Review of Electric Utility Hurricane Preparedness and Restoration Actions
Docket No : 20170215-EU
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Category : Power restoration time
Comments : Hurricane Irma showed how undependable the power grid is when a big storm hits. Even though I was not affected but many of our neighbors and other Duke customers where not as lucky. Just look at Puerto Rico, if the network is not taken care of you will lose power.

I have heard stories about families and businesses that were able to use solar and batteries to generate power after the storm. To me this seems like the smart way forward. I have solar power but no batteries I wish I had. I think the utilities need to invest in more solar and batteries near our neighborhoods. Or make it easier for customers to buy their own equipment and be able to use it when the grid goes down. Those kinds of technology should be used wherever they can to prepare for hurricanes. We need to make sure Duke is building the grid with modern technology and clean energy to make it more dependable, not just rebuilding the same old power lines and transformers that keep going down when we need them the most.