Customer Meeting to solicit feedback on the rate increase. If you did not attend please send your comments in to the PSC. (see form on page 15). Other ways to get you feedback in are: Please make sure ANY communication on the rate increase references Docket 20170166-WS | Email: contact@psc.state.fl.us and clerk@psc.state.fl.us

You can also submit your comments online via efile. <http://www.psc.state.fl.us/ClerkOffice/EFilingRequirements>
The more comments the PSC receives from us the better. Comments need to be submitted by Dec 19th, 2017. This rate increase is considered a "limited preceding" vs. a full rate increase. It is where the utility is asking for a rate increase for specific projects. During a full rate increase a more thorough evaluation of Pluris' accounting is done, but not the case for a limited preceding. The projects Pluris are seeking funds for are: water softener, main break (Maxim St), office building and electronic water meters.

County Commission Meeting Regarding Pluris Water Overview Notes by Cliff Turk

On Nov 4 at 9 AM we attended the meeting to discuss an alternative water discussion with the Orange County Commission which consists of the Mayor, Vice Mayor, and area commissioners...including Commissioner Emily Bonilla who represents Wedgefield. **DID YOU KNOW YOU COULD HAVE ATTENDED?** The answer is **YES**, and it was quite an experience. Several Wedgefield residents also attended. We were given 3 minutes each to voice our opinions. I urge you to attend every meeting. You may have heard of "**Strength in Numbers**", it strongly applies to this situation. Arrive early to sign-up and allow yourself time to get your bearings. Meeting place: 201 S. Rosalind Ave., downstairs at The Orange County Administration Building. Early birds get a free parking space and be sure to bring some notes with you in the likely event you get distracted with everything going on around you.

that needs to to be done, they must have the commission's approval first. We need your help to make this happen by coming to the Board of Commissioners meetings that will be coming up (please check website for dates). If you cannot attend a meeting, please consider sending an email or making a phone call to each Commissioner.

This study will die if our community does not participate. Many of you have seen me knocking on doors to get the signatures needed to move forward with this study. This has not been easy for me, day in and day out since July, working 8 hours or more per day. However, each morning when heading out I was so excited. YES, I can make a difference and the county will make this happen for us, and I must continue to do my part. We did get the numbers...In fact, we **SURPASSED** them! I must say... Our team placed many petitions on your doors with instructions for return delivery to please bring to our committee lead Connie West at 2266 Baker street. We even came to your homes to pick up the signed petitions...**I ASK YOU...DID YOU PARTICIPATE? IT IS NOT TOO LATE!!! GET THEM SIGNED!** Every signed petition, email sent, phone call made and meeting attended is going to help us succeed in getting #Plurisout. I want to thank each and every one of you for your participation. I will be there on November 24th! Will You?

Respectfully,

Cliff Turk

321-223-7141

ORANGE COUNTY COMMISSIONER'S CONTACT INFO

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Betsy VanderLey | district1@ocfl.net

Bryan Nelson | district2@ocfl.net

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Jennifer Thompson | district4@ocfl.net

Emily Bonilla | district5@ocfl.net

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At first, the commissioners were unsure of how to proceed especially the Mayor. She stated more than once that "it's only about the community's current water costs, and she feels that even if OCU manages the water, Wedgefield residents would still be unhappy" We all know that this is not the case. While we are livid over the rate hike proposed, we are also looking to our elected officials to help us with this ongoing injustice. Think about this scenario...We do not trust Pluris. They have been shown to hide their outages or problems on many occasions. Only then taking a reactive approach in fixing rather than a proactive approach to make it better. Let's face it our problem has been many years in the making, but having new utility management with fresh eyes and ideas could make a substantial difference. As Pluris customers, we need to ALL voice the positive reasons why OCU should continue with their study. It's not just about cost but about the health and economic future for us all. Orange County Engineers have stated that they can and will devise a plan to better our water quality and bring our costs down. However, before performing any of the due-diligence