

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Rachelle Cape

Electric Utility Provider : EI801 - Duke Energy

Zip Code : 32708

Category : Information provided by electric utility provider after the storm

Comments : This state, the SUNSHINE State, and these power companies better start investing in solar solutions ONLY!! It makes sense, but maybe that's the problem, politicians, state administrators, and power company CEO's and board members have no common sense!

Duke sent tree cutters to our area several times to clear trees from power lines. They slaughtered the canopy, but we were told it was necessary. Our neighborhood had no trees down on power lines during Hurricane Matthew and Hurricane Irma, yet we lost power:

In 2016, the night before the winds of hurricane Matthew even hit our area we lost our power at 10 pm. We had no power for 5 days. The street behind us had power. We could see neighbor's lights on!

In 2017 with hurricane Irma we were without power for 7 days. Once again, the street behind us had power. We could see neighbor's lights on! Duke was VERY vague about restoration the whole week citing only massive areas (Northern Florida!?Huh?)and no time tables.No communication.