

Antonia Hover

From: Ellen Plendl
Sent: Monday, May 20, 2019 1:15 PM
To: Consumer Correspondence
Subject: Docket 20160101
Attachments: FW Utilities Inc water company; Consumer Inquiry - Utilities, Inc. of Florida

See attached email and reply and add to the correspondence side of Docket 20160101.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, May 20, 2019 11:13 AM
To: Ellen Plendl
Subject: FW: "Utilities Inc water company"

Please find attached correspondence received by the Governor's Office of Citizen Services. This correspondence is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: WordPress <wordpress@flgov.com>
Sent: Saturday, May 18, 2019 6:58 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: "Utilities Inc water company"

From: Barbara L Brown <barb2435@yahoo.com>
Subject: Utilities Inc water company
County: Seminole

Message Body:

This is a long shot but hoping you can help. Our PSC & county/local officials must seriously be in the political pockets of Utilities Inc. History is they have purchased small, failing water companies & now have formed a corporation that allows them to raise our water/sewer rates over 80% to upgrade those small, failure units at our expense. Our local representative, Mr. "DO NOTHING" Constantine went thru the motions and failed - no much motion and failure was guaranteed. Our PSC is appointed. Perhaps you need to take a serious look at those members like to did the STWM folks. We've got the same thing going on and it is just full of graft. Thanks

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This e-mail was sent from a contact form on Florida Governor Ron DeSantis website (<https://www.flgov.com>)

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Randy Roland
Sent: Monday, May 20, 2019 1:14 PM
To: 'barb2435@yahoo.com'
Subject: Consumer Inquiry - Utilities, Inc. of Florida

Ms. Barbara L. Brown
barb2435@yahoo.com

RE: FPSC Inquiry 1308600C

Dear Ms. Brown:

The Governor's office forwarded a copy of your email regarding Utilities, Inc. of Florida (UIF) with respect to Docket No. 20160101-WS, UIF's application for an increase in its water and wastewater rates in 10 counties to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service.

In response to UIF's application, the Commission held nine customer service hearings across the state in January, February, and May 2017 and a technical hearing was held in Tallahassee in May 2017. The Commission's decision to approve uniform rates for all UIF water and wastewater systems was based on the testimony and evidence provided by the utility, Commission staff, customers, the Office of Public Counsel, and other intervenors in the docket during those hearings.

The Commission considered not only the prudent costs associated with operating and maintaining the individual UIF systems, but also the potential impact of future investment by the utility as they continue to repair and replace aging infrastructure and make improvements to address quality of service issues related to color and odor in the treated water. Many of the UIF water and wastewater systems serve a small number of customers and large investments can have a significant impact on those system rates. By consolidating the utility's systems for rate setting purposes, the costs associated with future investments for all systems will be spread across a larger customer base, mitigating the rate impact for all customers. The Commission's decision in this most recent case affected customers of some systems more than others, however, in the long run it is expected that all customers will share the benefit of consolidated rates.

At present, the Docket remains open pending an appeal. This summer the FPSC is expected to make another determination regarding the Docket.

We appreciate your comments will add your correspondence to Docket No. 20160101-WS.

If you want further case information, visit the FPSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in Docket number 20160101; all submissions can be found by accessing the Document Filing Index.

If you have any questions or concerns please call Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator

