

Antonia Hover

From: Diana Vizcarrondo
Sent: Thursday, July 12, 2018 8:47 AM
To: Consumer Correspondence
Subject: FW: To CLK Docket 20170166

Consumer correspondence.

Sincerely,

Diana Vizcarrondo
Regulatory Specialist II
Office of Consumer Assistance

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Wednesday, July 11, 2018 8:21 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 127023

CUSTOMER INFORMATION

Name: Joseph Macaluso
Telephone: (321) 662-5389
Email: j.macaluso@hotmail.com
Address: 20612 Majestic St Orlando FL 32833

BUSINESS INFORMATION

Business Account Name: Joseph Macaluso Account Number: 00025523
Address: 20612 Majestic St Orlando FL 32833

Water County Selected: Orange

COMPLAINT INFORMATION

Complaint: Other Complaint against Pluris Wedgefield, Inc.

Details:

I can't believe you continually give Pluris increases & don't even bother to talk to the residents of Wedgefield, you as the PSC should be ashamed of yourselves.

All we get is the continuation of poor quality of water, we purchase bottled water to maintain. I am writing this for my husband Joseph who is totally blind & a seizure victim & I will not permit him to take his meds with this NASTY ☹ WATER.

HOW DARE YOU CONTINUE TO ALLOW THIS COMPANY HOLD US HOSTAGE. We pay County taxes & yet we can't get County water, shame on you.

I can only hope someday you will all be replaced by decent human beings.

Do not ever send me in the Mail your survey again you won't like my answers.

Concetta Macaluso

PSC was contacted previously