## Antonia Hover

From:	Antonia Hover on behalf of Records Clerk
Sent:	Tuesday, November 27, 2018 8:32 AM
То:	'beauadamblackwell@gmail.com'
Cc:	Consumer Contact
Subject:	FW: FPL: Final Notice to Avoid Disconnection

Good Morning, Mr. Blackwell.

I hope you had a blessed Thanksgiving.

We will be placing your comments below in consumer correspondence in Docket No. 20180000, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you, and have a blessed day!

## Toní Hover

Commission Deputy Clerk 1 Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 Phone: (850) 413-6467

From: Mr. Beau Adam Blackwell [mailto:beauadamblackwell@gmail.com] Sent: Tuesday, November 27, 2018 3:08 AM

To: FPLace6b3f1a4271539b6131e646480b5e5-RB@ecc.fpl.com; Margarita.Touron@fpl.com; FPL\_Account\_Management@email.fpl.com; FPL\_Correspondence@fpl.com; FPL\_Communications@fpl.com; Brian Schultz; Records Clerk; cynthialklimasz@gmail.com; alys@alysdaly.com; oag.civil.eserve@myfloridalegal.com; carol.howell@mvfloridalegal.com; leslie.jacobs@myfloridalegal.com; AdministrativeCode@dos.myflorida.com; Consumer.Services@myfloridacfo.com; ADAContact@myfloridacfo.com; SecretaryofState@dos.myflorida.com; DORPTO@floridarevenue.com; emailDOR@floridarevenue.com; communications@floridarevenue.com; ombudsman@dos.state.fl.us; AdministrativeServices@dos.myflorida.com; Sarah.Revell@dos.myflorida.com; oig@dos.myflorida.com; Governor Press; scottopengov@eog.myflorida.com; cig@eog.myflorida.com; James.Richardson@dms.myflorida.com; galvano.bill.web@flsenate.gov; baxley.dennis.web@flsenate.gov; bean.aaron.web@flsenate.gov; benacquisto.lizbeth.web@flsenate.gov; berman.lori.web@flsenate.gov; book.lauren.web@flsenate.gov; bracy.randolph.web@flsenate.gov; bradley.rob.web@flsenate.gov; brandes.jeff.web@flsenate.gov; braynon.oscar.web@flsenate.gov; broxson.doug.web@flsenate.gov; campbell.daphne.web@flsenate.gov; farmer.gary.web@flsenate.gov; flores.anitere.web@flsenate.gov; rodriguez.jose.web@flsenate.gov; taddeo.annette.web@flsenate.gov; lee.tom.web@flsenate.gov; PublicInfo@myfloridahouse.gov; Webmaster; Office Of Commissioner Graham; Consumer Contact; PSC Media; Office of Commissioner Brown; Office of Commissioner Polmann; Office Of Commissioner Clark; Office of Commissioner Fay; fccinfo@fcc.gov; azubaly@publicpower.com; knight.mavis@leg.state.fl.us; PublicRecordsRequest@myfloridalegal.com; stillman.kerrie@leg.state.fl.us; john.godwin@fchr.myflorida.com; Lorena.Holley@freshfromflorida.com; yvette.pressley@myfloridalicense.com; Kandra.Bell@deo.myflorida.com; Teri.plichta@dep.state.fl.us; PublicRecordsRequest@flhealth.gov

