## ALTURAS WATER, LLC 5911 TROUBLE CREEK ROAD NEW PORT RICHEY, FLORIDA 34652 863-904-5574

4/22/19

Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399

RE: Docket No. 20180175-WU – Application to transfer facilities and Certificate No. 628-W in Polk County from Alturas Utilities, LLC to Alturas Water, LLC - Audit Control No. 2018-275-1-1

Commission Clerk

Alturas Water, LLC, (ALT) hereby submits its response to the Staff Audit Report in the above referenced docket.

#### **Audit Finding 1:**

ALT takes no position on this finding.

#### **Audit Finding 2:**

Customer Deposits: ALT records reflect a customer deposit balance of \$1,836 as of June 15, 2018, the transfer date. Included within this balance are nine customer accounts referenced in the audit finding with deposits totaling \$562. ALT performed a detailed review of customer activity for these 9 accounts and determined that 5 of the accounts are current customers and that only 1 of these 5 customers payment history warrants a refund of their deposit. ALT review indicates that the remaining 4 accounts are no longer customers of the utility. ALT processed refunds for 3 of the 4 customers on February 22, 2019, and we are continuing to reach out to the 4<sup>th</sup> customer at this time. A tenth customer was identified on staff's list provided to ALT on March 20, 2019. ALT has no record of this customer or means to contact. In the event of unsuccessful efforts to contact these last two customers, ALT proposes to post the two deposits totaling \$145 to Contributions in Aid of Construction (CIAC) by December 31, 2019.

<u>Interest on Customer Deposits:</u> ATL proposes to posts credits of \$4.55 to the 5 current customers accounts for the accrued interest on customer deposits from June 2015 through December 2018.

Schedule 1 that contains of our findings and calculations is attached.

### **Audit Finding 3:**

The seller asserts that all refunds of over collected rate case expense plus interest was to be refunded to ALT customers in June 2015 (Commission Document 03433-2015). Our review of utility billing files provided by the seller at closing does not support this assertion. Staff provided us with an over-collected amount of \$281 to be refunded as of May 2015 (Order No. PSC-16-0128-PAA-WU, pg. 29). Using this amount and the requirements for calculating refunds and interest accruals as prescribed in Rule 25-30.360 F.A.C., ALT is prepared to post credits of \$8.24 to each customer account as of April 30, 2019.

Schedule 2 that contains our calculations is attached.

If you have any further questions please do not hesitate to contact me.

On behalf of the utility,

Mike Smallridge Alturas Water, LLC

Managing Member

## **SCHEDULE 1**

				Alturas 1	Water, LLC				
		Interest Rate							
	These	Annual	Month	Months					
							2.00%	0.17%	42
Line	Date Collected	Name	PSC List	Refund	Event Date	Description of Event		· · · · · · · · · · · · · · · · · · ·	
5	03/08/12	AC#2851P	\$65.00	no	6 of 7 in 2018	late payment of bills		\$4.55	
7	11/10/11	AC# 2905ODR	\$65.00	no	5 of 7 in 2018	late payment of bills	1	\$4.55	
11	09/16/10	AC# 3640CA	\$65.00	yes	none			\$4.55	·
16	04/06/09	AC# 3592CA	\$65.00	no	2 of 7 in 2018	late payment of bills		\$4.55	
17	06/01/09	AC# 3148ODR	\$65.00	no	6 of 7 in 2018	late payment of bills		<u>\$4.55</u>	- Marie
			No longer custom	er - refund req	uired			\$22.75	
Line	Date Collected	Name	PSC List	Refund	Contact info available?				Agency of the same
22	08/15/12	AC# 2610ODR	\$80.00	yes	1	edacted		j geren	1
24	02/07/14	AC# 8110AR1	\$65.00	no	refund pro	ocessed 2/22/19			in a second of the second
27	01/01/13	AC# 3400EC	\$64.00	no	refund pro	ocessed 2/22/19		- mark	Later to the control of the control
29	08/01/10	AC# 4507	\$28.25	no	refund pro	ocessed 2/22/19	1		
Total	Refunds		\$562.25						
			No record or	customer history	,				
Line	Date Collected	Name	PSC List	Refund	Contact	info available?			
30	unknown	Unknown - Lee	\$65.00				<u>]</u>		

