

Antonia Hover

From: Angie Calhoun
Sent: Tuesday, June 05, 2018 8:39 AM
To: Consumer Correspondence
Subject: FW: To CLK Docket 20160101

Consumer Correspondence for docket 20160101.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Monday, June 04, 2018 7:01 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 126712

CUSTOMER INFORMATION

Name: Kathy Doll
Telephone: (321) 228-7155
Email: kdoll@cfl.rr.com
Address: 1382 S. Ridge Lake Cir. Longwood FL 32750

BUSINESS INFORMATION

Business Account Name: Kathy Doll
Account Number: 811625338
Address: 1382 S. Ridge Lake Cir. Longwood FL 32750

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

The rate hikes for water has gone up so high it is causing us to consider leaving this area. We are average size home: 2100 square feet. This months water bill is over 500 dollars for the third month in a row. Please look and see what on earth is causing this rate hike. It seems unfair to raise rates this high...more than triple what it used to be.