

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Application for increase in wastewater rates in Monroe County by K W Resort Utilities Corp. | DOCKET NO. 20170141-SU  
| DATED: MARCH 27, 2018

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that the testimony of Marisa Glover on behalf of the staff of the Florida Public Service Commission was electronically filed with the Office of Commission Clerk, Florida Public Service Commission, and copies were furnished by electronic mail to the following on this 27<sup>th</sup> day of March, 2018.

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Docket No. 20170141-SU  
K W Resort Utilities Corp  
Petition for Rate Increase by K W Utilities Corp

**Witness: Direct Testimony of Marisa Glover**  
Appearing on Behalf of the Staff of the Florida Public Service Commission

**Date Filed:** March 27, 2018

1                                   **BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

2   **COMMISSION STAFF**

3   **DIRECT TESTIMONY OF MARISA GLOVER**

4   **DOCKET NO. 20170141-SU**

5   **MARCH 27, 2018**

6  
7   **Q.     Please state your name and business address.**

8   A.     My name is Marisa Glover and my business address is 2540 Shumard Oak Boulevard,  
9   Tallahassee, FL 32399.

10 **Q.     By whom are you presently employed and in what capacity?**

11 A.     I am employed by the Florida Public Service Commission (FPSC or Commission) as a  
12 Regulatory Analyst Supervisor in the Office of Auditing and Performance Analysis. I have  
13 been employed by the Commission since April 2016.

14 **Q.     Briefly review your educational and professional background.**

15 A.     I received a Bachelor of Science degree in Accounting from the Saint Leo University  
16 in 2015, and a Criminology degree from Florida State University in 2008.

17 **Q.     Please describe your current responsibilities.**

18 A.     Currently, I am a Regulatory Analyst Supervisor with the responsibilities of  
19 administering the Tallahassee and Miami District Office, reviewing work load and allocating  
20 resources to complete field work and issue audit reports when due. I also supervise, plan, and  
21 conduct utility audits of manual and automated accounting systems for historical and  
22 forecasted data.

23 **Q.     Have you previously presented testimony before this Commission?**

24 A.     No

25 **Q.     What is the purpose of your testimony today?**

1 A. The purpose of my testimony is to sponsor the staff auditor's report of K W Utilities  
2 Corp. (KW or Utility) which addresses the Utility's petition for a rate increase in Docket No.  
3 20170141-SU. This auditor's report and a filed revised page are attached to my testimony and  
4 are identified as Exhibit MG-1 and MG-2 respectively.

5 **Q. Was this audit prepared by you or under your direction?**

6 A. Yes, it was prepared under my direction.

7 **Q. Please describe the work you performed in this audit.**

8 A. I have summarized the audit work below.

9 Utility Plant in Service (UPIS)

10 Audit Staff reconciled the UPIS accounts presented in the filing to the general ledger.  
11 We determined the beginning balance for each account that was established in Order PSC-  
12 2017-0091-FOF-SU, issued March 13, 2017. We verified that Commission ordered  
13 adjustments were posted to the general ledger. We scheduled plant additions and retirements  
14 since the last rate proceeding to determine the UPIS balance as of June 30, 2017. We  
15 requested support for the Utility's adjustments and traced them to the filing and general  
16 ledger. We recalculated the 13-month average balance. We traced additions and retirements  
17 from the general ledger to source documentation and we verified that additions were recorded  
18 at original cost and that retirements were properly posted. Finding 1 discusses our  
19 recommended adjustments to UPIS.

20 Land and Land Rights

21 We reconciled the land accounts presented in the filing to the general ledger. We  
22 determined the beginning balance for each account that was established in Order PSC-2017-  
23 0091-FOF-SU. We scheduled utility land additions and retirements since the last rate  
24 proceeding to determine the land balance as of June 30, 2017. We recalculated the 13- month  
25 average. No exceptions were noted.

1           Accumulated Depreciation

2           We reconciled the accumulated depreciation accounts presented in the filing to the  
3 general ledger. We determined the beginning balance for each account that was established in  
4 Order PSC-2017-0091-FOF-SU. We verified that Commission ordered adjustments were  
5 posted to the general ledger. We scheduled utility accruals and retirements since the last rate  
6 proceeding to determine the accumulated depreciation balance as of June 30, 2017. We  
7 requested support for the Utility’s adjustments and traced them to the filing. We recalculated  
8 the 13- month average balance. We calculated accumulated depreciation accruals using the  
9 rates authorized in Rule 25-30.140 – Depreciation, Florida Administrative Code (F.A.C.), and  
10 compared our balance to the balances in the general ledger and the filing. Finding 1 discusses  
11 our recommended adjustments to Accumulated Depreciation.

12           Contributions in Aid of Construction (CIAC)

13           We reconciled the CIAC accounts presented in the filing to the general ledger. We  
14 determined the beginning balance for each account that was established in Order PSC-2017-  
15 0091-FOF-SU, issued March 13, 2017. We verified that Commission ordered adjustments  
16 were posted to the general ledger. We scheduled CIAC additions and retirements since the  
17 last rate proceeding to determine the CIAC balance as of June 30, 2017. We recalculated the  
18 13-month average balance. We traced the additions and retirements to source documents and  
19 the service availability charges to the Utility’s Commission approved tariffs. We reviewed  
20 CIAC agreements, and inquired about new special agreements, developer agreements, and  
21 donated property. No exceptions were noted.

22           Accumulated Amortization of CIAC

23           We reconciled the accumulated amortization of CIAC accounts presented in the filing  
24 to the general ledger. We determined the beginning balance for each account that was  
25 established in Order PSC-2017-0091-FOF-SU. We verified that Commission ordered

1 adjustments were posted to the general ledger. We scheduled utility accruals and retirements  
2 since the last rate proceeding to determine the accumulated amortization of CIAC balance as  
3 of June 30, 2017. We recalculated the 13- month average balance. We calculated accumulated  
4 amortization of CIAC accruals using the rates authorized in Rule 25-30.140 – Depreciation,  
5 F.A.C., and compared our balance to the balances in the general ledger and the filing. No  
6 exceptions were noted.

