

July 18, 2018



CenturyLink™

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FPSC - COMMISSION CLERK

VIA ELECTRONIC FILING

Ms. Carlotta Stauffer
Office of the Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RE: Revised 2017 Lifeline re-certification results reported to the FCC and USAC
Undocketed Matter

Dear Ms. Stauffer:

On February 1, 2018, in accord with the Federal Communications Commission's (FCC) requirements that eligible telecommunications carriers (ETCs) annually re-certify the eligibility of their Lifeline subscribers and report the results to the Universal Service Administrative Company (USAC), Tribal governments and to this Commission, CenturyLink submitted its 2017 Lifeline re-certification results for Study Area 210341 in Florida.

As USAC's instructions provide,¹ the updated data was submitted to USAC on July 13, 2018 and was filed with the FCC on July 17, 2018 by CenturyLink on the enclosed revised Form 555s².

Please do not hesitate to contact me at (850) 847-0173 or via email at sandy.khazraee@centurylink.com should you have any questions regarding this matter.

Sincerely,

/s/Sandra A. Khazraee
Director - State Regulatory and Legislative Affairs
CenturyLink
315 S. Calhoun Street, Suite 500
Tallahassee, FL 32301

¹ USAC News Brief, dated Jan. 29, 2018. <https://www.usac.org/about/tools/news/news-archive.aspx> ("...Affected disaster areas in Florida[] and Georgia should follow the hurricane relief guidance: submit their filing by the deadline, and submit a revision once their recertification efforts are complete.)

² The revised recertification results for Florida also reflect small changes to the July and August recertification data due to discovery of reporting some duplicate results in the earlier results filing for this state.

Annual Lifeline Eligible Telecommunications Carrier Certification Form All carriers must complete all or portions of all sections Form must be submitted to USAC and filed with the Federal Communications Commission

IMPORTANT: PLEASE READ INSTRUCTIONS FIRST

Deadline: January 31st (Annually)

| | | |
|--|-------|---|
| 210341 | | 143001444 |
| Study Area Code (SAC) | | Service Provider Identification Number (SPIN) |
| <i>(An Eligible Telecommunications Carrier (ETC) must provide a certification form for each SAC through which it provides Lifeline service).</i> | | |
| 2017 | FL | CenturyLink-Embarq Florida Inc. (FKA Embarq) |
| Recertification Year | State | ETC Name |
| N/A | | CENTURYLINK |
| DBA, Marketing, or Other Branding Name | | Holding Company Name |
| <i>(If same as ETC name, list "N/A" Do <u>not</u> leave blank)</i> | | <i>(If same as ETC name, list "N/A" Do not leave blank)</i> |

Does the reporting company have affiliated ETCs?

Yes No

Provide a list of all ETCs that are affiliated with the reporting ETC, using page 4 and additional sheets if necessary. Affiliation shall be determined in accordance with Section 3(2) of the Communications Act. That Section defines "affiliate" as "a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person." 47 U.S.C. § 153(2). See also 47 C.F.R. § 76.1200.

| Affiliated ETC's SAC | Affiliated ETC's Name |
|-----------------------------|-----------------------|
| -- See attached worksheet - | |

ETCs Subject to the Non-Usage Requirements

All ETCs must complete the appropriate check-box. ETCs that do not assess and collect a monthly fee from their Lifeline subscribers are subject to the non-usage requirements. ETCs subject to the non-usage requirements must indicate the number of subscribers de-enrolled by month in Section 4. ETCs that only assess a fee but do not collect such fees are subject to the non-usage requirements and must also indicate the number of subscribers de-enrolled by month.

