

**Brian Schultz**

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**From:** Asha Maharaj-Lucas  
**Sent:** Wednesday, June 05, 2019 11:32 AM  
**To:** Braulio Baez; Cayce Hinton; Mark Futrell; Curtis Williams; Greg Fogleman; Charles Murphy; Apryl Lynn; CLK - Agenda Staff; Adam Teitzman; Keith Hetrick; Mary Anne Helton; Cindy Muir; Commissioners & Staffs  
**Cc:** Kate Hamrick; Jacqueline Moore; Nancy Harrison  
**Subject:** RE: Oral Modification - Item 1 (Docket No. 20190057-TP)

Please see the approval for an Oral Modification request to Item 1 on the June 11<sup>th</sup>, Agenda.

Asha Maharaj-Lucas  
Executive Assistant to  
Braulio L. Baez  
Executive Director  
Florida Public Service Commission  
850-413-6053

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**From:** Braulio Baez  
**Sent:** Wednesday, June 05, 2019 11:24 AM  
**To:** Cayce Hinton; Mark Futrell  
**Cc:** Kate Hamrick; Asha Maharaj-Lucas; Curtis Williams; Greg Fogleman; Charles Murphy  
**Subject:** Re: Oral Modification - Item 1 (Docket No. 20190057-TP)

Approved. Thanks.

Sent from my T-Mobile 4G LTE Device

----- Original message -----

**From:** Cayce Hinton <[CHINTON@PSC.STATE.FL.US](mailto:CHINTON@PSC.STATE.FL.US)>  
**Date:** 6/5/19 11:19 AM (GMT-05:00)  
**To:** Braulio Baez <[BBaez@PSC.STATE.FL.US](mailto:BBaez@PSC.STATE.FL.US)>, Mark Futrell <[MFutrell@PSC.STATE.FL.US](mailto:MFutrell@PSC.STATE.FL.US)>  
**Cc:** Kate Hamrick <[KHamrick@psc.state.fl.us](mailto:KHamrick@psc.state.fl.us)>, Asha Maharaj-Lucas <[AMaharaj@psc.state.fl.us](mailto:AMaharaj@psc.state.fl.us)>, Curtis Williams <[CJWillia@PSC.STATE.FL.US](mailto:CJWillia@PSC.STATE.FL.US)>, Greg Fogleman <[GFoglema@PSC.STATE.FL.US](mailto:GFoglema@PSC.STATE.FL.US)>, Charles Murphy <[cmurphy@PSC.STATE.FL.US](mailto:cmurphy@PSC.STATE.FL.US)>, Cayce Hinton <[CHINTON@PSC.STATE.FL.US](mailto:CHINTON@PSC.STATE.FL.US)>  
**Subject:** Oral Modification - Item 1 (Docket No. 20190057-TP)

Staff requests approval to make an oral modification to Item 1 on the June 11, 2019 Agenda, staff's recommendation in Docket No. 20190057-TP. The oral modification will correct a scrivener's error resulting from a non-standard use of the abbreviation VRS in FTRI's budget filing. The edits will replace "Video Relay Service (VRS)" and "VRS" with the intended phrase "Visual Ring Signaler" in certain paragraphs.

Staff's proposed oral modification is as follows:

#### Page 4, Recommendation Statement

Staff recommends that the Commission reduce FTRI's proposed budget expenses for Fiscal Year 2019/2020 by \$2,300 for Voice Carry-Over/Hearing Carry-Over-Telecommunications Device for the Deaf (VCO/HCO-TDD) Equipment, \$2,592 for Audio Ringer (ARS) Equipment, and \$4,767 for ~~Video Relay Service (VRS)~~ Visual Ring Signaler Equipment. Staff also recommends that the Commission allow FTRI to transfer \$285,714 from the Reserve Account to offset the projected revenue shortfall due to a projected four percent decrease in access lines. Staff recommends that the Commission order all local exchange companies to continue billing the \$0.10 surcharge for Fiscal Year 2019/2020. ¶

#### Page 11, Third Bullet and Paragraph 5

- ~~Video Relay Service (VRS)~~ Visual Ring Signaler Equipment¶

#### VRS Visual Ring Signaler Equipment¶

FTRI's proposed budget is \$12,500, which is an increase of \$4,767 over the Fiscal Year 2018/2019 Commission approved budget. In response to staff's data request, FTRI explained that it is requesting the increase to conduct a pilot program with the more advanced Bellman-Symfon device to measure consumer interest prior to deciding whether to include it in the program on a permanent basis. The device is multifunctional and uses newer technology. One function allows a user to control the unit plugged directly into the phone or by transmitter alerting the user of a ring if the unit is in another room. FTRI's proposed budget is for 100 units based on its estimated demand for ~~VRS~~ Visual Ring Signaler equipment.¶

#### Page 12, Paragraphs 1 and 4

the pilot program be reduced until FTRI obtains greater insight into consumer demand and product quality. Staff recommends that the Commission maintain the budget at the current Fiscal Year 2018/2019 Commission approved budgeted amount of \$7,733. Staff believes that the difference between this amount and last year's approved budget will be sufficient for FTRI to evaluate the demand for the Bellman-Symfon device. Staff recommends that FTRI's proposed budget for ~~VRS~~ Visual Ring Signaler equipment be reduced by \$4,767.¶

Staff recommends that the Commission reduce FTRI's proposed budget expenses for Fiscal Year 2019/2020 by \$2,300 for Voice Carry-Over/Hearing Carry-Over-Telecommunications Device for the Deaf (VCO/HCO-TDD) Equipment, \$2,592 for Audio Ringer (ARS) Equipment, and \$4,767 for ~~Video Relay Service (VRS)~~ Visual Ring Signaler Equipment. Staff also recommends that the Commission allow FTRI to transfer \$285,714 from the Reserve Account to offset the projected revenue shortfall due to a projected four percent decrease in access lines. Staff recommends that the Commission order all local exchange companies to continue billing the \$0.10 surcharge for Fiscal Year 2019/2020. ¶