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February 16, 2018

#### BY E-PORTAL

Ms. Carlotta Stauffer Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Re: DOCKET NO. 20170179-GU - Petition for rate increase and approval of depreciation study by Florida City Gas.

Dear Ms. Stauffer:

Attached, for electronic filing, please find the testimony and exhibits of Florida City Gas' rebuttal witness Terry Deason. (Document 7 of 10)

Sincerely,

Beth Keating

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**ATTACHMENTS** 

cc:// Office of Public Counsel

**FEA** 

1		Before the Florida Public Service Commission
2		Docket No. 20170179-GU: Petition for rate increase by Florida City Gas.
3		Prepared Rebuttal Testimony of Terry Deason
4		On behalf of Florida City Gas
5		Date of Filing: February 16, 2018
6	I.	INTRODUCTION
7	Q:	What is your name and business address?
8	A:	My name is Terry Deason. My business address is 301 S. Bronough
9		Street, Suite 200, Tallahassee, Florida 32301.
10		
11	Q:	By whom are you employed and in what capacity?
12	A:	I am employed by Radey Law Firm as a Special Consultant specializing in
13		the fields of energy, telecommunications, water and wastewater, and
14		public utilities generally.
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16	Q:	Please describe your educational background and professional
17		experience.
18	A:	I have over forty years of experience in the field of public utility regulation
19		spanning a wide range of responsibilities and roles. I served a total of
20		seven years as a consumer advocate in the Florida Office of Public
21		Counsel ("OPC") on two separate occasions. In that role, I testified as an
22		expert witness in numerous rate proceedings before the Florida Public
23		Service Commission ("Commission"). My tenure of service at OPC was

interrupted by six years as Chief Advisor to Florida Public Service Commissioner Gerald L. Gunter. I left OPC as its Chief Regulatory Analyst when I was first appointed to the Commission in 1991. I served as Commissioner on the Commission for sixteen years, serving as its chairman on two separate occasions. Since retiring from the Commission at the end of 2006, I have been providing consulting services and expert testimony on behalf of various clients, including public service commission advocacy staff, county and municipal governments, and regulated utility companies. I have also testified before various legislative committees on regulatory policy matters. I hold a Bachelor of Science Degree in Accounting, summa cum laude, and a Master of Accounting, both from Florida State University.

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- 14 Q: Are you sponsoring an exhibit?
- 15 A: Yes. I am sponsoring the following exhibit:
- TD-1, Biographical Information for Terry Deason

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- 18 Q: For whom are you appearing as a witness?
- 19 A: I am appearing as a witness for Florida City Gas Company ("FCG" or "the Company").

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#### 22 II. PURPOSE OF TESTIMONY

23 Q: What is the purpose of your rebuttal testimony?

A: The purpose of my rebuttal testimony is to address the regulatory policy considerations of two positions taken by OPC witnesses Dismukes and Willis in their direct testimonies, respectively. The first is Witness Dismukes's position that the Commission should reject FCG's proposals to secure additional firm natural gas capacity through a new Florida Gas Transmission ("FGT") system expansion and the development of a liquefied natural gas ("LNG") facility. The second is Witness Willis's position that an amount of employee compensation associated with the Company's long-term incentive program should be disallowed.

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#### III. **Additional Firm Gas Capacity**

- 12 Q: What is the basis of Witness Dismukes's position that the Commission 13 should reject the Company's proposal to obtain additional firm gas capacity?1 14
- 15 A: Essentially, Witness Dismukes bases his position on his belief that FCG 16 already has adequate firm capacity and that adding new capacity would 17 be inconsistent with its tariff. He also criticizes FCG's proposal because FCG did not issue a Request for Proposal ("RFP") for its proposed LNG 18 19 facility.

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- Is FCG's proposal to add new firm capacity inconsistent with its tariff? 21 Q:
- 22 A: No. To the contrary, FCG's proposal is very much consistent with its tariff 23 and its overarching requirement as a regulated public utility to provide safe

<sup>&</sup>lt;sup>1</sup> Direct Testimony of David E. Dismukes, 2:17-3:17; 28:1-22.

