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Public Service Commission

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-M-E-M-O-R-A-N-D-U-M-

DATE:	June 20, 2018
то:	Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk
FROM:	Kathryn G.W. Cowder, Senior Attorney, Office of the General Counsel
RE:	Docket No. 20180029-WS – Proposed amendment of Rule 25-30.433, F.A.C., Rate Case Proceedings.

Please file the attached document in the above-referenced docket. Please note that the attachment to the e-mail was distributed by the Office of Public Counsel at the March 1, 2018 Agenda Conference in this docket. Thank you.

RECEIVED-FPSC 2018 JUN 20 PM 2: 42 MISSI

Kathryn Cowdery

From: Sent: To: Cc: Subject: Attachments:

Rehwinkel, Charles <REHWINKEL.CHARLES@leg.state.fl.us> Tuesday, February 27, 2018 10:19 AM Kathryn Cowdery JR Kelly RE: March 1, 2018 agenda; Item #2, Rule 25-30.433 Public Counsel amendment to 1(d) and 2(c).docx

Kathryn:

Thank you for your call. I realized after speaking with you that there was an error in our proposed amendment. After discussing with JR we believe that the change we propose (or substantially similar language) should be inserted in both (1) (d) and (2)(c) as those subsections are similar in effect. Please consider this revised language and share as you see fit. Please disregard the attachment in my earlier email. The comments of appreciation in the initial transmittal email still apply.

Thank you,

Charles

From: Rehwinkel, Charles Sent: Tuesday, February 27, 2018 9:19 AM To: 'kcowdery@psc.state.fl.us' <<u>kcowdery@psc.state.fl.us</u>> Cc: KELLY.JR <<u>KELLY.JR@leg.state.fl.us</u>> Subject: March 1, 2018 agenda; Item #2, Rule 25-30.433

Kathryn:

Attached is the handout I will bring copies of Thursday. All I have done is to lift the parenthetical from page 4 of the rec (at the end of the third full paragraph) and insert it into 1(c). We are satisfied with the rest of the rule and appreciative of your consideration of our comments and believe that this or a substantially similar change would obviate a need for additional proceedings and allow this to go to the Secretary of State.

Thank you,

Charles J. Rehwinkel Deputy Public Counsel 850.717.0328 Public Counsel's suggested change to the proposed Rule 25-30.433(1)(c) and 2(d):

Section (1)

(d) Any testimony, complaints and comments of the utility's customers and others with knowledge of the utility's quality of service <u>(e.g., both oral and written</u> <u>statements directly from customers, OPC testimony in its representation of</u> <u>customers, Commission staff testimony regarding customer complaints</u>); and

Section (2)

(c) Any testimony, complaints and comments of the utility's customers and others with knowledge of the infrastructure and operational conditions of the utility's plant and facilities (e.g., both oral and written statements directly from customers, OPC testimony in its representation of customers, Commission staff testimony regarding customer complaints); and