Subject: Re: FPL: Final Notice to Avoid Disconnection

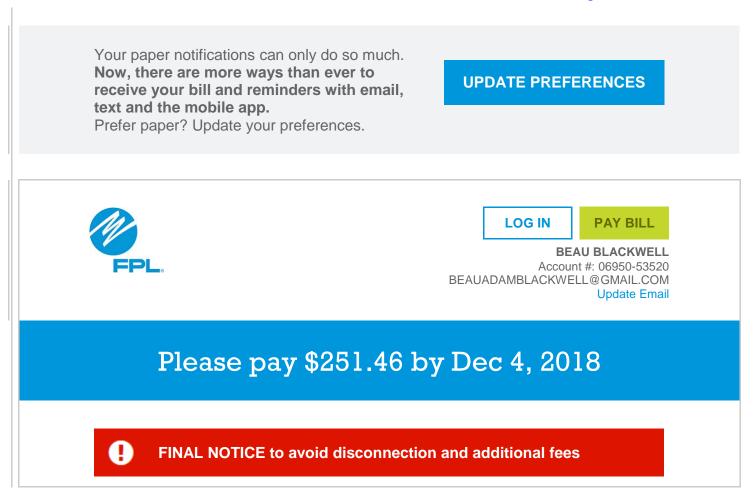
## Dear Sirs/Madams,

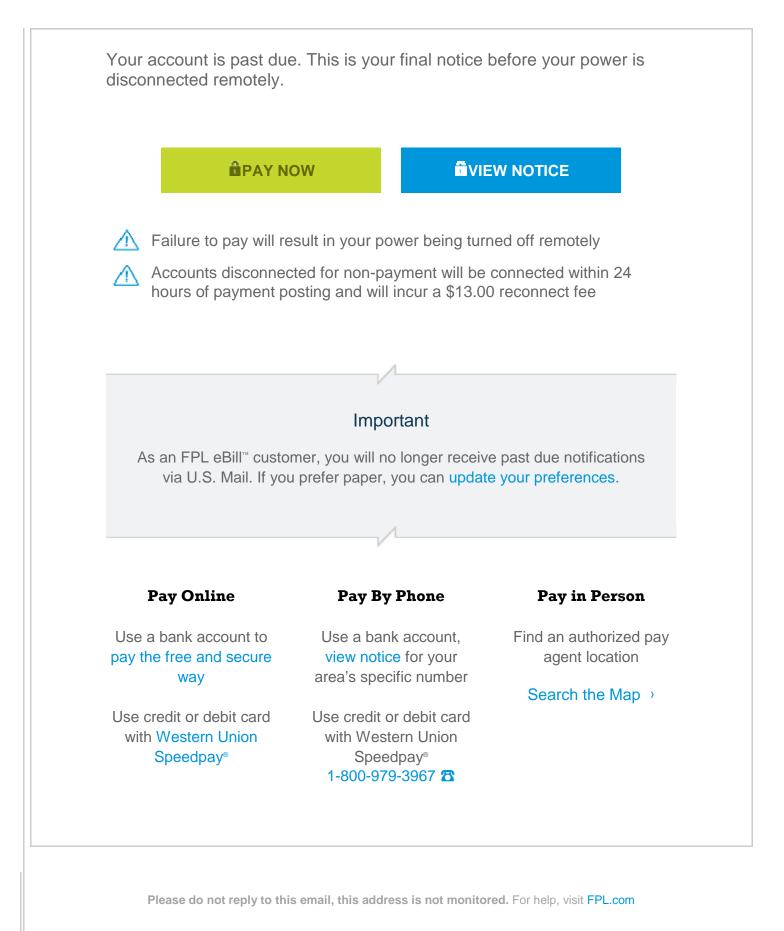
Florida power and light has priced gouged, refused to provide requested information concerning my account and the compliance and maintenance of their internal smart meters, and employed retaliatory pressure so that so that I will drop my complaint against them with the Public Service Commission. This pertains to the unresolved dispute with Florida Power and Light for Docket No. 20180000. The case has not been resolved, yet, FPL is employing tactics in order to force me into accepting their position and not question them. They are using their powerful position of being able to turn of the lights so that they can force me to submit. I have asked for them to provide an extension pending resolution, yet, FPL has continued to hit me with penalties and unreasonable rates. Numerous law protect consumers against these violations, but FPL doesn't care. For example, FL Stat. 501.204 provides that "unconscionable acts or practices, and unfair or deceptive acts or practices in the conduct of any trade or commerce [is unlawful]." Florida Statutes 501.202 states that this section is intended to "protect the consuming public [from those who engage in] unconscionable, deceptive, or unfair acts or practices in the conduct of any trade or commerce."

I live in a two bedroom apartment with my wife. We have been charged over and around \$300 a month for electricity. We do not have kids or use excessive electricity. Florida Power and light sent a repair person out to our home and he stated that there is an error. I have even filed a complaint with the public service commission, still, FPL is threatening to turn off my power in the face of a pending investigation and their own staff stating they are not charging me correctly. Please help me correct this conduct by FPL. I look forward to hearing from you soon.

Thank you

On Mon, Nov 26, 2018 at 7:36 PM FPL Communications <<u>FPL\_Communications@ecc.fpl.com</u>> wrote:





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EFNR - 3f8889721735f8fecec78c7985e1293f

--Beau Blackwell