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April 5, 2019 Via Overnight Delivery

FILED 4/8/2019 DOCUMENT NO. 03564-2019 FPSC - COMMISSION CLERK

Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850



RE: Matrix Telecom, LLC d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Impact Telecom d/b/a Startec d/b/a Americatel FL CLEC Data Request Questionnaire "CONFIDENTIAL"

Dear Sir or Madam:

Enclosed please find a copy of the FL specific portion of the FCC 477 and the FL CLEC Data Request Questionnaire "CONFIDENTIAL", filed on behalf of Matrix Telecom, LLC d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Impact Telecom d/b/a Startec d/b/a Americatel. No check is enclosed as there are no remittance fees due.

The Company is requesting CONFIDENTIAL treatment of this report pursuant to Florida Statue §364.183, as it contains confidential customer information that should be held exempt from public disclosure. Pursuant to Rule 25-22.006(5), Florida Administrative Code, the attached envelope contains the document with the confidential information highlighted and two edited copies for public inspection.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-3010. Thank you for your assistance in this matter.

Sincerely,

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Carly Fiola \(\bigcup \)\
Compliance Reporting Specialist

file: Matrix Telecom, LLC d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Impact Telecom d/b/a Startec d/b/a Americatel - Reporting - Florida

CF/rh

### **Public Version**

# 2019 Competitive Local Exchange Carrier (CLEC) Questionnaire (Due by April 15,2019)\*

| Co  | mpany Code:   | TX841  |  |   |                                 |  |  |  |  |
|---|---|--|--|---|---------------------------------|--|--|--|--|
| Co  | mpany Name:   |  | a Matrix Business Technologie<br>ommunications d/b/a Impact Te |   |                                 |  |  |  |  |
| Со  | ntact name & tit  | tle: Alex Valencia, VP-  | - Government Affairs and                                       | Compliance  |                                 |  |  |  |  |
| Te  | lephone number  | : 972-910-1720   |  |   |                                 |  |  |  |  |
| E-r   | nail address: _A  | lex.Valencia@lingo.co  | m  |   |                                 |  |  |  |  |
| Sto   | ck Symbol (if c   | ompany is publicly trad  | ed):   |   |                                 |  |  |  |  |
| Q۱  | uestions Ab   | out Your Compai  | ny   |   |                                 |  |  |  |  |
| l.  | Please provide  | e a copy of the Form 47  | 7 you filed with the FCC                                       | with data as of Dece  | ember 31, 2018.                 |  |  |  |  |
| 2. Are you currently operating under Chapter 7 or Chapter 11 bankruptcy protection?   |   |  |  |   |                                 |  |  |  |  |
|   | Yes (Cha  | pter 7)  | Yes (Chapter 11)   |   | No <b>Control</b>               |  |  |  |  |
| 3.  | What services check all that  |  | e, does your company cur                                       | rently provide in Flo   | orida? Please                   |  |  |  |  |
|   |   | Private line/special acce<br>VoIP<br>Wholesale transport<br>Interexchange service<br>Cellular/wireless servic<br>Other |  | Wholesale loop<br>Fiber or copper<br>Cable television<br>Satellite television<br>Broadband Inte | based video service<br>i<br>ion |  |  |  |  |
| 4. What percentage of your Florida residential and business customers purchase bundled offering voice service packaged with additional services such as internet or video service)? Please provide percentage below. Do not include bundles of telecom-only services. |   |  |  |   |                                 |  |  |  |  |
|   | Residential   |  | Business   | Not ap  | plicable                        |  |  |  |  |
| 5.  | Does your company currently publicly publish your service and price schedules for services of in Florida at a location other than the Florida Public Service Commission? If yes, please indicates where and include the complete address or hyperlink if on a webpage. (Chapter 364.04, F.S.) |  |  |   |                                 |  |  |  |  |
|   | Yes   | If yes   | , where?   |   | No                              |  |  |  |  |
| 6.  | Have you ex   | perienced any signific   | ant barriers in entering l                                     | Florida's local exc   | hange markets? Please           |  |  |  |  |

Please use additional paper if needed.

information is welcome.

describe any major barriers encountered that may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general

<sup>\*</sup> The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

#### 4/2/2019

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Local Exchange Telephone Subscription « Form 477 « FΦ€//www.fcc.gov)

Form 477 - Local Telephone Competition and Broadband Reporting

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|--|------------------------|---|---|--|--|
| RN: 0004333068<br>Matrix Telecom, Inc.<br>Operations: Non-ILEC ! Data as of: Dec   | : 31, 2018             |   |   | Submission Status<br>Original - Submitted<br>Last Updated: Feb 27, 2019 09:18:59 |  |
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