

STATE OF FLORIDA



COMMISSIONERS:
ART GRAHAM, CHAIRMAN
JULIE I. BROWN
DONALD J. POLMANN
GARY F. CLARK
ANDREW GILES FAY

DIVISION OF ECONOMICS
JUDY HARLOW
DIRECTOR
(850) 413-6410

Public Service Commission

October 19, 2018

STAFF'S FIRST DATA REQUEST
VIA EMAIL
ab@macfar.com

Andrew M. Brown, Esq.
Macfarlane Ferguson & McMullen
PO Box 1531
Tampa, FL 33601-1531

Re: Docket No. 20180183-GU - Petition for approval of tariff modifications for the protection of its employees, by Peoples Gas System

Dear Mr. Brown:

By this letter, Commission staff requests the following information from Peoples Gas System (Peoples):

1. Please describe some of the incidents referred to in paragraph five of the petition. Have these incidents increased in recent years?
2. Referring to the proposed language on Third Revised Sheet No. 5.101-2, please explain if the "reasonable opportunity" given to customers includes a set time period given for the customer to cease from further actions referred to.
3. Regarding the proposed tariff modification, please state whether customers will be given five days written notice of disconnection pursuant to Rule 25-6.105(5).
4. Please explain what communications with the customer will be attempted in order to address the unsafe conditions and advise of potential resulting action.
5. Please describe the actions Peoples will take if a customer disputes the unsafe conditions and files a complaint with the Commission. Will Peoples disconnect service while the complaint is being handled at the Commission?
6. If service to a customer is temporarily or permanently discontinued pursuant to the proposed tariff modifications, please explain which, if any, currently tariffed fees will be assessed to the customer.

Andrew M. Brown, Esq.

October 19, 2018

Page 2

Please file all responses electronically no later than Friday, October 26, 2018, via the Commissions website at www.floridapsc.com by selecting the Clerk's office tab and Electronic Filing Web Form. Feel free to call me at 850-413-6495 if you have any questions.

Sincerely,

/s/ Henry Merryday

Public Utility Analyst I
hmerryda@psc.state.fl.us

cc: Office of Commission Clerk