7 Working Capital

8 We reconciled the working capital accounts presented in the filing to the general  
9 ledger. We recalculated the 13-month average working capital allowance balance for the  
10 filing. Finding 2 discusses our recommended adjustment to Working Capital.

11 Capital Structure

12 We recalculated the cost rates and reconciled the components of the Utility’s capital  
13 structure presented in the filing to the general ledger. We recalculated the 13-month average  
14 component balances of the capital structure for the filing. We verified customer deposits by  
15 tracing additions and refunds to the general ledger and supporting schedules provided by the  
16 utility. We recalculated a sample of interest expense paid on customer deposits. No  
17 exceptions were noted.

18 Revenues

19 We reconciled the wastewater revenue accounts presented in the filing to the general  
20 ledger. We reviewed a sample of customer accounts from the billing register for proper  
21 customer classification and use of approved tariffs. We reviewed miscellaneous service  
22 charges. We tested the reasonableness of revenues by multiplying the average consumption by  
23 the tariff rate for each customer class in the billing register. We reconciled the gallons treated  
24 and customer bill counts presented in the filing to the billing register. We agreed the billing  
25 register to the billing analysis. Finding 3 discusses our recommended adjustments to Revenue.

1           Operation and Maintenance (O&M) Expenses

2           We verified O&M expenses for the 12-months ended June 30, 2017 by tracing  
3 amounts recorded in the Utility’s general ledger to the original source documentation. We  
4 reviewed invoices for proper amount, period, classification, NARUC account, and recurring  
5 nature and compared our balances to the MFR Schedule B-6. Finding 4 discusses our  
6 recommended adjustment to O&M.

7           Depreciation and Amortization

8           We reconciled the depreciation and amortization expense accounts presented in the  
9 filing to the general ledger. We calculated depreciation and amortization expense for the test  
10 year using the rates prescribed in Rule 25-30.140, F.A.C., and compared our amounts to the  
11 amounts reflected in the filing. Finding 2 discusses our recommended adjustment to  
12 Depreciation and Amortization.

13           Taxes Other than Income (TOTI)

14           We reconciled TOTI expense accounts presented in the filing to the general ledger. We  
15 recalculated test year regulatory assessment fees based on audited revenues. We traced real  
16 estate and tangible property taxes to source documents. We recalculated payroll taxes. Finding  
17 3 discusses our recommended adjustment to TOTI.

18           Proforma Expenses – Hurricane Irma

19           We scheduled all O&M expenses incurred as a result of Hurricane Irma. We traced the  
20 invoices to supporting documentation provided by the Utility. All of the expenses were  
21 outside of the test year, and not listed in the filing. Finding 5 discusses our recommended  
22 adjustments to the Proforma Expenses.

23 **Q.     Were there any findings in the auditor’s report?**

24 **A.     Yes, there were five findings.**

25 **Q.     Please review Finding 1.**

1 A. Audit staff recommends that the 13-month average balance of plant should be  
2 decreased by \$8,128 to reflect the Commission Ordered Adjustments as per Order PSC-2017-  
3 0091-FOF-SU, issued March 13, 2017. Based on these correcting adjustments, audit staff  
4 calculates that the 13-month average balance of accumulated depreciation should be increased  
5 by \$2,095 and test year depreciation expense should be increased by \$1,048.

6 1) Account 361 Collection Sewers – Gravity: The Commission ordered adjustment  
7 was to decrease this account by \$140,054. The Utility decreased this account by \$124,296.  
8 The Utility should decrease this account by \$15,758 ( $\$124,296 - \$140,054$ ) to reflect  
9 Commission ordered adjustments. The Utility increased this account by \$900 prior to the test  
10 year. Audit staff believed this was in error and recommends an additional reduction of \$900.  
11 The total adjustment is to decrease this account by \$16,658 ( $\$15,758 + \$900$ ).

12 2) Account 370 - Receiving Wells: The Commission ordered adjustment was to  
13 decrease this account by \$825. The Utility did not make an adjustment. The Utility should  
14 decrease this account by \$825 to reflect Commission ordered adjustments.

15 3) Account 371 - Pumping Equipment: The Commission ordered adjustment was to  
16 decrease this account by \$11,830. The Utility decreased this account by \$21,344. The Utility  
17 should increase this account by \$9,514 ( $\$21,344 - \$11,830$ ) to reflect Commission ordered  
18 adjustments.

19 4) Account 380 - Transmission & Distribution Equipment: The Commission ordered  
20 adjustment was to decrease this account by \$526,300. The Utility decreased this account by  
21 \$525,476. The Utility should decrease this account by \$823 ( $\$525,477 - \$526,300$ ) to reflect  
22 Commission ordered adjustments.

23 5) Account 391 – Vehicles: The Commission ordered adjustment was to decrease this  
24 account by \$17,926. The Utility decreased this account by \$30,972. The Utility should  
25



1 increase this account by \$13,046 (\$30,972-\$17,926) to reflect Commission ordered  
2 adjustments.

3 6) Account 394 – Laboratory Equipment: The Commission ordered adjustment was to  
4 decrease this account by \$5,255. The Utility decreased this account by \$4,911. The Utility  
5 should decrease this account by \$344 (\$4,911-\$5,255) to reflect Commission ordered  
6 adjustments.

7 7) Account 395 – Power Generation Equipment: The Commission ordered adjustment  
8 was to decrease this account by \$12,038. The Utility did not make an adjustment. The Utility  
9 should decrease this account by \$12,038 to reflect Commission ordered adjustments.

10 **Q. Please review Finding 2.**

11 A. The 13-month average Working Capital should be decreased by \$20,160. Schedule A-  
12 17 in the Utility's MFR filing shows a 13-month average balance of \$2,133,620 for Working  
13 Capital. We reviewed the general ledger accounts contained within each of the Working  
14 Capital components. The Miscellaneous Current & Accrued Assets component has a 13-  
15 month average balance of \$20,160 and includes interest bearing accounts. Typically interest  
16 bearing accounts, are excluded from working capital unless the associated interest income is  
17 also included in Revenues. The Utility did not include any interest income in revenues for this  
18 rate case. Therefore, average working capital should be decreased by \$20,160.

