

Antonia Hover

From: Angie Calhoun
Sent: Thursday, April 19, 2018 8:20 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20170166

Customer correspondence for docket 20170166

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Thursday, April 19, 2018 12:17 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 126398

CUSTOMER INFORMATION

Name: Deirdre Maietta
Telephone: (407) 459-0965
Email: Deirdre316@hotmail.com
Address: 2355 Ballard Ave Orlando FL 32833

BUSINESS INFORMATION

Business Account Name: Deirdre Maietta
Account Number:
Address: 2355 Ballard Ave Orlando FL 32833

Water County Selected: Orange

COMPLAINT INFORMATION

Complaint: Other Complaint against Pluris Wedgefield, Inc.
Details:

Dear Chairman and Commissioners,

Reference Docket # 20170166

Please include this correspondence as my opposition to, and protestation of, the proposed water/wastewater rate increase as submitted by Pluris Wedgefield, Inc. in unincorporated Orange County, Florida to be considered on Friday, the 20th of April, 2018 (Docket No. 20170166-WS) I strongly disagree with the proposed rate increases as I am very dissatisfied with the water service being provided and the current severely high rates I am already being charged. I urge you to vote no on this matter and urge you to look into all the issues we are currently having with this private water utility.

The water is unsafe to drink, I have photos showing the particles floating in the water. The chlorine and chemicals remove the color from my hair, ruins clothes. The majority of is order water deliveries at an additional expense due to the lack of water quality provided by Pluris. Not to mention the current rates are equal to or more than what I pay for electricity! Its ridiculous.

Respectfully,

Deirdre Maietta- A Wedgefield Resident