1 reliable service. This requirement is set out in Rule 25-7.048(1), and 2 Florida Administrative Code, which states: 3 Each utility shall make all reasonable efforts to prevent 4 interruptions of service and when such interruptions occur shall 5 endeavor to re-establish service with the shortest possible delay 6 consistent with the safety of its consumers and the general 7 public. 8 As required by the Commission, all of the Company's tariffs must be 9 consistent with all applicable rules and should be so interpreted. This is 10 certainly the case for FCG's transportation service tariff which is 11 consistent with Rule 25-7.048 as well as the Commission's rule on 12 transportation service, Rule 25-7.0335. By inference, it is Rule 25-7.0335 13 on transportation service, which Witness Dismukes incorrectly relies upon 14 as his basis to reject FCG's proposed firm capacity additions. 15 Simply stated, the issue for the Commission then is to determine whether 16 FCG's proposal is a reasonable effort to prevent interruptions of service to 17 all customers. Another equally important consideration is whether FCG's 18 proposal is supportive of the requirement to re-establish service with the 19 shortest delay. This is particularly relevant for natural gas utilities like 20 FCG, who in the face of a complete loss of pressurization, must make in-21 premise inspections and reconnections for each and every customer 22 Under such circumstances, the re-establishment of service affected. 23 could take many weeks. Such potential losses of pressurization and the 24 resulting long delays in service restoration can be reasonably minimized

by the existence of adequate firm capacity, which FCG's proposal seeks
to obtain for the benefit of all customers.

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On what basis then does Witness Dismukes assert that FCG's proposal to obtain additional firm capacity is inconsistent with its transportation service tariff?

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Witness Dismukes quotes from a section of FCG's Third Party Suppliers ("TPS") tariff entitled CAPACITY ASSIGNMENT, found on Sheet 59 of the tariff. There is language there which states that Third Party Suppliers will be responsible for obtaining firm interstate pipeline capacity for their transportation customers. Based on this provision, Witness Dismukes leaps to his conclusion that FCG should not plan for a reliable system for all its customers.2 By necessary inference, he would have the Commission adopt a two-tiered planning criteria where transportation customers would be left on their own to insure that their third party supplier has adequate firm capacity to serve them, even high demand days triggered by cold temperatures. This is a perilous situation and could put all customers, including sales customers, in ieopardy of losing service.

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Q: Does FCG's tariff address the situation where the third party supplier cannot demonstrate sufficient firm capacity?

<sup>2</sup> Direct Testimony of David E. Dismukes, 22:19-24:10.

Yes, it does, to an extent. I understand that FCG has proposed tariff modifications that more clearly define that process and will require that the amount of capacity assigned to TPS be verified against their market share on a monthly basis. The current and proposed tariff provisions imply, if not require, the planning for adequate capacity for all customers. Thus, contrary to Witness Dismukes's assertions, the Company is, in essence, the supplier of last resort for all customers.<sup>3</sup> On this basis, the Company has applied its planning criteria and concluded that additional firm capacity is now needed.

A:

A:

Q: You earlier stated that the Company's tariff is consistent with the Commission's rule for transportation service. What is the purpose of this rule and what does it require?

Rule 25-7.0335 was implemented by the Commission on April 23, 2000. It was adopted to implement transportation service on a comparable basis for all regulated natural gas utilities in Florida, often referred to as Local Distribution Companies ("LDCs"). Subsection (1) requires that all natural gas utilities offer transportation service to all non-residential customers. Subsection (1) further allows the option to utilities to provide transportation service to residential customers when it is cost-effective to do so. Subsection (2) establishes base line requirements for each utility's transportation tariff. However, the requirements are minimal so that each utility can tailor its tariff to its individual needs. Thus, the Rule provides a considerable amount of flexibility to each utility.

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<sup>&</sup>lt;sup>3</sup> Direct Testimony of David E. Dismukes, 26:14-27:6; 28:1-21.

1 Q: Were you serving on the Commission at the time Rule 25-7.0335 was 2 proposed, adopted, and implemented?

Yes, I was. In 1992, the Florida Legislature foresaw competition in the natural gas industry by adopting legislation which exempts from regulation "any entity selling or arranging for the sales of natural gas which neither owns nor operates natural gas transmission or distribution facilities within the state." Florida Gas Transmission became an open access provider in 1993 as a result of Federal Energy Regulatory Commission Order No. 636, which mandated interstate pipelines to unbundle or separate sales and transportation services. These events triggered a great deal of interest from large consumers of natural gas to be able to secure their own natural gas supply and to rely on utilities to transport their gas to them. As a result, several (but not all) Florida utilities obtained authority to provide transportation service. The Commission limited the service to only large customers with minimum usages ranging from 100,000 to 500,000 therms per year, depending on the utility. This was the backdrop which resulted in Docket No. 960725-GU being opened in 1996 to evaluate the costs and benefits of reducing or removing the volume thresholds and which eventually led to the adoption of Rule 25-7.0335.

