

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: July 23, 2018
TO: Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk
FROM: Luis Salvador, Engineering Specialist, Division of Engineering *RS LS*
RE: Docket No. 20180022-WU- Application for staff-assisted rate case in Lake County
by Pine Harbour Waterworks, Inc.

Please file the attached response from the Florida Department of Environmental Protection in the above mentioned docket file. No complaints were found.

Thank you.

LS/tj

Attachment

Luis Salvador

From: noreply@salesforce.com on behalf of DEP Regulatory PRR
<publicrecordsrequests_regulatory@dep.state.fl.us>
Sent: Friday, July 20, 2018 4:02 PM
To: Luis Salvador
Subject: No records found matching provided criteria [ref:_00DG0i115_5004A1OzTFG:ref]



Good Afternoon Mr. Salvador,

This email relates to your request for Harbour Waterworks, PWS ID# 3354644 "Complaints". The Florida Department of Environmental Protection would like to inform you that no records were found matching the provided criteria.

Please be advised that name variations, misspellings and incorrect addresses may not indicate the existence of actual files, and the Department will not be responsible for records not retrieved based on such information being submitted to us. Although we have made a diligent search to fulfill your request, files may still exist in other agencies of which we are not the records custodian that may contain information related to your request. Therefore, please reach out to the respective county as applicable.

<http://www.lakecountyfl.gov>

<http://lake.floridahealth.gov/index.html>

If you have any questions, please feel free to contact us.

Thank you for contacting DEP. Have a great day!

Susan Stephens

Did you know you can access many public records from your personal computer using our free public online resources? The Florida Department of Environmental Protection has several public online databases where records are stored: OCULUS, DEP Information Portal and Map Direct.

Please look below for more information on each database. For your future records needs, you might try checking out one of these databases before submitting a request.

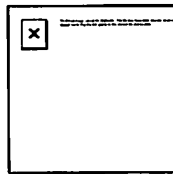
- OCULUS
 - You can search for records in OCULUS using a facility-site ID, facility address, or facility name.

 - You can open OCULUS [here](#).
 - If you need help maneuvering OCULUS, please use this helpful guide: [OCULUS Instruction](#).
- DEP Information Portal
 - You can search for records in the DEP Information Portal using a facility-site ID, facility address, or facility name.
 - You can open the DEP Information Portal [here](#).
 - If you need help maneuvering the DEP Information Portal, please use this helpful guide: [DEP Portal Instruction](#).
- Map Direct
 - You can search for records using Map Direct using a facility address.
 - You can open Map Direct [here](#).
 - If you need help maneuvering Map Direct, please use this helpful guide: [Map Direct Instruction](#).

In accordance with Chapter 119, Florida Statutes, public records requests will be processed within a reasonable time, and each request is processed in the order that it was received. Depending on the specific request, there may be a fee* assessed for processing.

***Notice of Fees and Charges:** Although many public records are provided at no cost there may be charges for extensive use of staff time and resources (119.07(04) F.S.). Extensive use is defined as more than 30 minutes of staff and/or computer resource time. There may also be charges for paper copies, CD/DVDs, postage and other expenses. When possible we will provide you with an estimate of any costs in advance. Note that when charges are accrued records may not be released until payment has been made in full. For more information on public records please visit our web page at: www.dep.state.fl.us/secretary/ps/default.htm.

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.



Public Records Request Liaison
Florida Department of Environmental Protection
Division of Water Resource Management
PublicRecordsRequests_Regulatory@dep.state.fl.us
Office: 850.245.8362 & 850.245.8391



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