19 **Q. Please review Finding 3.**

20 A. Revenues should be increased by \$20,789, for test year ended June 30, 2017 and test  
21 year regulatory assessment fees should be increased by \$935. The Utility recorded \$2,116,468  
22 for operating revenues on its general ledger for the test year ended June 30, 2017. Audit staff  
23 determined operating revenues to be \$2,353,316. We tested the reasonableness of the utility  
24 revenues by multiplying the rates per tariff by the bills per audit and the Kgals per audit. We  
25 calculated miscellaneous service charges by multiplying the Commission approved tariff by

1 the initial connection fees and the normal reconnect fees. Accounts 522.1 and 522.2  
2 Residential and Commercial Sewers represent the income generated from customers based on  
3 metered use. The Utility's filing increases the \$2,130,307 by \$202,220 to \$2,332,527 to adjust  
4 revenues that are reflected on Schedule B-3 of the MFR filing. We obtained the Utility's  
5 billing register and billing history report to recalculate customer bills. Based on our analysis,  
6 the revenues should be increased by \$20,789 (\$2,353,316 -\$2,332,527) and test year  
7 regulatory assessment fees should be increased by \$935.

8 **Q. Please review Finding 4.**

9 A. Audit staff recommends reducing O&M expense by \$1,878.

10 1) In Account 711 – Sludge Removal Expense, the MFR Schedule B-6 had a balance  
11 of \$339 for February 2017. Audit staff determined that the February 2017 balance should be  
12 \$23,862 based on source documents. Account 711 – Sludge Removal Expense should be  
13 increased by \$23,523 (\$23,862 - \$339).

14 2) In Account 715 – Purchased Power, the MFR Schedule B-6 had a balance of  
15 \$24,518 for February 2017. Audit staff determined that the February 2017 balance should be  
16 \$12,997 based on source documents. Account 715 – Purchased Power should be decreased by  
17 \$11,521 (\$24,518 - \$12,997).

18 3) In Account 720 – Materials and Supplies, the MFR Schedule B-6 had a balance of  
19 \$17,517 for February 2017. Audit staff determined that the February 2017 balance should be  
20 \$5,737 based on source documents. Account 720 – Materials and Supplies should be  
21 decreased by \$11,780 (\$17,517 - \$5,737).

22 4) In Account 775 – Miscellaneous Expense, the Utility recorded transactions of  
23 \$2,100 for social club dues, which are not recoverable expenses, and unsupported transactions.  
24 Account 775 – Miscellaneous Expense should be decreased by \$2,100.

25 **Q. Please review Finding 5.**

1 A. The information is provided for staff's consideration. The Utility submitted all  
2 invoices, contracts, and insurance claims associated with Hurricane Irma that landed in Key  
3 West on September 10, 2017. Audit staff reviewed all of the submitted documentation totaling  
4 \$117,333 provided by Utility. Audit staff removed two invoices with a combined total of  
5 \$305. The first invoice was for \$75 and was removed due to the description of purchased  
6 alcohol on the invoice. The second invoice was for \$230 and the description stated that it was  
7 for dinner and drinks. This invoice was not itemized and we could not determine the amount  
8 of alcohol purchased. We have accepted the amount of \$117,028 in proforma expenses.

9 **Q. Does this conclude your testimony?**

10 A. Yes.

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State of Florida



**Public Service Commission**

Office of Auditing and Performance Analysis  
Bureau of Auditing  
Tallahassee District Office

**Auditor's Report**

K W Resort Utilities Corp.  
Rate Case Audit

**Twelve Months Ended June 30, 2017**

Docket No. 20170141-SU  
Audit Control No. 2017-334-1-1  
**February 1, 2018**

A handwritten signature in blue ink, appearing to read "M. Glover", written over a horizontal line.

Marisa N. Glover  
Audit Manager

A handwritten signature in blue ink, appearing to read "M. Glover for Debra Dobiac", written over a horizontal line.

Debra Dobiac  
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A handwritten signature in blue ink, appearing to read "G. Simmons", written over a horizontal line.

George Simmons  
Audit Staff

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Thomas Wolff  
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A handwritten signature in blue ink, appearing to read "Lynn M. Deamer", written over a horizontal line.

Lynn M. Deamer  
Reviewer

## Table of Contents

Purpose.....	1
Objectives and Procedures.....	2
<b>Audit Findings</b>	
1: Commission Ordered Adjustments.....	6
2: Working Capital.....	8
3: Revenue.....	9
4: Operations and Maintenance Expense.....	10
5: Proforma Expenses for Hurricane Irma.....	11
<b>Exhibits</b>	
1: Rate Base.....	13
2: Capital Structure.....	14
3: Net Operating Income.....	15

## Purpose

To: Florida Public Service Commission

We have performed the procedures described later in this report to meet the objectives set forth by the Division of Accounting and Finance in its audit service request dated November 30, 2017. We have applied these procedures to the attached schedules prepared by K W Resort Utilities Corp. in support of its filing for rate relief in Docket No. 20170141-SU.

This audit was performed following General Standards and Fieldwork Standards found in the AICPA Statements on Standards for Attestation Engagements. The report is intended only for internal Commission use.

## Objectives and Procedures

### **General**

The test year established for final rates is the historical twelve months ended June 30, 2017.

KW Resort (Utility) is a Class A Utility providing wastewater service to approximately 2,061 customers in Monroe County. Rate Base was last established as of December 31, 2014, by Order PSC-2017-0091-FOF-SU, issued March 13, 2017, in Docket 20150071-SU.

KW Resort is wholly owned subsidiary of WS Utility, Inc. WS Utility, Inc. is owned 70 percent by William L. Smith, 10 percent by Alexander Smith, 10 percent by Leslie Johnson, and 10 percent by Barton Smith.