Is the ETC subject to the non-usage requirements? Yes No

If yes, record the number of subscribers de-enrolled for non-usage by month in Block Q below.

| P | Q |
|-------------------|---------------------------------------|
| Month | Subscribers De-Enrolled for Non-Usage |
| January | 0 |
| February | 0 |
| March | 0 |
| April | 0 |
| May | 0 |
| June | 0 |
| July | 0 |
| August | 0 |
| September | 0 |
| October | 0 |
| November | 0 |
| December | 0 |
| Total Subscribers | 0 |

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

Initial Certification *All ETCs must complete this section*

I certify that the company listed above has certification procedures in place to:

- A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline; and/or
- B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make this certification for the Study Area Code listed above.

JMA
Initial _____

Minimum Service Level

I certify that the company listed above is in compliance with the minimum service levels set forth in the 47 CFR Section 54.408.

I am an officer of the company named above. I am authorized to make this certification for the SACs listed above.

Initial JMA

Annual Recertification

Do not leave empty blocks. If an ETC has nothing to report in a block, enter a zero.

Report the number of Lifeline subscribers due for recertification by month (January-December)

- A. Subscribers eligible for recertification by anniversary month
- B. Subscribers de-enrolled prior to recertification attempts
- C. Total number of subscribers ETC is responsible for recertifying (A-B)

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|------------|
| A. | 0 | 0 | 0 | 0 | 0 | 0 | 673 | 668 | 593 | 980 | 911 | 982 | 4807 |
| B. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 25 | 51 | 79 | 92 | 254 |
| C. | 0 | 0 | 0 | 0 | 0 | 0 | 673 | 661 | 568 | 929 | 832 | 890 | 4553 |

Recertification Methods

State of federal database

- D. Subscribers recertified through ETC access to state or federal database by anniversary month

Report the number of eligible subscribers verified through access to a state or federal database.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|------------|
| D. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

- E. Name of the data source(s) used to verify consumer eligibility:

ETC Direct Contact

- F. Subscribers contacted by ETC directly to recertify (You may also use this section to report subscriber initiated recertifications).

Report the number of Lifeline subscribers the ETC contacted directly to obtain recertification of eligibility

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|------------|
| F. | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 8 | 3 | 1 | 0 | 0 | 19 |

- G. Subscribers who failed to recertify through ETC direct outreach attempt

Report the number of Lifeline subscribers de-enrolled due to ineligibility or non-response to the ETC's outreach attempt.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|------------|
| G. | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 3 | 3 | 0 | 0 | 0 | 11 |

H. Subscribers who recertified through ETC direct outreach attempt

Report the number of Lifeline subscribers that successfully recertified through ETC's outreach attempt.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|------------|
| H. | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 5 | 0 | 1 | 0 | 0 | 8 |

Third Party

I. Subscribers whose eligibility was reviewed by state administrator, third party administrator, or USAC

Report the number of Lifeline subscribers contacted by a state administrator, third party administrator, or USAC for the purpose of recertification.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|------------|
| I. | 0 | 0 | 0 | 0 | 0 | 0 | 666 | 653 | 565 | 928 | 832 | 890 | 4534 |

J. Name of third party administrator used to verify subscriber eligibility:

USAC

K. Subscribers de-enrolled as a result of a third party recertification attempt

Report the number of subscribers as a result of ineligibility or non-response to outreach from a state administrator, third party administrator, or USAC.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|------------|
| K. | 0 | 0 | 0 | 0 | 0 | 0 | 308 | 315 | 293 | 300 | 261 | 299 | 1776 |

L. Subscribers who recertified through a state administrator, third party administrator, or USAC's recertification effort

Report the number of subscribers that recertified through a request from a state administrator, third party administrator, or USAC

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|------------|
| L. | 0 | 0 | 0 | 0 | 0 | 0 | 358 | 338 | 272 | 628 | 571 | 591 | 2758 |

Certification:

Recertification Method: Database

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on a database. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

Initial _____

Recertification Method: ETC

I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

Initial JMA

Recertification Method: Third Party

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on an administrator. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

Initial JMA

No Subscribers

I certify that my company did not claim federal low income support for any Lifeline subscribers for the current Form 555 data year. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial _____

| M = (G+K) | N = (D+F+I) | O = M/N*100 |
|--|---|---|
| Total number of subscribers de-enrolled as a result of recertification | Total number of subscribers ETC is responsible for recertifying | Percent of subscribers due for recertification who were de-enrolled |
| 1787 | 4553 | 39.25% |

Signature Block

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area Code (SAC) listed above.