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Q: Why did it take approximately four years from the opening of the investigation docket to the adoption of the Rule?

23 A: What was being evaluated and proposed was a landmark change in the 24 way gas service was to be provided to customers that raised many

complex issues. The Commission was fundamentally concerned with how to provide the benefits of competition while protecting all customers. Among the issues were considerations of stranded investments, the potential for slamming, excess capacity, marketing affiliations, and the obligation of regulated utilities to serve all customers as a supplier of last resort. All of these issues were thoroughly studied by Commission Staff, including a series of three two-day workshops. The Commission's efforts culminated in a Commissioner workshop in November 1999 and Staff's final recommendation in February 2000.

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11 Q. Was the issue of an obligation to serve all customers by the regulated 12 utilities discussed by the Commissioners at the November 1999 13 workshop?

> Yes, it received a great deal of discussion by all four of the Commissioners with present, many questions directed by Commissioners to industry participants and Commission Staff. Commission Staff stressed the importance of transportation customers to understand that a failure on the part of their marketer to inject gas could cause a disruption of service and that large customers have historically understood this. The Commissioners were also made aware by numerous participants that the regulated utilities did not have the capability to turn off gas to those specific transportation customers whose marketers were unable to inject gas into their systems for those specific transportation customers. Thus, as a matter of practicality, the regulated utilities were, in reality, the providers of last resort. Also of concern was the fact that the

Commission has no regulatory authority over the marketers to insure that they have enough firm capacity to reliably serve their transportation customers and not jeopardize the reliability of service to all customers.

A:

Q: What did the Commission decide on this issue?

Clearly, the Commission decided that the benefits of competition were such that the option for transportation service should be available to all commercial customers. On the question of obligation to serve, the Commission compromised to a great extent. The Commission did not place an outright obligation on the regulated utilities to provide transportation customers with gas supplies in the event of a marketer's failure to inject sufficient quantities of gas. However, the Commission did allow regulated utilities the discretion to either disconnect those transportation customers whose marketers failed to perform or to provide gas to them in those circumstances. This is set forth in section (2)(a) of Rule 25-7.0335, which states:

The utility is responsible for the transportation of natural gas purchased by the customer. The utility is not responsible for providing natural gas to a customer that elects service under the transportation service tariff. If the customer's marketer, broker, or agent fails to provide the customer with natural gas, the utility may disconnect service to the customer or provide natural gas under its otherwise applicable tariff provision. (emphasis added)

Page | 9

Q: What do you believe is the practical application of the Commission's decision?

I would like to say that it was a model of clarity and decisiveness. But obviously it fell way short of that mark. In all candor, I believe I and my colleagues at the time were trying to balance competing interests and concerns and wanted to get some experience with the operation of the Rule and felt confident that the entities that we did have regulatory authority over, i.e., the fully regulated Local Distribution Companies would be responsible and "do the right thing." The Commission knew that the LDCs did not have the ability to turn off service specifically to the transportation customers of the offending marketers and hoped and actually had confidence that the LDCs would take all reasonable steps to meet their obligations under Rule 25-7.048 to prevent interruptions of service to all customers. Clearly, the wording of the Rule 25-7.0335 gives them the ability to provide gas to transportation customers when their marketers fail to perform. It could also be interpreted as a requirement to do so absent the ability to turn off that service. Under this interpretation, the LDC would have a requirement to do one of two things, either turn the service off or continue to provide service.

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A:

- Q: Why did the Commission not simply require the LDCs to turn off the service to the transportation customers of the offending marketers?
- A: Disconnecting the meters was not a viable option for three reasons. First, the LDCs would not know which customers to turn off on a real-time basis.