The Utility's customers are billed on usage information obtained from the Florida Keys Aqueduct Authority, the water service provider.

### **Rate Base**

#### Utility Plant in Service

**Objectives:** The objectives were to determine whether utility plant in service (UPIS): 1). Consists of property that exists and is owned by the Utility, 2) Additions are authentic, recorded at the original costs, and properly classified as a capital item in compliance with Commission rules and the National Association of Regulatory Utility Commissioners (NARUC) Uniform System of Accounts (USOA), 3) Retirements are made when a replacement item is put into service, and 4) Adjustments required in the utility's last rate case proceeding were recorded in its books and records.

**Procedures:** We reconciled the UPIS accounts presented in the filing to the general ledger. We determined the beginning balance for each account that was established in Order PSC-2017-0091-FOF-SU, issued March 13, 2017. We verified that Commission ordered adjustments were posted to the general ledger. We scheduled plant additions and retirements since the last rate proceeding to determine the UPIS balance as of June 30, 2017. We requested support for the Utility's adjustments and traced them to the filing and general ledger. We recalculated the thirteen month average balance. We traced additions and retirements from the general ledger to source documentation and we verified that additions were recorded at original cost and that retirements were properly posted. Finding 1 discusses our recommended adjustments to UPIS.

#### Land & Land Rights

**Objectives:** The objectives were to determine whether utility land is recorded at original cost, is used for utility operation, and is owned or secured under a long-term lease.

**Procedures:** We reconciled the land accounts presented in the filing to the general ledger. We determined the beginning balance for each account that was established in Order PSC-2017-0091-FOF-SU. We scheduled utility land additions and retirements since the last rate proceeding to determine the land balance as of June 30, 2017. We recalculated the thirteen month average. No exceptions were noted.

### Contributions-in-Aid-of-Construction

**Objectives:** The objectives were to determine whether the utility's contributions-in-aid-of-construction (CIAC) balances are properly stated, are reflective of the service availability charges authorized in the utility's Commission approved tariffs, and the adjustments required in the utility's last rate case proceeding were recorded in its books and records.

**Procedures:** We reconciled the CIAC accounts presented in the filing to the general ledger. We determined the beginning balance for each account that was established in Order PSC-2017-0091-FOF-SU, issued March 13, 2017. We verified that Commission ordered adjustments were posted to the general ledger. We scheduled CIAC additions and retirements since the last rate proceeding to determine the CIAC balance as of June 30, 2017. We recalculated the thirteen month average balance. We traced the additions and retirements to source documents and the service availability charges to the Utility's Commission approved tariffs. We reviewed CIAC agreements, and inquired about new special agreements, developer agreements, and donated property. No exceptions were noted.

### Accumulated Depreciation

**Objectives:** The objectives were to determine whether: 1) Accruals to accumulated depreciation are properly recorded in compliance with Commission rules and the NARUC USOA, 2) Depreciation accruals are calculated using the Commission's authorized rates and that retirements are properly recorded, and 3) Adjustments required in the utility's last rate case proceeding were recorded in its books and records.

**Procedures:** We reconciled the accumulated depreciation accounts presented in the filing to the general ledger. We determined the beginning balance for each account that was established in Order PSC-2017-0091-FOF-SU. We verified that Commission ordered adjustments were posted to the general ledger. We scheduled utility accruals and retirements since the last rate proceeding to determine the accumulated depreciation balance as of June 30, 2017. We requested support for the Utility's adjustments and traced them to the filing. We recalculated the thirteen month average balance. We calculated accumulated depreciation accruals using the rates authorized in Rule 25-30.140 – Depreciation, Florida Administrative Code (F.A.C.) and compared our balance to the balances in the general ledger and the filing. Finding 1 discusses our recommended adjustments to Accumulated Depreciation.

### Accumulated Amortization of CIAC

**Objectives:** The objectives were to determine whether accumulated amortization of CIAC balances were properly stated, that annual accruals were reflective of the depreciation rates and were in compliance with Commission rules and orders, and the adjustments required in the utility's last rate case proceeding were recorded in its books and records.

**Procedures:** We reconciled the accumulated amortization of CIAC accounts presented in the filing to the general ledger. We determined the beginning balance for each account that was established in Order PSC-2017-0091-FOF-SU. We verified that Commission ordered adjustments were posted to the general ledger. We scheduled utility accruals and retirements since the last rate proceeding to determine the accumulated amortization of CIAC balance as of June 30, 2017. We recalculated the thirteen month average balance. We calculated accumulated



amortization of CIAC accruals using the rates authorized in Rule 25-30.140 – Depreciation, Florida Administrative Code (F.A.C.) and compared our balance to the balances in the general ledger and the filing. No exceptions were noted.

### Working Capital

**Objectives:** The objective was to determine whether the utility’s working capital balance is properly calculated in compliance with Commission rules.

**Procedures:** We reconciled the working capital accounts presented in the filing to the general ledger. We recalculated the 13-month average working capital allowance balance for the filing. Finding 2 discusses our recommended adjustment to Working Capital.

### **Capital Structure**

**Objectives:** The objectives were to determine whether the components of the utility’s capital structure and the respective cost rates used to arrive at the overall weighted cost of capital were properly recorded in compliance with Commission rules and that it accurately represented the ongoing utility operations.

**Procedures:** We recalculated the cost rates and reconciled the components of the Utility’s capital structure presented in the filing to the general ledger. We recalculated the 13-month average component balances of the capital structure for the filing. We verified customer deposits by tracing additions and refunds to the general ledger and supporting schedules provided by the utility. We recalculated a sample of interest expense paid on customer deposits. We verified that interest rates were in accordance with Rule 25-30.311- Customer Deposits, F.A.C. The equity cost rate was recalculated using the formula established by Order PSC-2017-0249-PAA-WS. The debt cost rates agree to debt instruments. No exceptions were noted.