Signed,

Jerry M. Allen, VP Revenues

Signature of Officer

Jerry.Allen@centurylink.com

Email Address of Officer

Pam Hankins

Person Completing This Certification Form

Jerry M. Allen, VP Revenues

Printed Name and Title of Officer

Jul 13, 2018

Date

318-388-9174

Contact Phone Number

Affiliated ETCs

| SAC | Name |
|------------|--|
| 160138 | United Telephone Company of New Jersey, Inc. |
| 170209 | United Telephone Company of Pennsylvania LLC, The |
| 190254 | Central Telephone Company of Virginia |
| 190567 | United Telephone Southeast, LLC (Virginia) |
| 210341 | Embarq Florida, Inc. |
| 220356 | Coastal Utilities, Inc. |
| 230470 | Carolina Telephone and Telegraph Company LLC |
| 230471 | Central Telephone Company (North Carolina) |
| 230485 | Mebtel, Inc. |
| 240506 | United Telephone Company of the Carolinas LLC |
| 250298 | Gulf Telephone Company, LLC |
| 259788 | CenturyTel of Alabama, LLC (Southern) |
| 259789 | CenturyTel of Alabama, LLC (Northern) |
| 270434 | CenturyTel of Evangeline, LLC |
| 280458 | CenturyTel of North Mississippi, Inc. |
| 290552 | CenturyTel of Adamsville, Inc. |
| 290557 | CenturyTel of Claiborne, Inc. |
| 290567 | United Telephone Southeast, LLC (Tennessee) |
| 290574 | CenturyTel of Ooltewah-Collegedale, Inc. |
| 300630 | CenturyTel of Ohio, Inc. |
| 300661 | United Telephone Company of Ohio |
| 310671 | CenturyTel Midwest - Michigan, Inc. |
| 310689 | CenturyTel of Upper Michigan, Inc. |
| 310702 | CenturyTel of Michigan, Inc. |
| 310705 | CenturyTel of Northern Michigan, Inc. |
| 320747 | CenturyTel of Central Indiana, Inc. |
| 320801 | CenturyTel of Odon, Inc. |
| 320832 | United Telephone Company of Indiana, Inc. |
| 330841 | CenturyTel of the Midwest-Wisconsin, LLC (Cencom) |
| 330857 | CenturyTel of the Midwest-Wisconsin, LLC (Casco) |
| 330877 | CenturyTel of Fairwater-Brandon-Alto, LLC |
| 330884 | CenturyTel of Forestville, LLC |
| 330895 | CenturyTel of Wisconsin, LLC |
| 330898 | CenturyTel of Larsen-Readfield, LLC |
| 330913 | CenturyTel of Monroe County, LLC |
| 330922 | CenturyTel of the Midwest-Wisconsin, LLC (Northwest) |
| 330924 | CenturyTel of the Midwest-Kendall, LLC |
| 330931 | CenturyTel of Southern Wisconsin, LLC |
| 330934 | CenturyTel of the Midwest-Wisconsin, LLC (Platteville) |
| 330950 | CenturyTel of Northwest Wisconsin, LLC |
| 330956 | CenturyTel of Northern Wisconsin, LLC |
| 330959 | CenturyTel of the Midwest-Wisconsin, LLC (Thorp) |
| 330970 | CenturyTel of the Midwest-Wisconsin, LLC (Wayside) |
| 331155 | Telephone USA of Wisconsin, LLC |
| 331159 | CenturyTel of Central Wisconsin, LLC |
| 341057 | Gallatin River Communications, LLC |

