

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: September 24, 2018

TO: Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk

FROM: Sakina Deas, Public Utility Analyst I, Office of Industry Development & Market Analysis *S.D.*

RE: Docket No. 20180118-TL – Implementation of the 689 area code overlay in the existing 407/321 area code.

Attached is the Planning letter from NANPA which includes the implementation dates for the 689 area code. Please add to docket. If you have any questions please contact me at 850-413-6504.

RECEIVED-FPSC
2018 SEP 25 AM 9:48
COMMISSION
CLERK

Number: PL-519
Date: September 13, 2018
Subject: NPA 689 to Overlay 407 and 321 NPAs (Florida)
Related Previous Planning Letters: 325 323 168 IL87/03-033

General Description

On July 25, 2018 the Florida Public Service Commission in Order No. PSC-2018-0364-PCO-TL in Docket No. 20180118-TL, ordered to lift the suspension of the 689 NPA overlay of the 407/321 NPA. The area served by the 407/321 NPA currently services Orange, Osceola, Seminole Counties and parts of Lake and Volusia Counties in Central Florida. The rate centers for the 407 NPA are as listed: Apopka, Celebration, East Orange, Geneva, Kenansville, Kissimmee, Lake Buena Vista, Montverde, Orlando, Oviedo, Reedy Creek, Sanford, Saint Cloud, Windermere, Winter Garden, Winter Park and West Kissimmee.

On March 25, 2002, in Order No. PSC-2002-0405-FOF-TL, the Commission directed all assignments of NXX codes in the 321 NPA in Orange, Osceola, Seminole Counties, and parts of Lake and Volusia Counties be frozen and the remaining CO codes in the 321 NPA are only to be used in Brevard County. The rate centers for the 321 NPA are as listed: Cocoa, Cocoa Beach, Eau Gallie, Melbourne and Titusville.

Implementation of Relief Plan

Implementation of the 689 NPA is as follows:

	Date
Start of Network Preparation and Customer Education	October 4, 2018
Completion of Network Preparation and Customer Education	May 4, 2019
Earliest new NPA central office code activation date*	June 4, 2019
Earliest date central office codes in the new 689 NPA may be ordered through NANPA	March 30, 2019

* In service Date of the New 689 NPA Overlay.

Central Office Code Listings and NPA Maps

A rate center map of the 407/321/689 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at www.nanpa.com, iconectiv's LERG Routing Guide or the NPA NXX Activity Guide for updated information. Information in the LERG Routing Guide and NPA NXX Activity Guide is available by license contract from Telecom Routing Administration, at 732-699-6700.

Dialing Plan

Ten-digit dialing is already in place for this area, no permissive 10-digit dialing period is necessary.

The dialing plan for the 407/689 NPAs will be as follows:

Type of call	Call terminating in	Dialing plan
Local call	Home NPA (HNPA) or Foreign NPA (FNPA)	10-digits (NPA-NXX-XXXX)
Toll call	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

Network Testing

All international and domestic carriers should ensure that the new 689 NPA has been activated throughout their networks prior to June 4, 2019. The test number to verify the routing to the 689 NPA will be in service beginning March 4, 2019 through July 4, 2019. The test number to verify the routing to the 689 NPA is: 689-689-1689. A recorded announcement will indicate the test call has been successfully completed.

General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

Contact Information

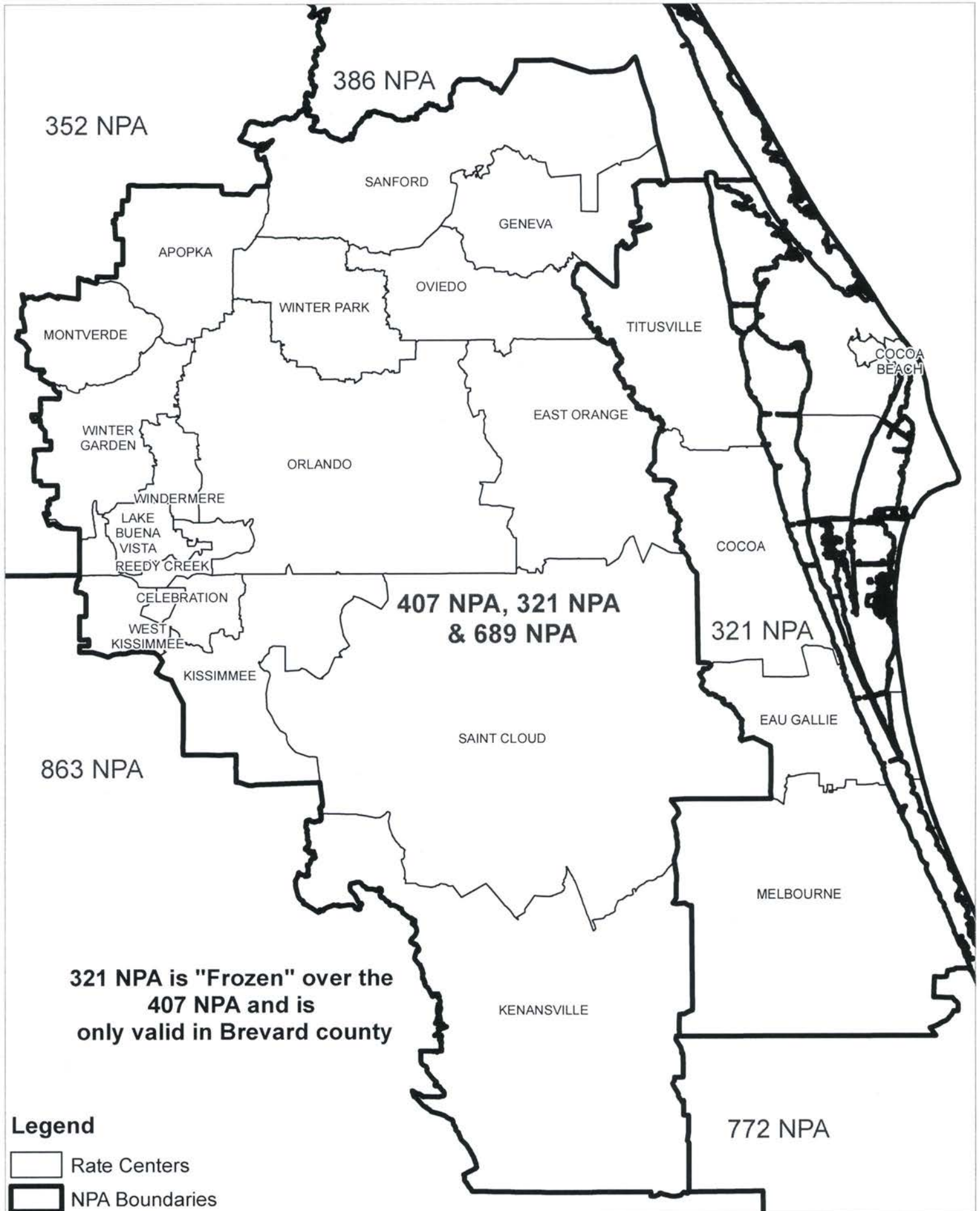
General questions regarding the relief of the 407/321 NPA should be directed to Heidi Wayman - NANPA, on 571-434-5765. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of service provider and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