### **Net Operating Income**

#### Operating Revenue

**Objectives:** The objectives were to determine whether: 1) Utility charges were those approved by the Commission in the utility’s current authorized tariff for wastewater, and 2) Revenue earned from utility property during the test year was recorded and properly classified in compliance with Commission rules and the NARUC USOA.

**Procedures:** We reconciled the wastewater revenue accounts presented in the filing to the general ledger. We reviewed a sample of customer accounts from the billing register for proper customer classification and use of approved tariffs. We reviewed miscellaneous service charges. We tested the reasonableness of revenues by multiplying the average consumption by the tariff rate for each customer class in the billing register. We reconciled the gallons treated and customer bill counts presented in the filing to the billing register. We agreed the billing register to the billing analysis. Finding 3 discusses our recommended adjustments to Revenue.

### Operation and Maintenance Expense

**Objectives:** The objectives were to determine whether Operation and Maintenance (O&M) expenses were properly recorded in compliance with Commission rules, and were reasonable and prudent for ongoing utility operations.

**Procedures:** We verified O&M expenses for the 12-months ended June 30, 2017 by tracing amounts recorded in the Utility's general ledger to the original source documentation. We reviewed invoices for proper amount, period, classification, NARUC account, and recurring nature and compared our balances to the MFR Schedule B-6. Finding 4 discusses our recommended adjustment to O&M.

### Depreciation and Amortization

**Objectives:** The objective was to determine whether depreciation was properly recorded in compliance with Commission rules and that it accurately represented the depreciation of UPIS assets and the amortization of utility CIAC assets for ongoing utility operations.

**Procedures:** We reconciled the depreciation and amortization expense accounts presented in the filing to the general ledger. We calculated depreciation and amortization expense for the test year using the rates prescribed in Rule 25-30.140, F.A.C. and compared our amounts to the amounts reflected in the filing. Finding 2 discusses our recommended adjustment to Depreciation and Amortization.

### Taxes Other than Income

**Objectives:** The objective was to determine the appropriate amounts for taxes other than income tax (TOTI) for the test year ended June 30, 2017.

**Procedures:** We reconciled TOTI expense accounts presented in the filing to the general ledger. We recalculated regulatory assessment fees based on audited revenues. We traced real estate and tangible property taxes to source documents, used the minimum discount, and are only for utility property. We calculated payroll taxes. Finding 3 discusses our recommended adjustment to TOTI.

### Proforma Expenses – Hurricane Irma

**Objectives:** The objective is to document the additions to plant and those expenses that were incurred as a result of Hurricane Irma.

**Procedures:** We scheduled all O&M expenses incurred as a result of Hurricane Irma. We traced the invoices to supporting documentation provided by the Utility. All of the expenses were outside of the test year, and not listed in the filing. Finding 5 discusses the incurred expenses by the Utility.

## Audit Findings

### **Finding 1: Commission Ordered Adjustments**

**Audit Analysis:** Audit staff compiled schedules for UPIS balances as of December 31, 2014 using Commission ordered adjustments, MFR schedules, and Utility provided documentation. Audit staff determined that the Utility did not record Commission ordered adjustments as shown in Table 1-1 below.

**Table 1-1**

Account	Description	Date in Service	Cost	FPSC Rule Rate	Years in Service	6/30/2017	
						Accumulated Depreciation	Current Depreciation
361 Collection Sewers - Gravity	unrecorded COA	12/31/2014	\$ (16,658.00)	0.0333	2.5	\$ (1,387.41)	\$ (555.27)
370 Receiving Wells	unrecorded COA	12/31/2014	\$ (825.00)	0.0333	2.5	\$ (68.71)	\$ (27.50)
371 Pumping Equipment	unrecorded COA	12/31/2014	\$ 9,514.33	0.0556	2.5	\$ 1,320.71	\$ 528.57
380 Transmission and Distribution Equipment	unrecorded COA	12/31/2014	\$ (823.26)	0.0556	2.5	\$ (114.28)	\$ (45.74)
391 Vehicles	unrecorded COA	12/31/2014	\$ 13,046.00	0.1667	2.5	\$ 5,432.85	\$ 2,174.33
394 Laboratory Equipment	unrecorded COA	12/31/2014	\$ (344.29)	0.0667	2.5	\$ (57.35)	\$ (22.95)
395 Power Operated Equipment	unrecorded COA	12/31/2014	\$ (12,038.00)	0.0833	2.5	\$ (2,506.54)	\$ (1,003.17)
<b>\$ (8,128.22)</b>						<b>\$ 2,619.28</b>	<b>\$ 1,048.28</b>

As shown in Table 1-1, audit staff has determined the following:

- 1) In Account 361 Collection Sewers – Gravity, audit staff determined the Utility did not record \$16,658 (\$124,296-\$140,054) of Commission ordered adjustments. The Utility recorded an adjustment in the amount of \$124,295.86 decreasing plant. The Commission ordered adjustment was to decrease plant by \$140,054.
- 2) In Account 370 - Receiving Wells, audit staff determined the Utility did not record the Commission ordered adjustment of \$825 to decrease this account.
- 3) In Account 371 - Pumping Equipment, we determined the Utility needs to make an adjustment in the amount of \$9,514 (\$21,344-\$11,830) to increase this account. The Utility recorded an adjustment in the amount of \$21,344 decreasing pumping equipment. The Commission ordered adjustment was to decrease this account by \$11,830.
- 4) In Account 380 - Transmission & Distribution Equipment, we determined that the Utility should decrease this account by \$823 (\$525,477-\$526,300). The Utility recorded an adjustment of \$525,476 to decrease this account. Audit staff determined that the Commission ordered adjustment was to decrease plant by \$526,300.
- 5) In Account 391 - Vehicles, we determined the Utility needs to make an adjustment in the amount of \$13,046 (\$30,972-\$17,926) to increase this account. The Utility recorded an adjustment in the amount of \$30,972 decreasing this account. The Commission ordered adjustment was to decrease this account by \$17,926.
- 6) In Account 394 – Laboratory Equipment, we determined the Utility needs to make an adjustment in the amount of \$344 (\$4,911-\$5,255) to decrease this account. The Utility recorded an adjustment in the amount of \$4,911 decreasing this account. The Commission ordered adjustment was to decrease this account by \$5,255.