Second, it would be impractical and costly to dispatch enough personnel to manually disconnect the meters. Electronically disconnecting the meters was not a viable option either. To obtain advanced meters with that capability would be too costly for smaller commercial customers and would effectively negate the purpose of the Rule which was to open competition to all commercial customers. And third, unnecessarily interrupting service to transportation customers could potentially cause great harm to the public in terms of their health, safety, welfare, and economic opportunities.

A:

Q: Would the LDCs be able to disconnect service without cause?

No, and this is where some of the difficulties of disconnecting service become apparent. It's true that both the Company's tariff, as well as Rule 25-7.0335, indicate that the Company is not obligated to provide transportation service customers with the gas commodity. On the other hand, from my review of the language, neither seems to suggest that the utility can simply terminate, without cause, the customer's transportation service. I know that in our discussions to develop the rule, we would not have intended that the utility simply disconnect or "turn off" transportation service customers without a clear understanding that the customer's gas has not been delivered.

As more clearly explained in the testimonies of Witnesses Becker and Bermudez, the challenge in gaining that clear understanding is that

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determining whether a customer's gas arrived at FCG's system may be delayed until well into the next service day. This is because assessments as to whether the gas that was supposed to be delivered to the utility were, in fact, delivered to the utility are made at the end of the gas day. Compounding that delay, the utility is not involved in the contractual arrangements between the customer and the marketer; therefore, while the utility may know the total amount nominated by the marketer for the day, the utility will not know about a customer's contractual arrangement with the marketer that may allow the customer to consume more than was nominated specifically for that customer. As such, the utility may not have a clear picture of exactly which transportation customer's supply was short, and by how much, for some time. Until it can make that determination, it must continue to provide transportation service to its customers, delivering gas that may, or may not, be owned by the customer. If the utility later determines that it previously had a basis for disconnecting a transportation customer, a belated disconnection does not allow the utility to remedy any imbalance that previously occurred (nor any associated system impacts) and could put the utility at risk of a tariff or rule violation if the basis for doing so has already been remedied. Thus, the real-world challenge to reliably plan and operate a gas distribution system with this lack of real-time information further supports the conclusion that the LDCs must, in essence, be the supplier of last resort for all customers, regardless if the customer is a sales or transportation customer.

1	Q:	Has the natural gas market changed since the Commission adopted Rule
2		25-7.0335 in 2000?
3	A:	Yes, in at least three significant ways. First, gas reserves have increased
4		and the commodity price of gas has decreased, primarily by the advent of
5		advanced drilling and extraction techniques. Second, the use of natural
6		gas has increased by all customers, especially by electric generators.
7		Third, gas marketers have successfully marketed to all types of gas
8		consumers, from small "mom & pop" commercial businesses to very large
9		consumers of gas, many of which are deemed to be essential use
10		customers such as hospitals, nursing homes, and water treatment plants.
11		
12	Q:	Has the success of marketers been beneficial to natural gas consumers in
13		Florida?
14	A:	Yes, both transportation customers and sales customers have benefited.
15		This is because of the symbiotic relationship that exists between
16		transportation customers and sales customers. Opening the option of
17		transportation service to all commercial customers has created economic
18		opportunities and reductions in the cost of gas for these customers. This
19		has resulted in a greater throughput of gas, which reduces the amount of
20		system fixed costs which must be recovered from sales customers. This
21		makes gas service more accessible and more economic for all customers.
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Witness: Terry Deason Page | 13

Would Witness Dismukes's position do harm to this symbiotic

Q:

relationship?

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Yes, Witness Dismukes's position would drive a wedge between transportation customers and sales customers. He would restrict FCG's ability to adequately plan for and provision reliable service to all its customers. Instead, he would leave transportation customers to "fend for themselves" so to speak. While this may have been reasonable in a period when only a few very large and sophisticated customers were taking transportation service, this is no longer the case today. In addition, the sales customers could very likely be harmed also. This is because of the fact that FCG does not have the ability to disconnect service to those specific customers whose marketers fail to inject gas. As a matter of physics, the gas will continue to flow and those transportation customers would be consuming gas intended for sales customers. Moreover, Witness Dismukes's position could result in less throughput and reduce the benefit of spreading fixed costs over a larger base.

A:

A:

Q: What then is the issue which the Commission must address?

