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(850) 413-6910

# Public Service Commission

April 24, 2019

Mr. Martin S. Friedman  
Aquarina Utilities, Inc.  
420 S. Orange Ave., Suite 700  
Orlando, FL 32801  
mfriedman@deanmead.com

**STAFF'S FIRST DATA REQUEST  
VIA EMAIL & US MAIL**

**Re: Docket No. 20190080-WS - Application for limited proceeding rate increase in Brevard County, by Aquarina Utilities, Inc.**

Dear Mr. Friedman:

Please provide responses to the following questions by May 24, 2019.

1. **Discontinue Date.** Aquarina Utilities, Inc.'s (Aquarina) petition indicates the golf course will cease to be a non-potable water customer in the near future. What is the anticipated date the Utility expects the golf course to discontinue service?
2. **Non-potable Customers.** Please provide a list of Aquarina's non-potable customers, including the percent of revenue they account for.
3. **Distribution.** The petition states it expects that the golf course will provide its own non-potable water source for irrigation of its property. Will a portion of the Utility's non-potable distribution system be sold or leased to the golf course?
  - a. If yes, please provide the length and diameter of distribution to be sold or leased by the golf course?
  - b. If no, will the golf course interconnect to the Utility's non-potable distribution at any point in the system?
4. **Outages.** Please list all service outages for 2017 and 2018. If any outages were due to scheduled maintenance or repairs, were customers provided adequate prior notice?
5. **Gray Water.** In response to four customer complaints concerning gray water, dated between March 10 and 14, 2019, Aquarina stated, "The grayish water that was experienced by residents last week occurred when a slight increase in chlorine residual in the system (still well within safe standards as dictated by the FDEP) caused a cloudy, grayish appearance in the water." Please provide a copy of the laboratory analysis report for March 2019 (e.g., Pace Analytical).

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6. **Sanitary Survey.** On July 26, 2017, the Florida Department of Environmental Protection (DEP) conducted a Sanitary Survey of Aquarina's facilities. Aquarina was found to be in potential non-compliance, and was sent a Compliance Assistance Offer letter, dated August 28, 2017. Please specify how Aquarina addressed the deficiencies in the Sanitary Survey Report. In addition, please provide a copy of Aquarina's response to the letter, as well as DEP's reply.
7. **Pump Repairs.** On March 24, 2017, Aquarina purchased a new pump for the reverse osmosis skid. It appears the same pump was repaired on July 31, 2017, and again on June 20, 2018. Please clarify why the repairs were not covered under warranty.
8. **Roof Bids.** Please provide three bids for the replacement of the reverse osmosis building roof. If the bids were not obtained, please explain why. In addition, please provide the in service date of the current roof.
9. **Lift Station Bids.** Please provide copies of the bids that were not accepted for the repair of the lift station that is referenced in the petition.
10. **Management Audit.** In August 2017, staff conducted a Management Audit of Aquarina. Please specify how Aquarina has addressed the 11 recommended actions enumerated in section 1.4 of the audit report, located at <http://www.floridapsc.com/Files/PDF/Publications/Reports/General/Waterandwastewater/AquarinaUtilities.pdf>.

Please file all responses electronically via the Commission's website at [www.floridapsc.com](http://www.floridapsc.com) by selecting the Clerk's Office tab and Electronic Filing Web Form. If you have any questions, please contact me by phone at (850) 413-6127 or by email at [jdoehlin@psc.state.fl.us](mailto:jdoehlin@psc.state.fl.us).

Sincerely,



Jefferson Doehling  
Engineering Specialist

JD/jp

cc: Office of Commission Clerk (Docket No. 20190080-WS)