Affiliated ETCs

| SAC | Name |
|------------|---|
| 351126 | CenturyTel of Chester, Inc. |
| 351274 | CenturyTel of Postville, Inc. |
| 355141 | Qwest Corporation (Iowa) |
| 361445 | CenturyTel of Minnesota, Inc. |
| 361456 | Embarq Minnesota, Inc. |
| 365142 | Qwest Corporation (Minnesota) |
| 371595 | United Telephone Company of the West (Nebraska) |
| 375143 | Qwest Corporation (Nebraska) |
| 385144 | Qwest Corporation (North Dakota) |
| 395145 | Qwest Corporation (South Dakota) |
| 401142 | CenturyTel of Northwest Arkansas, LLC (Russellville) |
| 401143 | CenturyTel of Northwest Arkansas, LLC (Siloam Springs) |
| 401144 | CenturyTel of Central Arkansas, LLC |
| 401705 | CenturyTel of Arkansas, Inc. |
| 401711 | CenturyTel of Mountain Home, Inc. |
| 401720 | CenturyTel of Redfield, Inc. |
| 401727 | CenturyTel of South Arkansas, Inc. |
| 411317 | United Telephone Company of Eastern Kansas & United Telephone |
| 411842 | United Telephone Company of Kansas |
| 411957 | Embarq Missouri, Inc. (Kansas) |
| 421151 | Spectra Communications Group, LLC |
| 421957 | Embarq Missouri, Inc. |
| 429784 | CenturyTel of Missouri, LLC (Central) |
| 429785 | CenturyTel of Missouri, LLC (Belle-Herman) |
| 429786 | CenturyTel of Missouri, LLC (Southern) |
| 429787 | CenturyTel of Missouri, LLC (Southwest) |
| 442084 | United Telephone Company of Texas, Inc |
| 442101 | CenturyTel of Lake Dallas, Inc. |
| 442114 | Central Telephone Company of Texas, Inc. |
| 442117 | CenturyTel of Port Aransas, Inc. |
| 442140 | CenturyTel of San Marcos, Inc. |
| 455101 | Qwest Corporation (Arizona) |
| 462185 | CenturyTel of Eagle, Inc. |
| 462187 | The El Paso County Telephone Company |
| 462208 | CenturyTel of Colorado, Inc. |
| 465102 | Qwest Corporation (Colorado) |
| 472223 | CenturyTel of the Gem State, Inc. (Idaho) |
| 472225 | CenturyTel of Idaho, Inc. |
| 475103 | Qwest Corporation (Southern Idaho) |
| 475162 | Qwest Corporation (Northern Idaho) |
| 482249 | CenturyTel of Montana, Inc. |
| 485104 | Qwest Corporation (Montana) |
| 492274 | CenturyTel of the Southwest, Inc. |
| 495105 | Qwest Corporation (New Mexico) |
| 505107 | Qwest Corporation (Utah) |
| 511595 | United Telephone Company of the West (Wyoming) |

Affiliated ETCs

| SAC | Name |
|------------|---|
| 512299 | CenturyTel of Wyoming, Inc. |
| 515108 | Qwest Corporation (Wyoming) |
| 522400 | United Telephone Company of the Northwest (Washington) |
| 522408 | CenturyTel of Washington, Inc. & CenturyTel of Inter-Island, Inc. |
| 522410 | CenturyTel of Cowiche, Inc. |
| 525161 | Qwest Corporation (Washington) |
| 532361 | CenturyTel of Eastern Oregon, Inc. |
| 532361 | CenturyTel of Oregon, Inc. |
| 532400 | United Telephone Company of the Northwest (Oregon) |
| 535163 | Qwest Corporation (Oregon) |
| 552223 | CenturyTel of the Gem State, Inc. (Nevada) |
| 552348 | Central Telephone Company (Nevada) |