In the context of this specific rate case for FCG, the Commission must determine the amount of firm capacity needed to reliably and cost effectively serve FCG's customers and to set rates to recover the cost of acquiring that amount of firm capacity. Witness Dismukes's position would fundamentally change the Company's planning criteria and would restrict it to only plan for sales customers. While his position may temporarily reduce the revenue requirement in this specific case, I do not believe his approach is in the best interest of all customers in the long term and is not fundamentally sound from an overall regulatory policy

perspective. Nevertheless, if the Commission were so inclined to adopt his position in this case, I believe it would raise questions for the entire natural gas industry in Florida and for all LDCs serving customers in Florida.

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Q: Why would it affect the entire industry and all of the LDCs?

When something so important and fundamental as how to best plan a company's system to reliably serve its customers is put at issue, it naturally creates an amount of regulatory uncertainty. Other LDCs would be at a loss and would need further guidance. The Commission would also need to consider whether its rules should be changed, whether there should be some minimal amount of regulation over marketers to confirm that they have acquired a sufficient amount of firm capacity, and whether the ability to disconnect service should be mandated and, if so, the priority of those disconnections when there is a lack of real-time information. There would also be the need for policy/regulatory guidance on the priority of disconnections for essential use customers. For example, is it better to disconnect a water treatment plant before a hospital? There would be a myriad of other issues as well, such as whether efforts should be made to better educate all transportation customers of the operations of the market and their potential to lose service, whether there would be a significant move by customers from transportation service to sales service, whether there would be a continuing obligation to serve all customers who seek to return to being a sales customer, and if there is a continuing obligation, whether such a move would result in an even greater need for firm

capacity than presently exists. There undoubtedly would be many more such issues that would be raised and would need to be addressed to reestablish a reasonable amount of regulatory certainty for the LDCs to effectively plan and operate their systems. I could easily foresee the need for the Commission to open an industry-wide investigation to consider all of these issues. So, the issue being raised by Witness Dismukes is much larger than a simple revenue requirements issue in a single rate case.

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9 Q: You earlier stated that Witness Dismukes criticized FCG's proposal to obtain firm capacity through an LNG facility because there was not a competitive solicitation. What is the basis for his criticism?

Witness Dismukes references Rule 25-22.082, Florida Administrative Code, commonly referred to as the Bid Rule. He cites this as an example of the need for competitive solicitations in the form of a request for proposal ("RFP").<sup>4</sup>

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A:

- Q: Is the Bid Rule applicable to an LNG facility used to provide firm gas capacity to an LDC?
- 19 A: No, the Bid Rule is only applicable to electrical power plants under the
  20 Florida Electrical Power Plant Siting Act ("PPSA"). The Commission is the
  21 exclusive forum for the determination of need for additional generating
  22 units under the PPSA and the bid rule is used, under certain
  23 circumstances, to assist the Commission in making its determination of

<sup>&</sup>lt;sup>4</sup> Direct Testimony of David E. Dismukes, 49:9; 55:9 -56:18.

1		need. There is no statutory requirement to make a determination of need
2		for an LNG facility used to provide firm gas capacity for an LDC.
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4	Q:	Is an RFP required in all situations for new electrical power plants subject
5		to the PPSA?
6	A:	No, there is an exemption allowed by the Bid Rule when certain conditions
7		are met. The exemption is allowed when the utility can demonstrate that it
8		has a lower cost alternative or a more reliable alternative than that which
9		would reasonably result from an RFP.
10		
11	Q:	Has the Commission recently granted an exemption from the
12		requirements of an RFP?
13	A:	Yes, in Docket No. 20170122-EI, the Commission granted an exemption
14		to Florida Power & Light for its modernization of its Lauderdale Plant. The
15		Commission applied the exemption criteria found in the Bid Rule to grant
16		the exemption. The Commission specifically found that the Lauderdale
17		site provided access to transmission, natural gas pipelines, and water
18		supply facilities near a major load pocket that can be utilized by the new
19		generating unit.
20		
21	Q:	Do you see any similarities with FCG's proposed LNG facility?
22	A:	Yes. Clearly the Bid Rule does not apply to the proposed LNG facility.
23		However, if it did apply, the proposed LNG facility may very well be found

to be exempt from the RFP requirements. Like the site of the Lauderdale modernization, the proposed LNG facility is located at a large load pocket at the end of FCG's service area. And like the Lauderdale site, the proposed LNG facility has access to needed transmission infrastructure, i.e., the Jet Fuel Line, to enable the gas to be delivered at a number of city gates at the southern end of FCG's service area. I understand that FCG witnesses Becker and Wassell address the matter of the LNG facility being the lower cost alternative.