- 7) In Account 395 – Power Generation Equipment, audit staff determined the Utility did not record the Commission ordered adjustment of \$12,038 to decrease this account.

Audit staff determined that the 13-month average for plant and accumulated depreciation are \$8,128 and \$2,095, respectively.

**Effect on the General Ledger:** The Utility should determine the effect on the general ledger.

**Effect on the Filing:** Audit staff recommends that plant should be decreased by the 13-month average of \$8,128 and accumulated depreciation should be increased by the 13-month average of \$2,095. Depreciation expense should be increased by \$1,048.

## **Finding 2: Working Capital**

**Audit Analysis:** The Utility's filing on the A-17 schedule reflected \$2,133,620 in Working Capital. We reviewed the general ledger accounts contained within each of the Working Capital balances and recommended the following adjustment.

### **Miscellaneous Current & Accrued Assets**

The balance of \$28,475 is comprised of two general ledger accounts, Accounts 1740200- Deposits Electric for \$28,325 and Account 1740300- Deposits Water for \$150. Typically interest bearing accounts, such as these, are excluded from working capital unless the associated interest income is also included above the line in Revenues. The Utility did not include any interest income in revenues for this rate case. Therefore, average working capital should be decreased by \$20,160.

**Effect on the General Ledger:** The Utility should determine the effect on the general ledger.

**Effect on the Filing:** Working Capital should be decreased by \$20,160.

### Finding 3: Revenue

**Audit Analysis:** The Utility recorded \$2,116,468 for operating revenues on its general ledger for the test year ended June 30, 2017. Audit staff determined operating revenues to be \$2,353,316. We tested the reasonableness of the utility revenues by multiplying the rates per tariff by the bills per audit and the Kgals per audit. We calculated miscellaneous service charges by multiplying the Commission approved tariff by the initial connection fees and the normal reconnect fees.

#### Accounts 522.1 and 522.2 Residential and Commercial Sewers

These accounts represent the income generated from customers based on metered use. The Utility's filing increases the \$2,130,307 by \$202,220 to \$2,332,527 to adjust revenues that are provided in Schedule B-3 of the filing. We obtained the Utility's billing register and billing history report to recalculate customer bills. Based on our analysis, the revenues should be increased by (\$2,353,316 -\$2,332,527) \$20,789.

	2017				MFR		Audit Revenues		
	RAF form	variance	GL	variance	MFR	B-3 ADJ		MFR ADJUSTED REVENUE	variance
	6/30/2017		6/30/2017		Schedule B-4				
Measured - Residential Revenues (522.1)	\$ 945,020		\$ 945,020		\$ 945,011		\$ 945,011		\$ 919,845
Measured - Commercial Revenues (522.2)	\$ 1,053,891		\$ 1,077,192		\$ 1,077,192	\$ 202,220	\$ 1,279,412		\$ 1,315,385
	<u>\$ 1,998,911</u>	\$ 23,301	<u>\$ 2,022,212</u>	\$ (9)	<u>\$ 2,022,203</u>		<u>\$ 2,224,423</u>	\$ 10,807	<u>\$ 2,235,230</u>
Rents from Sewer Property (534)	\$ 1,200		\$ 1,200		\$ 1,200		\$ 1,200		\$ 1,200
Misc. Service Revenues (571)	\$ 46,065		\$ 30,999		\$ 36,082		\$ 36,082		\$ 46,065
Other Sewer Revenues (536)	\$ 41,417		\$ 32,653		\$ 41,418		\$ 41,418		\$ 41,417
Measured Re-Use Revenues (541)	\$ 29,404		\$ 29,404		\$ 29,404		\$ 29,404		\$ 29,404
	<u>\$ 118,086</u>	\$ (23,830)	<u>\$ 94,256</u>	\$ 13,848	<u>\$ 108,104</u>		<u>\$ 108,104</u>	\$ 9,982	<u>\$ 118,086</u>
<b>TOTAL OPERATING REVENUE</b>	<u>\$ 2,116,997</u>	\$ (529)	<u>\$ 2,116,468</u>	\$ 13,839	<u>\$ 2,130,307</u>		<u>\$ 2,332,527</u>	\$ 20,789	<u>\$ 2,353,316</u>
	0.045		0.045				0.045		0.045
Prepared by audit staff	<u>\$ 95,265</u>	\$ (10,634)	<u>\$ 95,241</u>	\$ (24)			<u>\$ 104,964</u>		<u>\$ 105,899</u>

Based on the audit adjustment to revenues of \$20,789. The Utility test year RAF amount should be increased by \$935, which represents the difference between the reported revenue on its RAF return and the actual revenues. (( $\$2,353,316 - \$2,332,527$ ) x 4.50%)

**Effect on the General Ledger:** The Utility should determine the effect on the general ledger.

**Effect on the Filing:** Revenues should be increased by \$20,789, for test year ended June 30, 2017. Test year regulatory assessment fees should be increased by \$935.

#### **Finding 4: Operations and Maintenance Expense**

**Audit Analysis:** Audit staff reviewed all expenses to determine if the transactions were made in the proper period, amount, classification, and whether the expenses were utility related. Our recommended adjustment is to decrease O&M expense by \$1,878.

In Account 711 – Sludge Removal Expense, the MFR Schedule B-6 had a balance of \$339 for February 2017. Audit staff determined that the February 2017 balance should be \$23,862 based on source documents. Account 711 – Sludge Removal Expense should be increased by \$23,523 (\$23,862 - \$339).

In Account 715 – Purchased Power, the MFR Schedule B-6 had a balance of \$24,518 for February 2017. Audit staff determined that the February 2017 balance should be \$12,997 based on source documents. Account 715 – Purchased Power should be decreased by \$11,521 (\$24,518 - \$12,997).

