FILED 2/11/2019 DOCUMENT NO. 00738-2019 FPSC - COMMISSION CLERK

STATE OF FLORIDA

COMMISSIONERS: ART GRAHAM, CHAIRMAN JULIE I. BROWN DONALD J. POLMANN GARY F. CLARK ANDREW GILES FAY



DIVISION OF ACCOUNTING AND FINANCE ANDREW L. MAUREY DIRECTOR (850) 413-6900

Public Service Commission

February 8, 2019

Mr. Gary A. Deremer, President Lake Idlewild Utility Company 4939 Cross Bayou Blvd. New Port Richey, Florida 34652 gderemer@uswatercorp.net

VIA EMAIL

Re: Docket No. 20180216-WU - Petition for limited alternative rate increase in Lake County by Lake Idlewild Utility Company.

Dear Mr. Deremer:

This letter will confirm that Commission staff will hold a customer meeting on Wednesday, February 27, 2019. If at all possible, we ask that you or another knowledgeable representative of the Utility attend the meeting in order to answer customer questions. The location of the general meeting will be as follows:

Wednesday, February 27, 2019 6:00 p.m. Town of Lady Lake Town Commission Chamber 409 Fennell Boulevard Lady Lake, FL 32159

As required by Rule 25-30.458(2), Florida Administrative Code (F.A.C.), the Utility shall provide, in writing, a customer meeting notice to all customers within its service area, and any other required persons, no less than 14 days and no more than 30 days prior to the date of a customer meeting. A draft customer meeting notice is enclosed. Please note the date has been left blank so you can fill in the date that the notice is sent to the customers. Please furnish me with a copy of the notice that is distributed to your customers, together with a cover letter indicating the exact date(s) the notice was mailed or otherwise delivered to the customers.

In addition, please ensure that a copy of the Utility's completed application for a limited alternative rate increase and the customer meeting notice are available for review, pursuant to Rule 25-30.458(3)(d), F.A.C., by all interested persons at the following location:

Fruitland Park Library 205 W. Berckman St. Fruitland Park, FL 34731 For your convenience, I also have enclosed a copy of Rule 25-30.458, F.A.C. Should you have any questions about the matters contained herein, please do not hesitate to contact me at (850) 413-6447, or Charles Murphy at (850) 413-6191.

Sincerely,

Kordell A. Wilson Public Utility Analyst I

All A. Wilm

Enclosures

KW/tb

cc: Office of Commission Clerk (Docket No. 20180216-WU)

Mr. Troy Rendell, Vice President, Investor Owned Utilities (trendell@uswatercorp.net)

25-30.458 Notice of and Public Information for Application for Limited Alternative Rate Increase.

- (1) This rule applies to all requests for a limited alternative rate increase.
- (2) No less than 14 days and no more than 30 days prior to the date of a customer meeting, the utility shall provide, in writing, a customer meeting notice to all customers within its service area and to all persons in the same service area who have filed a written request for service or who have been provided a written estimate for service within the 12 calendar months prior to the month the petition is filed. The customer meeting will be conducted by the Commission staff no less than 21 days prior to Commission action on the application.
- (3) The customer meeting notice shall be approved by Commission staff prior to distribution and shall include the following:
 - (a) The date the notice was issued;
 - (b) The time, date, location, and purpose of the customer meeting;
- (c) A statement that the utility has applied for a limited alternative rate increase and the general reason for doing so;
- (d) A statement of the location where copies of the application are available for public inspection during the utility's regular business hours;
 - (e) A comparison of current rates and charges and the proposed new rates and charges;
 - (f) The utility's address, telephone number, and regular business hours;
- (g) A statement that written comments regarding utility service or the proposed rates and charges should be addressed to the Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0870, and that such comments should identify the docket number assigned to the proceeding;
- (h) A statement that complaints regarding service may be made to the Commission's Office of Consumer Assistance and Outreach at the following toll-free number: 1(800) 342-3552; and
 - (i) The docket number assigned by the Commission's Office of Commission Clerk.
- (4) The customer meeting notice shall be mailed to the out-of-town address of all customers who have provided the utility with an out-of-town address.
- (5) If the Commission issues a proposed agency action (PAA) order granting a limited alternative rate increase, the utility shall notify its customers of the order and any revised rates. The customer notification shall be approved by Commission staff and be distributed no later than with the first bill containing any revised rates.

Rulemaking Authority 350.127(2), 367.0814(9), 367.121(1) FS. Law Implemented 350.123, 367.0814, 367.121 FS. History–New 3-15-05.