A:

#### IV. INCENTIVE COMPENSATION

11 Q: Please address the recommendation made by OPC Witness Willis to 12 disallow a portion of FCG's incentive compensation.<sup>5</sup>

Witness Willis is recommending that \$383,105 (fully loaded) or 100 percent, of FCG's long-term incentive pay be disallowed for ratemaking purposes. He also recommends a disallowance of capitalized long-term pay in the amount of \$558,275 (fully loaded). If his recommendations were adopted, it would mean that FCG would be making payments to employees consistent with its obligations to those employees and yet not have sufficient revenues to cover those obligations.

Q: Do you agree with the opinions offered by Witness Willis on incentive compensation?

<sup>5</sup> Direct Testimony of Marshall W. Willis, 12:1-14:16.

Witness Willis does not actually express any opinions of his own on the merits of incentive compensation. He merely cites to three previous Commission orders to conclude that 100 percent of long-term incentive pay should be disallowed for FCG in this case. As such, he has not made any evaluation or expressed any opinions on the importance of sound compensation policy for recruitment, retention, and overall financial viability of the company. His recommendations are inconsistent with sound regulatory policy and basic principles of ratemaking, and, if accepted, would be detrimental to the long-term best interests of FCG's customers.

A:

A:

12 Q: How are the recommendations by Witness Willis inconsistent with sound 13 regulatory policy and basic principles of ratemaking?

A fundamental tenet of sound regulatory policy is to provide recovery of all reasonable and necessary costs expected to be incurred to provide service to customers. And a basic principle of ratemaking is to include all such costs as test year expenses in calculating a regulated company's net operating income. Only if the Commission finds that the expenses in question are unreasonable, unnecessary or not expected to be incurred, should they be disallowed in calculating the company's revenue requirement. In addition, another fundamental tenet of sound regulatory policy is to encourage regulated utilities to be efficient and provide high quality service to their customers. Sacrificing efficiency and quality of service in the long run to achieve temporary rate reductions is not in the customers' interest. All regulatory decisions have consequences, and

good regulatory policy results when these consequences are adequately considered. The recommendations by Witness Willis violate both of these tenets of sound regulatory policy. Even further, he has not presented any analysis of the employment market to determine what amount of compensation is reasonable and necessary to attract the workforce FCG seeks to retain.

A:

Q: And you believe Witness Garvie's testimony results in sound regulatory policy for compensation programs?

Absolutely. By stark contrast to Witness Willis, Witness Garvie explains in detail that the overall compensation, including long-term incentive compensation, is reasonable, that it is necessary to attract and retain a qualified workforce, and that it is at or near the median of employee compensation paid by other regulated utilities. Witness Garvie also explains how incentive compensation tied to financial metrics is appropriate as part of a well-designed compensation package and is beneficial to customers.

A:

Q: Is it your position that Commission precedent and policy supports the recovery of incentive pay tied to financial measures?

Yes. While the Commission reviews each utility's compensation costs on the facts unique to that utility, the Commission has recognized that incentive pay tied to financial metrics is an accepted and desirable way to simultaneously achieve corporate goals and to control costs for the benefit

## DOCKET NO. 20170179-GU

1		of customers. The Commission has also determined that incentive
2		compensation tied to financial metrics is an appropriate component to
3		include within overall compensation to judge whether the overall
4		compensation paid to employees is reasonable.
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6	Q:	Is there a Commission decision reflective of this policy?
7	A:	Yes. There is a Florida Power Corporation rate case that provided for cost
8		recovery of incentive compensation. There, the Commission found:
9		Incentive plans that are tied to the achievement of corporate
10		goals are appropriate and provide an incentive to control costs.
11		(Order No. PSC-92-1197-FOF-EI, issued October 22, 1992, in
12		Docket No. 910890-EI, In re: Petition for a rate increase by
13		Florida Power Corporation)
14		The Commission has also approved incentive compensation in rate cases
15		for FCG's sister company, Gulf Power Company. The Commission's
16		finding in the 2001 Gulf rate case, Order No. PSC-02-0787-FOF-EI (Page
17		45), states:
18		To only receive a base salary would mean Gulf employees would
19		be compensated at a lower level than employees at other
20		companies. Therefore, an incentive pay plan is necessary for
21		Gulf salaries to be competitive in the market. Another benefit of
22		the plan is that 25% of an individual employee's salary must be
23		re-earned each year. Therefore, each employee must excel to

1	achieve a higher salary. When the employees excel, we believe
2	that the customers benefit from a higher quality of service.

