

Brian Schultz

From: Brian Schultz on behalf of Records Clerk
Sent: Thursday, March 07, 2019 8:49 AM
To: 'Flor Roca'
Cc: Consumer Contact
Subject: RE: Docket 20180046-EI | Comments from a fed up Floridian

Good Morning, Ms. Flor Roca

We will be placing your comments below in consumer correspondence in Docket No. 20180046-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Brian Schultz
Commission Deputy Clerk I
Florida Public Service Commission
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Tallahassee, Florida 32399
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PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: AARP Florida [<mailto:flaarp@aarp.org>] On Behalf Of Flor Roca
Sent: Tuesday, March 05, 2019 3:04 PM
To: Records Clerk
Subject: Docket 20180046-EI | Comments from a fed up Floridian

Mar 5, 2019

Public Service Commission PSC, PSC,
FL

Dear Public Service Commission PSC,,

Florida Power & Light gets a \$649.6 million tax cut and wants to reward its investors, not its customers?

I've had enough of FPL's corporate greed and I deserve lower electric rates.

As a Floridian age 50+, I'm fed up that Florida Power & Light is getting a massive tax cut and is passing those savings to shareholders.

Customers across the U.S. have enjoyed lower bills as a result of a tax savings. We should too.

I personally have been affected by FPL:.

On October 19th 2018 FPL sent me a corrected bill for services for \$ 1,174.67 to be paid on November 8th 2018. They included the \$ 403.50 for monthly service till October 15th 2018 and added a Meter Tampering Penalty for \$ 200.00, a Revenue Protection Charge of \$ 292.07 and adjustments from October 13th 2017 to February 14th 2018 for \$ 279.10.

.I protested those additional charges. if a criminal act was committed why they did not approach me and call the police to show the evidence on site (that is at my house). Why they waited more than a year to report the wrong doing without any evidence.

An employee from the inspections department Mrs Ramos said that the tampering occurred on September 21st 2017 by the time of Hurricane Irma and 51 days after my husband's death. and added that there was nothing I can do but to pay to avoid the disconnection of services.

I consider unfair to accuse a person after more than a year of the occurrence of a criminal act without given the chance of looking at the evidence. Why they took out the tampered meter without me being present..

I requested help from my Senator Bill Nelson and filed a claim to the Commissioner at the Department of Agriculture and Consumer Services:without any results. FPL was not able to proof that a Meter Tampering occurred at my house, so I insist on my request for a credit from FPL in the amount of \$ 771.17

i am 77 years old and I will be more than happy to help stop FPL's abuses.

With skyrocketing healthcare, housing prices and minimal increases in Social Security, a decrease in monthly bills add up for people like me.

We need lower rates, now!

Sincerely,

Ms. Flor Roca
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