In Account 720 – Materials and Supplies, the MFR Schedule B-6 had a balance of \$17,517 for February 2017. Audit staff determined that the February 2017 balance should be \$5,737 based on source documents. Account 720 – Materials and Supplies should be decreased by \$11,780 (\$17,517 - \$5,737).

In Account 775 – Miscellaneous Expense, the Utility recorded transactions of \$2,100 for social club dues, which are not recoverable expenses, and unsupported transactions. Account 775 – Miscellaneous Expense should be decreased by \$2,100.

The net effect on O&M expenses is a decrease of \$1,878 (\$23,523 - \$11,521 - \$11,780 - \$2,100).

**Effect on the General Ledger:** The Utility should determine the effect on the general ledger.

**Effect on the Filing:** O&M expense should be decreased by \$1,878.

## Finding 5: Proforma Expenses for Hurricane Irma

**Audit Analysis:** The Utility submitted all invoices, contracts, and insurance claims associated with Hurricane Irma that landed in Key West on September 10, 2017. Audit staff reviewed all of the submitted documentation provided by Utility. The Utility is stating the total expense for Hurricane Irma as of June 30, 2017 was \$117,333. Audit staff removed two invoices in the amount of \$305. The first invoice was for Byrons Irish Pub and totaled \$75. The second invoice was for dinner and drinks which totaled \$230. Audit staff removed Byrons Irish Pub due to the purchase of alcohol on the invoice. The second invoice was not itemized, therefore we are unable to determine if alcohol was purchased. We have accepted the amount of \$117,028 in proforma expenses.

### KW Resort Invoices for Hurricane Irma

Vendor	Amount
Amazon.com	\$175
Aqseptence Group, Inc.	\$9,611
Arch Insurance Company	\$502
BRIAN Inc.	\$6,250
Bryant Answering Service	\$50
Byrons Irish Pub	\$75
C. Henderson	\$2,932
CarQuest	\$333
Charley Toppino & Sons, Inc	\$472
D. Pumar	\$1,034
Dinner/ Drinks	\$230
Enterprise Rental	\$633
Enviornmental Testing Services	\$500
Ferguson Waterworks	\$2,344
Four Star Rentals	\$130
Home Depot	\$471
Information Technology Solutions	\$5,031
J. Morse	\$1,126
J. Schober	\$1,719
Key West Engine Service	\$2,625
Key West Golf Club	\$1,075
Key West Welding & Fabrication Inc	\$70
M&M Small Engine	\$138
M. Streisel	\$3,072
ModSpace	\$5,026
National Construction Rentals	\$3,225
NationWide Plumbing Services	\$10,050
Nearshore Electric, Inc	\$9,996
Pantropic Power	\$26,520
Paychex Business Solutions	\$6,403
Port Gifts	\$16
Publix	\$52
Red Roof Inn	\$2,224
Stock Island Marina Village	\$822
Strunk Ace Hardware	\$400
Subway	\$51
Sunbelt Rentals	\$5,821
T. Sunderman	\$4,902
Weiler Engineering Corporation	\$1,226
	<u>\$117,333</u>
Remove as Non Utility	<u>(\$305)</u>
Total	<u>\$117,028</u>



**Effect on the General Ledger:** None

**Effect on the Filing:** The information is provided for staff's consideration

Exhibits

**Exhibit 1: Rate Base**

Schedule of Wastewater Rate Base

Florida Public Service Commission

Company: KW Resort Utilities Corp  
Docket No.:20170141-SU  
Schedule Year Ended:06/30/2017  
Interim [ ] Final[X]  
Historic [X] Projected [ ]

Schedule:A-2  
Page 1 of 1  
Preparer:Milian,Swain & Associates,Inc.

Explanation: Provide the calculation of average rate base for the test year,showing all adjustments. All non-used and useful items should be reported as Plant Held For Future Use.

Line No.	(1) Description	(2) Average Amount Per Books	(3) A-3 Utility Adjustments	(4) Adjusted Utility Balance	(5) Supporting Schedule(s)
1	Utility Plant in Service	\$ 13,541,772	\$ 6,346,024 (A)	\$ 19,887,796	A-3,A-6
2					
3	Utility Land & Land Rights	375,000		375,000	A-3,A-6
4					
5	Less:Non-Used & Useful Plant		(2,652,257) (B)	(2,652,257)	A-7
6					
7	Construction Work in Progress	1,311,463	(1,311,463) (C)		A-3,A-7
8					
9	Less:Accumulated Depreciation	(6,490,653)	212,960 (D)	(6,277,693)	A-3,A-10
10					
11	Less:CIAC	(10,406,318)		(10,406,318)	A-3,A-12
12					
13	Accumulated Amortization of CIAC	3,898,064		3,898,064	A-3,A-14
14					
15	Acquisition Adjustments				
16					
17	Accum. Amort. of Acq. Adjustments				
18					
19	Advances For Construction				A-3,A-16
20					
21	Working Capital Allowance		2,219,132 (E)	2,219,132	A-3,A-17
22					
23	Total Rate Base	\$ 2,229,328	\$ 4,814,396	\$ 7,043,724	

## Exhibit 2: Capital Structure

Schedule of Requested Cost of Capital  
 13 Month Average Balance

Florida Public Service Commission

Company: KW Resort Utilities Corp  
 Docket No.:20170141-SU  
 Test Year Ended: 06/30/2017  
 Interim [ ] Final[x]  
 Historical[x] Projected [ ]

Schedule D-1  
 Page 1 of 1

Preparer:Milian,Swain & Associates,Inc.

Explanation:Provide a schedule which calculates the requested cost of capital on a 13-month average basis. If a year-end basis is used, submit an additional schedule reflecting year-end calculations.

