State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE:

April 24, 2019

TO:

Office of Commission Clerk

FROM:

Bureau of Consumer Assistance, Office of Consumer Assistance & Outreach

RE:

Customer Correspondence

Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket 20190018.

2019 APR 24 AN IO: CONTAINS STONE

Dear Florida Public Service Commission,

Energy efficiency programs play a critical role in lowering energy bills for all customers, especially those that can least afford high energy bills.

Duke Florida's performance on energy efficiency programs is unacceptable 0.2% of revenue. Utilities in other states like California and New England states are greater than 1.5%. Even Duke Carolinas is 1.09%.

The Florida Public Service Commission needs to set minimum targets at 1% of revenue for energy efficiencies. Florida residents want the Commission to show they care about lowering consumer energy bills and reducing our impact on the environment.!

Sincerely,

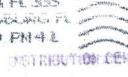
Name: Thanyn E. James

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mail: mscher Q tampabay rr, con

TAMPA FL 335

In 2019, as part of FEECA (Florida Energy Efficiency and Conservation Act), the Florida Public Service Commission will set targets for energy efficiency programs for utilities. I want to make sure those targets are strong enough to benefit Floridians in a meaningful way. I appreciate your support and dedication to helping Florida's environment.





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Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850