

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Thursday, June 28, 2018 8:51 AM
To: 'bwestover@tampabay.rr.com'
Cc: Consumer Contact
Subject: FW: DOCKET NO. 20180063WS

Good Morning Ms. Westover,

We will be placing your comments below in consumer correspondence in Docket No. 20180063 and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Sincerely,

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

-----Original Message-----

From: bwestover@tampabay.rr.com [<mailto:bwestover@tampabay.rr.com>]
Sent: Wednesday, June 27, 2018 9:31 PM
To: Records Clerk
Subject: DOCKET NO. 20180063WS

Good Evening,

My name is Beverly Westover, 411 San Jose Drive, Winter Haven, FL 33884 and my telephone is 863-324-7823. I have lived in Orchid Springs since December 2006.

One thing that has always bothered me when the Orchid Springs Development Corporation requests an increase in the rates for usage of water and wastewater, they also increase the price of the meters for both water and wastewater. How many times do we have to pay for so-called meters? I have only one meter at my home, which is the water meter. When it shows I have used 3,000 gallons of water, this same amount of 3,000 gallons is also used for the wastewater. However, I am still billed for both a water meter and a wastewater meter. I think it is time they stopped increasing the price of these meters and only raise the price of the usage.

I went over your figures that were on the yellow sheets that were passed out at the meeting and I am questioning your figures under item "5". You say if we used 4000 gallons of water the price we would be paying is \$19.68. That is incorrect. With the proposed rates, the price would be \$23.11 for water. (I do not know where you got the figure of \$52.79 for wastewater.) Using the proposed rate of the meter as well as proposed rate for usage, we will be paying \$60.13 for wastewater. Now we add together the water of \$23.11 and the wastewater of \$60.13, along with the 10% tax on water of \$2.31, and our bill will come to \$85.55 a month. These figures are outrageous.

I am a widow with a fixed income and these proposed rates are too high. I can see raising the usage for water and wastewater by 10%. Leave the rates of the meters as they are, or reduce them.

Thank you for your time.

Beverly Westover