

**Antonia Hover**

---

**From:** Office of Commissioner Brown  
**Sent:** Thursday, April 19, 2018 1:33 PM  
**To:** 'Greg Lusch'  
**Cc:** Records Clerk  
**Subject:** RE: Docket 20170166-WS Pluris Rate Increase

Dear Mr. Lusch,

On behalf of Commissioner Brown, we have read and received your email correspondence dated April 19, 2018. The Commission Clerk has placed a copy of your email in Docket Correspondence in Docket No. 20170166-WS, Application for limited proceeding rate increase in Orange County by Pluris Wedgefield, Inc. Thank you for providing the Commission with your comments and we will take them into consideration.

***Shalonda M. Hopkins***

Florida Registered Paralegal  
Executive Assistant to Commissioner Brown  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399

*Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.*

**From:** Greg Lusch [<mailto:greglll@aol.com>]  
**Sent:** Thursday, April 19, 2018 11:06 AM  
**To:** Office of Commissioner Brown  
**Subject:** Docket 20170166-WS Pluris Rate Increase

Before your final determination for the Rate Increase for Pluris I ask that you please read all the Comments and data provided by the citizens of Wedgefield who are the people who pay for all the costs proposed by Pluris.

Why isnt the Maintenance building cost proposed funded by Pluris capital investment in their own business?

For the four Non-Recurring items proposed by Pluris where is the amortization schedule for rate roll back after these items are paid for?

As now structured Pluris customers pay for all the items requested in this rate increase, Pluris depreciates these items and then if the utility is sold will be paid for these items again in the Sales price for the Utility Assets. This is not right.

I spoke with the PSC accounting about the allowability of the Maintenance building and was told they dont make that determination only

the commissioners can do that. Well I am asking you the Commissioners directly why isnt this a Capital investment from Pluris funds?

In summary the majority of well run businesses show productivity increases through improved practices resulting in Rate savings  
why does Pluris always show rate increases ? Where are the cost reductions? Does Pluris even have a formal Cost reduction program?

In conclusion, as you the Commissioners are vested with the power to do what is right please deny this rate increase as the Quality, Customer Service and Management of Pluris falls woefully short to warrant another big increase in rates which are already outrageous.

Respectfully,

**Greg Lusch**  
**Wedgefield Resident**