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DIVISION OF ENGINEERING
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DIRECTOR
(850) 413-6910

Public Service Commission

June 6, 2019

Mr. Michael Smallridge
West Lakeland Wastewater, LLC
3336 Grand Blvd. Suite 102
Holiday, FL 34690
mike@fus1llc.com

**STAFF'S THIRD DATA REQUEST
VIA EMAIL & US MAIL**

Re: Docket No. 20180202-SU Application for staff-assisted rate case in Polk County by West Lakeland Wastewater, LLC

Dear Mr. Smallridge:

Please submit the following information to the Commission Clerk, Office of Commission Clerk, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850, by June 13, 2019.

1. In response to audit staff, the Utility provided an office lease which stated that it expired on September 31, 2018. Please provide an updated lease for the office space used by Florida Utility Services 1, LLC. If West Lakeland is no longer leasing an office, please indicate how this expense is being recorded.
2. West Lakeland's 2016, 2017, and 2018 Annual Reports reflect \$1,485, \$1,531, and \$159 in bad debt expense, respectively. Given this recent level of bad debt expense, please justify and provide support for the necessity of the shut off valves requested for all customers.
3. Has West Lakeland established a relationship with the water provider in the service area to share billing information in lieu of meter reading?
4. Please refer to the Attachment 1 for the following questions.
 - a. In your April 13, 2016, response to the DEP you stated "...the utility will consult with the Florida Rural Water Association seeking recommendations for additional odor control." Did you contact the Florida Rural Water Association, if so when?
 - b. If you did not contact the Florida Rural Water Association, please explain why not.
 - c. What recommendations did the Florida Rural Water Association make for odor control, if any?

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- d. If recommendations were made, were they implemented?
 - e. Provide any documents or correspondence between you and the Florida Rural Water Association, if available.
5. During staff's May 22, 2019, customer meeting, customers had complaints of odor and spills. Please explain what attempts have been made to address these customer complaints. Please include any documentation of attempts to address customer complaints.
 6. Please provide a map of all lift station locations in the West Lakeland Wastewater, Inc. service area.

Please contact me by phone at (850) 413-6686 or by email OWooten@psc.fl.us, if you have any questions.

Sincerely,



Orlando Wooten
Engineering Specialist I
Bureau of Reliability and Resource Planning
Division of Engineering

OW:jp

Attachment

cc: Office of Commission Clerk (Docket No. 20180202)

Marshall, Bekkah

From: Mike Smallridge <mike@fus1llc.com>
Sent: Wednesday, April 13, 2016 11:22 AM
To: Marshall, Bekkah
Cc: 'Jennifer Alexander'
Subject: Village of Lakeland Letter

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Ms. Marshall,

Thank you for taking the time to speak with me yesterday on the phone.

First let me note that the mailing address printed on the letter is incorrect. Going forward please send any and all mail to:

3336 Grand Blvd. Suite #102
Holiday, FL. 34690

And please update my new email address: mike@fus1llc.com

I will answer the items which you have indicated is out of compliance.

8.2- "THE PUMP TO THE SPRAY FIELD WAS INOPERABLE AND DISSASSEMBLED"-

Answer- The utility denies this. At no time, in any way shape or form (this is what happens when you listen to Ms. Brown and her lies)has that pump ever been disassembled or been inoperable. However, on your inspection you may have seen leftover parts from the electrical panel that was vandalized. I announced at the West Lakeland customer meeting in February (you may view the meeting on my youtube channel which is www.youtube.com/channel/UC...) that the utility was going out to bid to replace the panel. A new panel was installed last Friday by a professional Licensed electrician and I have attached a picture.

9.2 (A) "THE PERMIT LIMIT OF 6.0 SU MINIMUM WAS NOT MEET TWICE IN AUGUST 2014."

Answer- I will meet with the operator and report to you at a later date.

10. "BOTH POLISHING PONDS SHOW SEVERE BERM EROSION."

Answer- Utility personal will be cleaning the east pond this week and repairing some of the berm damage. We will direct flow to the east pond and then dry the west pond. Once the west pond is dry enough to clean we will repair the remaining damage to the berm.

14. "OTHER"

Answer- The utility will repair the leaking pipe around the clarifier within 30 days. The utility denies there is odor problems as previous DEP inspections noted no odor problems. However, In an extra ordinary effort and the sense of being a good neighbor, the utility will consult with the Florida Rural Water Association seeking recommendations for additional odor control.

**On behalf of the Utility,
Michael Smallridge**