	(1)	(2)	(3)	(4)	(5)
Une No.	Class of Capital	Reconciled to Requested Rate Base AYE 06/30/17	Ratio	Cost Rate	Weighted Cost
1	Long Term Debt	\$ 3,460,280	49.13%	4.88%	2.40%
2	Short Term Debt				
3	Preferred Stock				
4	Common Equity	3,382,403	48.02%	10.39%	4.99%
5	Customer Deposits	201,041	2.85%	2.00%	0.06%
6	Tax Credits - Zero Cost				
7	Tax Credits -Weighted Cost				
8	Accumulated Deferred Income Tax				
9	Other (Explain)				
10					
11	<b>Total</b>	<u>\$ 7,043,724</u>	<u>100.00%</u>		<u>7.45%</u>

Note: The cost of equity is based on the leverage formula in effect pursuant to Order No. PSC-11-0287-PAA-WS

Supporting Schedules: D-2  
 Recap Schedules: A-1,A-2

### Exhibit 3: Net Operating Income

Schedule of Wastewater Net Operating Income

Florida Public Service Commission

Company: KW Resort Utilities Corp  
 Docket No. 20170141-SU  
 Test Year Ended: 06/30/2017  
 Interim  Final   
 Historic  Projected

Schedule: B-2  
 Page 1 of 1  
 Preparer: Milian, Swain & Associates, Inc.

Explanation: Provide the calculation of net operating income for the test year.  
 If amortization (Line 4) is related to any amount other than an acquisition  
 adjustment, submit an additional schedule showing a description and  
 calculation of charge.

Line No.	(1) Description	(2) Balance Per Books	(3) Utility Test Year Adjustments	(4) Utility Adjusted Test Year	(5) Requested Revenue Adjustment	(6) Requested Annual Revenues	(7) Supporting Schedule(s)
1	<b>OPERATING REVENUES</b>	\$ 2,130,307	\$ 202,220 (A)	\$ 2,332,526	\$ 1,349,890 (A)	\$ 3,682,216	B-4, B-3
2							
3	Operation & Maintenance	1,720,331	612,726 (B)	2,533,058		2,533,058	B-6, B-3
4	Depreciation, net of CIAC Amort.	144,159	192,323 (C)	336,482		336,482	B-14, B-3
5	Amortization						
6							
7	Taxes Other Than Income	175,513	51,669 (D)	227,182	60,736 (D)	287,919	B-15, B-3
8	Provision for Income Taxes						C-1, B-3
9							
10	<b>OPERATING EXPENSES</b>	<u>2,040,004</u>	<u>1,056,719</u>	<u>3,096,723</u>	<u>60,736</u>	<u>3,157,459</u>	
11	<b>NET OPERATING INCOME</b>	<u>\$ 90,303</u>	<u>\$ (854,499)</u>	<u>\$ (764,196)</u>	<u>\$ 1,288,954</u>	<u>\$ 524,757</u>	
12							
13	<b>RATE BASE</b>	<u>\$ 2,229,328</u>	<u>\$ 4,814,396</u>	<u>\$ 7,043,724</u>		<u>\$ 7,043,724</u>	
14							
15	<b>RATE OF RETURN</b>	<u>4.05 %</u>		<u>=====</u> %		<u>7.45%</u>	
16							
17							
18							
19							
20							
21							

## Audit Findings

### **Finding 1: Commission Ordered Adjustments**

**Audit Analysis:** Audit staff compiled schedules for UPIS balances as of December 31, 2014 using Commission ordered adjustments, MFR schedules, and Utility provided documentation. Audit staff determined that the Utility did not record Commission ordered adjustments as shown in Table 1-1 below.

**Table 1-1**

Account	Description	Date in Service	Cost	FPSC Rule Rate	Years in Service	6/30/2017	
						Accumulated Depreciation	Current Depreciation
361 Collection Sewers - Gravity	unrecorded COA	12/31/2014	\$ (16,658.00)	0.0333	2.5	\$ (1,387.41)	\$ (555.27)
370 Receiving Wells	unrecorded COA	12/31/2014	\$ (825.00)	0.0333	2.5	\$ (68.71)	\$ (27.50)
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394 Laboratory Equipment	unrecorded COA	12/31/2014	\$ (344.29)	0.0667	2.5	\$ (57.35)	\$ (22.95)
395 Power Operated Equipment	unrecorded COA	12/31/2014	\$ (12,038.00)	0.0833	2.5	\$ (2,506.54)	\$ (1,003.17)
<b>\$ (8,128.22)</b>						<b>\$ 2,619.28</b>	<b>\$ 1,048.28</b>

As shown in Table 1-1, audit staff has determined the following:

- 1) In Account 361 Collection Sewers – Gravity, audit staff determined the Utility did not record \$15,758 (\$124,296-\$140,054) of Commission ordered adjustments. The Utility recorded an adjustment in the amount of \$124,296 decreasing plant. The Commission ordered adjustment was to decrease plant by \$140,054. The Utility also increased this account by \$900 prior to the test year as an adjusting entry. Audit staff believed this was in error and recommends an additional reduction of \$900 to correct this. The total adjustment is to decrease this account by \$16,658 (\$15,758+\$900).
- 2) In Account 370 - Receiving Wells, audit staff determined the Utility did not record the Commission ordered adjustment of \$825 to decrease this account.
- 3) In Account 371 - Pumping Equipment, we determined the Utility needs to make an adjustment in the amount of \$9,514 (\$21,344-\$11,830) to increase this account. The Utility recorded an adjustment in the amount of \$21,344 decreasing pumping equipment. The Commission ordered adjustment was to decrease this account by \$11,830.
- 4) In Account 380 - Transmission & Distribution Equipment, we determined that the Utility should decrease this account by \$823 (\$525,477-\$526,300). The Utility recorded an adjustment of \$525,476 to decrease this account. Audit staff determined that the Commission ordered adjustment was to decrease plant by \$526,300.
- 5) In Account 391 - Vehicles, we determined the Utility needs to make an adjustment in the amount of \$13,046 (\$30,972-\$17,926) to increase this account. The Utility recorded an adjustment in the amount of \$30,972 decreasing this account. The Commission ordered adjustment was to decrease this account by \$17,926.
- 6) In Account 394 – Laboratory Equipment, we determined the Utility needs to make an adjustment in the amount of \$344 (\$4,911-\$5,255) to decrease this account. The Utility