NOTICE OF CUSTOMER MEETING TO THE CUSTOMERS OF

TO THE CUSTOMERS OF LAKE IDLEWILD UTILITY COMPANY AND ALL OTHER INTERESTED PERSONS

RE: DOCKET NO. 20180216-WU
PETITION OF LAKE IDLEWILD UTILITY COMPANY FOR LIMITED ALTERNATIVE
RATE INCREASE PURSUANT TO RULE 25-30.458, FLORIDA ADMINISTRATIVE CODE
IN LAKE COUNTY, FLORIDA

NOTICE is hereby given that the Staff of the Florida Public Service Commission (Commission) will conduct a customer meeting to discuss the petition of Lake Idlewild Utility Company (Lake Idlewild or utility) for a limited alternative rate increase. The meeting will be held at the following time and place:

6:00 p.m., February 27, 2019 Town of Lady Lake Town Commission Chamber 409 Fennell Blvd Lady Lake, Florida 32159

All persons who wish to comment are urged to be present at the beginning of the meeting, since the meeting may be adjourned early if no customers are present. One or more of the Commissioners may attend and participate in this meeting. The meeting will begin as scheduled and will continue until all of the customers have been heard.

Any person requiring some accommodation at the customer meeting because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770 at least 5 calendar days prior to the meeting. Any person who is hearing or speech impaired should contact the Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

EMERGENCY CANCELLATION OF CUSTOMER MEETING

If a named storm or other disaster requires cancellation of the meeting, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation of the meeting will also be provided on the Commission's website (http://www.psc.state.fl.us/) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

PURPOSE

The purpose of the meeting is to give customers and other interested persons an opportunity to offer comments to the Commission staff regarding the quality of service the utility provides, ask questions, and comment on the rates included in this notice as well as other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public. A representative from the utility may also be in attendance. At the beginning of the meeting, procedures will be established for the order of comments. The Commission staff will have sign-up sheets and customers will be called in the order that they sign up to speak.

HOW TO CONTACT THE COMMISSION

Any person who wishes to comment or provide information to staff may do so at the meeting, either orally or in writing. Other written comments regarding the utility and the proposed rates, or requests to be placed on the mailing list for this case, may be directed to this address:

Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Or by e-mail to Clerk@psc.state.fl.us

All correspondence should refer to "Docket No. 20180216-WU, Lake Idlewild Utility Company." Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Public Service Commission's toll-free facsimile line at 1-800-511-0809 or the Commission's website available at: http://floridapsc.com/consumers/complaint/index.cfm.

If you wish to contact the Commission regarding complaints about service, you may call the Commission's Division of Consumer Assistance and Outreach at the following toll-free number 1-800-342-3552.

BACKGROUND

Lake Idlewild is a Class C utility providing service to approximately 76 water customers in Lake County. The utility has been in existence since 1991. Effective March 23, 2015, Lake Idlewild was granted Certificate No. 531-W. The utility's rates for water service were last approved in a staff-assisted rate case in 2016. The utility requested a price index increase which was approved on June 13, 2018. According to Lake Idlewild's 2017 annual report, total gross revenues were \$45,013. The utility's total operating expenses were \$41,992.

On November 26, 2018, Lake Idlewild filed its application for a limited alternative rate setting. In its application, pursuant to Rule 25-30.457, F.A.C., the utility is requesting to apply a 20 percent increase to its existing rates.

Copies of the utility's application for a limited alternative rate increase and all attachments are available for inspection by members of the public at the following location:

Fruitland Park Library 205 W. Berckman St. Fruitland Park, Florida 34731 Hours: 9:30 a.m. to 6:00 p.m. Monday through Friday

CURRENT AND PROPOSED RATES

The current and proposed rates are listed below. These rates are subject to change based on information gathered at the customer meeting, further Commission staff review, and the final decision by the Commissioners.

LAKE IDLEWILD UTILITY COMPANY MONTHLY WATER RATES	CURRENT RATES	PROPOSED RATES
Base Facility Charge by Meter Size		
5/8"X 3/4"	\$16.09	\$19.31
3/4"	\$24.14	\$28.97
1"	\$40.23	\$48.28
1-1/2"	\$80.45	\$96.55
2"	\$128.72	\$154.48
3"	\$257.44	\$308.96
4"	\$402.25	\$482.75
6"	\$804.50	\$965.50
Charge per 1,000 gallons - Residential Service		
0-3,000 gallons	\$2.11	\$2.53
Over 3,000 gallons	\$2.47	\$2.96
Charge per 1,000 gallons – General Service	\$2.41	\$2.89
Private Fire Protection Service		
2"	\$10.73	\$12.88
3"	\$21.45	\$25.74
4"	\$33.52	\$40.22
6"	\$67.04	\$80.45
8"	\$107.27	\$128.72
10"	\$154.20	\$185.04

PROCEDURES AFTER CUSTOMER MEETING

After the customer meeting, Commission staff will prepare a recommendation which is scheduled to be submitted to the Commission on March 21, 2019. The Commission will then vote on staff's recommendation at its April 2, 2019, Commission Conference. The Commission will thereafter issue a proposed agency action (PAA) order containing rates which may be different from those contained in staff's final recommendation. Substantially affected persons have 21 days from the date that the PAA order is issued to protest the Commission's PAA order. Customers are able to obtain a copy of staff's recommendation and all documents filed in this docket under the Clerk's Office tab on the Commission's website (http://www.floridapsc.com).

This notice was prepared by the utility and approved by Commission Staff for distribution by the utility to its customers.