# SCHEDULE 2

Period	Non Financial Com	Refund Amt		
reriou	1st Day	Average	\$281.00	
Aug-14	0.00070	0.00065	\$281.18	
Sep-14	0.00060	0.00050	\$281.32	
Oct-14	0.00040	0.00050	\$281.46	
Nov-14	0.00060	0.00065	\$281.65	
Dec-14	0.00070	0.00075	\$281.86	
Jan-15	0.00080	0.00085	\$282.10	
Feb-15	0.00090	0.00085	\$282.34	
Mar-15	0.00080	0.00070	\$282.54	
Apr-15	0.00060	0.00070	\$282.73	
May-15	0.00080	0.00085	\$282.97	
Jun-15	0.00090	0.00090	\$283.23	
Jul-15	0.00090	0.00085	\$283.47	
Aug-15	0.00080	0.00090	\$283.72	
Sep-15	0.00100	0.00110	\$284.04	
Oct-15	0.00120	0.00105	\$284.33	
Nov-15	0.00090	0.00120	\$284.68	
Dec-15	0.00150	0.00245	\$285.37	
Jan-16	0.00340	0.00340	\$286.34	
Feb-16	0.00340	0.00345	\$287.33	
Mar-16	0.00350	0.00335	\$288.29	
Apr-16	0.00320	0.00340	\$289.27	
May-16	0.00360	0.00370	\$290.34	
Jun-16	0.00380	0.00370	\$291.42	
Jul-16	0.00360	0.00355	\$292.45	
Aug-16	0.00350	0.00390	\$293.59	
Sep-16	0.00430	0.00410	\$294.80	
Oct-16	0.00390	0.00410	\$296.01	
Nov-16	0.00430	0.00450	\$297.34	
Dec-16	0.00470	0.00550	\$298.97	
Jan-17	0.00630	0.00625	\$300.84	
Feb-17	0.00620	0.00625	\$302.72	
Mar-17	0.00630	0.00715	\$304.89	
Apr-17	0.00800	0.00820	\$307.39	
May-17	0.00840	0.00850	\$310.00	
Jun-17	0.00860	0.00880	\$312.73	
Jul-17	0.00900	0.00990	\$315.82	
Aug-17	0.01080	0.01095	\$319.28	
Sep-17	0.01110	0.01100	\$322.79	
Oct-17	0.01090	0.01105	\$326.36	
Nov-17	0.01120	0.01160	\$330.15	
Dec-17	0.01200	0.01345	\$334.59	
Jan-18	0.01490	0.01495	\$339.59	
Feb-18	0.01500	0.01580	\$344.95	
Mar-18	0.01660	0.01760	\$351.03	
Apr-18	0.01860	0.01880	\$357.62	

## SCHEDULE 2, cont.

D 1.1	Non Financial C	Refund Amt		
Period	1st Day	Average	\$281.00	
May-18	0.01900	0.01880	\$364.35	
Jun-18	0.01860	0.01930	\$371.38	
Jul-18	0.02000	0.01985	\$378.75	
Aug-18	0.01970	0.01995	\$386.31	
Sep-18	0.02020	0.02075	\$394.32	
Oct-18	0.02130	0.02185	\$402.94	
Nov-18	0.02240	0.02255	\$412.03	
Dec-18	0.02270	0.02385	\$421.85	
Jan-19	0.02500	0.02460	\$432.23	
Feb-19	0.02420	0.02420	\$442.69	
Mar-19	0.02420	0.02425	\$453.43	
Apr-19	0.02430	A CONTRACTOR OF THE CONTRACTOR	\$453.43	
	Number of Customers		55	
	Refund w/interest per customer			