

Antonia Hover

From: Angie Calhoun
Sent: Wednesday, August 01, 2018 4:26 PM
To: Consumer Correspondence
Subject: FW: To CLK Docket 20160101
Attachments: E-Form Other Complaint TRACKING NUMBER 127207; PROTEST ! - Rate Increase

Consumer correspondence for docket 20160101.

From: Diane Hood
Sent: Wednesday, August 01, 2018 4:18 PM
To: Angie Calhoun
Subject: To CLK Docket 20160101

Antonia Hover

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, August 01, 2018 3:44 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 127207

CUSTOMER INFORMATION

Name: Patricia LeGros
Telephone: (407) 924-9898
Email: patrish1020@yahoo.com
Address: 104 Hatfield Ct. Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Patricia M LeGros Account Number: 5701300000
Address: 104 Hatfield Ct. Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

Being that water is a basic necessity, this is ABHORRENT that such greed is driving this rate hike, when "we" really have no choice but to pay. The powers that be know this, and I hope karma rears it's watery head someday upon you. Poor planning on the part of those greedy CEO's, should not punish the average working family with such an impact on their budgets.

This is WRONG!!!!

Antonia Hover

From: TLegs <patrish1020@yahoo.com>
Sent: Wednesday, August 01, 2018 3:46 PM
To: Consumer Contact
Subject: PROTEST ! - Rate Increase

Utilities, Inc. was granted an obscene rate increase by you, the 'rubber stamp' PSC members, on August 3rd, 2017. As a Utilities, Inc. consumer and as a taxpayer, I ask you to consider what other business can double (or more) their revenue with one request to the PSC? Answer: Only a monopoly can!! In this case, Utilities Inc. of Florida did. As taxpaying citizens, we have NO choice for our water/sewer service. If pricing is outrageous and/or service becomes intolerable, we have no choice but to pay the price or sell our home to relocate. That is not a choice a taxpaying homeowner should be forced to make. I respectfully submit that the approved Utilities Inc. increase should be implemented ratably over a reasonable time period, say 10 years and calculated on a more current Return On Equity formula, such as 50% of the current 10.4%. The PSC should consider reducing their Return On Equity rate to 5.2%, which would be more in-line with current long-term capitalization rates. ROLL BACK the obscene rate increase.