A:

4 Q: Why has this been the policy of the Commission?

I believe there are a number of reasons for this. First, the Commission's policy is consistent with the basic tenets of sound regulatory policy which I described earlier. Second, the Commission has recognized that having good management at utilities is essential for regulators to achieve their mission of having safe, reliable, and reasonably-priced service delivered to customers. The Commission has further understood that management needs sufficient tools and incentives to achieve these goals and that regulators should not attempt to "micro-manage" their regulated utilities. Finally, the Commission has appropriately recognized that not all issues in a rate proceeding are a simple situation of "us vs. them," where every issue has a clear winner and a clear loser. In reality, incentive compensation is a good example of a "win-win" situation.

- 18 Q: What do you mean by a "win-win" situation?
- 19 A: Incentive compensation facilitates an outcome where all stakeholders win.
  20 Shareholders get to invest in a company with employees motivated to
  21 achieve appropriate corporate goals. Management gets to apply
  22 compensation tools that they think are best to motivate and fairly
  23 compensate employees. And most importantly, customers pay no more
  24 than a reasonable amount in their rates and get a workforce that is

motivated to be efficient, to reduce costs where possible, and to maintain a high level of safe and reliable service. A financially healthy utility benefits all of its stakeholders — customers, employees and investors — by delivering quality service and earning a fair return on investment. A utility's ability to earn a fair return assists in attracting the capital required to provide services to the customer. A financially healthy utility provides access to capital on reasonable terms and provides the ability to withstand financial adversity. Moreover, a financially healthy utility will also provide a lower cost of funds for necessary infrastructure investment, resulting in a lower price for the customer. These benefits are consistent with the goals of the Commission. In Gulf's 2012 test year rate case, the Commission specifically recognized that ratepayers benefit from Gulf and Southern Company maintaining a healthy financial position:

We recognize that the financial incentives that Gulf employs as part of its incentive compensation plans may benefit ratepayers if they result in Gulf having a healthy financial position that allows the company to raise funds at a lower cost than it otherwise could.

(Order No. PSC-12-0179-FOF-EI, Page 94)

- Q: Are financial goals an important component of both the short-term and long- term portions of FCG's at-risk compensation?
- 23 A: Yes, they are. My testimony concerning the appropriateness and the 24 associated customer benefits of incentive compensation based on

financial goals applies equally to both short-term and long-term compensation. Once again, the test is whether the amount is reasonable. As Mr. Garvie states in his testimony, the long-term portion of FCG's atrisk compensation is part of a balanced compensation plan, and when combined with short-term incentive compensation and base pay, the entire amount of compensation is at the median of the market. Therefore, customers get the benefits of motivated and focused utility employees and are paying no more than the market level of overall compensation.

A:

Q: Do you agree with Witness Willis that the shareholders should bear the cost of long-term incentive compensation?

No. To me the most relevant issue is whether long-term incentive compensation is a cost of providing service to customers. It is, and as such, it is properly paid for by customers in their rates just like any other cost of providing service and should be based on its reasonableness. Witness Willis would have the Commission abandon its reasonableness standard and instead would impose a strict standard of disallowing an otherwise reasonable amount because of how it is paid.

Q:

Doesn't Witness Willis refer to the same Gulf Power order to which you earlier referred to support his position that 100 percent of long-term incentive compensation should be disallowed?<sup>6</sup>

<sup>&</sup>lt;sup>6</sup> Direct Testimony of Marshall W. Willis, 13:6-17.

