

**Brandy Butler**

---

**From:** Angie Calhoun  
**Sent:** Thursday, April 19, 2018 3:41 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 20170166

Customer correspondence for docket 20170166.

-----Original Message-----

From: [consumerComplaint@psc.state.fl.us](mailto:consumerComplaint@psc.state.fl.us) [<mailto:consumerComplaint@psc.state.fl.us>]  
Sent: Thursday, April 19, 2018 3:21 PM  
To: Consumer Contact  
Subject: E-Form Other Complaint TRACKING NUMBER: 126412

**CUSTOMER INFORMATION**

Name: Vicki Fosdyck  
Telephone: (407) 568-5609  
Email: [vfosdyck@directoneinc.com](mailto:vfosdyck@directoneinc.com)  
Address: 2212 Bancroft Blvd Orlando FL 32833

**BUSINESS INFORMATION**

Business Account Name: Vicki Fosdyck  
Account Number:  
Address: 2212 Bancroft Blvd Orlando FL 32833

Water County Selected: Orange

**COMPLAINT INFORMATION**

Complaint: Other Complaint against Pluris Wedgefield, Inc.  
Details:

Please do not allow Pluris Wedgefield, Inc rate the rates again, it's bad enough we pay 3-4 times more than anyone else in Orange County, FL and we can't even drink the water! This is totally ridiculous and out of control. Some of the water bills in Wedgefield run \$200 a month. My water bill has been more than my electric bill before.....who would have ever thought that would happen. The water is Very poor quality, yet the highest ever and they keep wanting to raise the rates on residents. What about the elders that live on Social Security who are on monthly budgets and others who can't afford the cost of the highly poor, smelly water provided by Pluris

PSC was contacted previously