SERVICE PROVIDER CONTACTS:



NAME	COMPANY	TELEPHONE	E-MAIL
Donny McKinnies	365 Wireless	678-916-0624	donny@365wireless.net
Frank Diaz	ABC Paging City Beepers	305-220-6979	albert@abcpaging.net
Sharon Warren	Airespring	407-740-3005	swarren@inteserra.com
Roseann Kendall	Airus	3128784160	rkendall@airustel.com
Norman Lee	American Messaging	972-353-1835	norman.lee@americanmessaging.net
Sharon Poer	AT&T	205-969-6975	sp1441@att.com
Micki Burton	AT&T	415-417-5026	MB1469@att.com
Robert Brezina	Bandwidth.Com	919-297-1072	rbrezina@bandwidth.com and codeadmin@bandwidth.com
Kim Campbell	Birch Communications	478-405-3832	kim.campbell@birch.com
Steve Lance	BluIP, Inc.	702-690-4420	slance@bluip.com
Rita Schmitz	CenturyLink	608-796-5600	Rita.schmitz@centurylink.com
Margaret Cox	CenturyLink	252-641-3384	Margaret.cox@centurylink.com
Allyson Blevins	Charter	314-394-9852	allyson.blevins@charter.com
Shannon Suppa	Choice One	585-530-2849	SSUPPA@ELNK.com
Bryan Medina	Comcast	303-372-1313	Bryan_Medina@cable.comcast.com
Douglas Osborne	Exiant Communications (Local Access)	570-709-5525	dosborne@exiantcom.com
Bryan Bethea	Inteliquent	312-380-4549	bryan.bethea@inteliquent.com
Joani O'Neill	Inteliquent	406-496-6522	joani.oneill@inteliquent.com
Kathy Michaud	Level 3	972-759-9125	Kathy.michaud@level3.com
Rebecca Jefferson	MetroPCS	813-830-5542	Rebecca.Jefferson@T-Mobile.com
Melissa O'Rourke	Orlando Telephone	407-996-8900	melissa.orourke@summit-broadband.com
Jami Perez	Peerless Network	312-766-1524	jperez@peerlessnetwork.com
Desiree Apodaca	RCLEC	720-863-7818	desiree.apodaca@rcltec.com
Charles Allen	Smart City	407-828-6699	callen@smartcitytelecom.com
Dean Davis	Smart City	407-828-6616	ddavis@smartcity.com
Sean March	Smart City	407-828-6612	smarch@smartcitytelecom.com
Betty Parks	SmartEdgeNet	972-729-9275	bparks@edgecommunications.com
Nathan Patrick	Sonic Telecom	707-396-7966	npatrick@corp.sonic.net
Karen Riepenkroger	Sprint	913-315-8546	Karen.S.riepenkroger@sprint.com
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Mike Ray	Terra Nova	941-600-0207	mike@tntelecom.net
Craig Wilkins	USA Mobility/ Spok	972-801-0207	craig.wilkins@spok.com
Laura Dalton	Verizon	914-801-0424	Laura.r.Dalton@verizon.com
Teri Rico	Verizon	215-440-4120	theresa.d.rico@verizon.com
Dana Crandall	Verizon Wireless	682-831-3662	Dana.crandall@verizonwireless.com
Michael Ortega	Vonage	703-304-8288	michael.ortega@vonage.com
Michelle Bowyer	Windstream	864-672-5333	michelle.bowyer@windstream.com
Raushawn Brown	Windstream	501-748-5298	Raushawn.Brown@windstream.com
Edward Webber	Windstream	585-340-2854	Edward.webber@windstream.com
Ruben Galvan	XO Communications	972-578-3728	Ruben.galvan@xo.com
Amy Freund	YMAX	267-424-4400	Amy.freund@ymaxcorp.com



321 NPA is "Frozen" over the 407 NPA and is only valid in Brevard county

Legend

-  Rate Centers
-  NPA Boundaries