Yes, he does and it is Order No. PSC-12-0179-FOF-EI. He relies on this Order as a policy pronouncement that long-term incentive pay should be automatically disallowed and borne totally by stockholders in every situation and for all companies. However, a careful reading of this Order reveals that the Commission did not abandon its reasonableness standard. Rather, the Commission evaluated the overall compensation levels of all employees receiving long-term incentive pay. The Commission determined that after removing long-term incentive pay from the amount of total compensation received that their salaries would still be at a reasonable level and at the market median. Witness Willis undertook no so evaluation. By contrast, Witness Garvie has made that evaluation and has determined that for FCG the overall compensation levels would be well below market median.

A:

Q: You earlier indicated that Witness Willis was also recommending a substantial reduction to FCG's rate base tied to long-term incentive compensation. What is the basis for this recommendation and is it appropriate?

A: The basis for Witness Willis's adjustment is to account for the amount of long-term incentive compensation that is capitalized. As a general matter, if there is an adjustment to a test year expense, it is appropriate to adjust test year plant in service on a 13-month average basis for the amount of the test year costs that are capitalized. This is standard and is appropriate. However, Witness Willis' recommended adjustment goes way beyond the test year impacts. His adjustment retroactively reaches

back and includes capitalized amounts of long-term incentive
 compensation for the years 2014-17. This is not appropriate.

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- 4 Q: Why is this inappropriate?
- It is inappropriate for two reasons. First, it is a retroactive adjustment beyond the test year. Second, it somehow presupposes that the amount of long-term incentive compensation that was capitalized in previous years was inappropriate or imprudent. Witness Willis has made no such evaluation and determination. More importantly, neither has the Commission.

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### V. CONCLUSION

- 13 Q: What is your conclusion with regard to Witness Dismukes's testimony?
- 14 A: Contrary to Witness Dismukes's assertion, FCG's proposal to plan for the 15 reasonable needs of all customers and to acquire additional firm capacity 16 when needed is very much consistent with its tariff and its overarching 17 requirement as a regulated public utility to provide safe and reliable 18 service. By operation of its tariff and the Commission's rule on 19 transportation service, FCG has effectively been operating as a provider of 20 last resort to all its customers. This has enabled the development of a 21 robust market for transportation services which has benefited all 22 customers, including sales customers.

23

If adopted, Witness Dismukes's position would drive a wedge between transportation customers and sales customers. He would restrict FCG's ability to adequately plan for and provision reliable service to all its customers. Instead, he would leave transportation customers to "fend for themselves" so to speak, at a time in the market when many transportation customers are unsophisticated consumers of gas and others are essential use customers.

Sales customers could very likely be harmed also. This is because of the fact that FCG does not have the ability to disconnect service to those specific customers whose marketers fail to inject gas. Moreover, Witness Dismukes's position could result in less throughput and reduce the benefit of spreading fixed costs over a larger base.

In the context of this specific rate case for FCG, the Commission must determine the amount of firm capacity needed to reliably and cost effectively serve FCG's customers and to set rates to recover the cost of acquiring that amount of firm capacity. Witness Dismukes's position would fundamentally change the Company's planning criteria and would restrict it to only plan for sales customers. While his position may temporarily reduce the revenue requirement in this specific case, I do not believe his approach is in the best interest of all customers in the long term and is not fundamentally sound from an overall regulatory policy perspective. Nevertheless, if the Commission were so inclined to adopt

his position in this case, I believe it would raise questions for the entire
natural gas industry in Florida. In short, Witness Dismukes raises a
fundamental regulatory policy issue that is much larger than a single
revenue requirements issue in a single rate case.

A:

6 Q: What is your conclusion with regard to Witness Willis's testimony?

Witness Willis has not made any evaluation or expressed any opinions on the importance of sound compensation policy for recruitment, retention, and overall financial viability of the company. Neither has he opined on the amount of compensation that is reasonable. Rather, he relies on a limited reading of a Commission order to essentially recommend that all long-term incentive compensation should be disallowed for every company in every circumstance, regardless of the reasonableness of the overall expenditures. His recommendations are inconsistent with sound regulatory policy and basic principles of ratemaking, and, if accepted, would be detrimental to the long-term best interests of FCG's customers.

In addition, Witness Willis attempts to increase the amount of his rate base disallowance associated with capitalized long-term incentive compensation by retroactively applying it to the years 2014-17. This is inappropriate and should be rejected.

- 23 Q: Does this conclude your testimony?
- 24 A: Yes.



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