

Brandy Butler

From: Brandy Butler
Sent: Tuesday, April 24, 2018 3:14 PM
To: 'jjklfl@aol.com'
Subject: FW: April 2018 Boil Water Notice (Cedar Acres)

Good Afternoon, Mr. Kroll,

Per staff instruction, this correspondence was moved from Docket 20180000-OT to Docket 20140217-WU.

Sincerely,

Brandy Butler

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-7123

From: Brandy Butler **On Behalf Of** Records Clerk
Sent: Friday, April 20, 2018 10:46 AM
To: 'jjklfl@aol.com'
Cc: Consumer Contact
Subject: FW: April 2018 Boil Water Notice (Cedar Acres)

Good morning,

We will be placing your comments below in consumer correspondence in Docket No. 20180000 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Brandy Butler

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-7123

From: jjklfl@aol.com [<mailto:jjklfl@aol.com>]
Sent: Thursday, April 19, 2018 6:20 PM
To: davidjsimons@aol.com; simonsjsr@aol.com; simonsjsr@aol.com
Cc: attorney.general@myfloridalegal.com; carolee.mcCreynolds@gmail.com; carolee.mcCreynolds@gmail.com; Records Clerk; cmihoff@aol.com; cmihoff@aol.com; JDRNCCMO@gmail.com; jb524@live.com; sajakg@aol.com; graciesmom42307@yahoo.com; lauradiscala@yahoo.com; manuel.cardona@dep.state.fl.us; merchant.tricia@leg.state.fl.us; mikemanninglmt@aol.com; mikemanninglmt@aol.com; norconcolburn@aol.com; norconcolburn@aol.com; woods.monica@leg.state.fl.us
Subject: April 2018 Boil Water Notice (Cedar Acres)

Happy to report I received a boil notice & resume normal operation message on my telephone. Residents have been asking why the main pump failed and after the main failed why the generator failed to ensure normal operation which resulted in residents having to boil water. Our understanding of the role of the emergency generator is to provide back up when the main is disabled.

Could you please provide an explanation so that we may share this information with our residents ?

Our community meetings are scheduled for 4-21-18 & 6-16-18....as always you are invited to attend as this may improve the overall water communication issues between the residents & Cedar Acres.

Look forward to hearing from you.....Thanks....JJK.