# Rutledge | Ecenia

FILED 6/27/2019 DOCUMENT NO. 05209-2019 FPSC - COMMISSION CLERK

119 South Monroe Street, Suite 202 Tallahassee, Florida 32301

> P.O. Box 551 Tallahassee, Florida 32302

June 27, 2019

Mr. Adam Teitzman Clerk, Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 Via electronic filing

RE: Virgin Mobile USA L.P. FCC Form 481 Docket No. 20190000

Dear Mr. Teitzman:

Attached please find Virgin Mobile USA, L.P.'s FCC Form 481. Please feel free to contact me if you have any questions or require more information.

Thank you for your assistance.

Sincerely,

/s/ Marsha E. Rule

Marsha E. Rule

Cc: Bill Atkinson Attachment

FCC For	m 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	219012	
<015>	Study Area Name	Virgin Mobile USA LP	
<020>	Program Year	2020	
<030>	Contact Name: Person USAC should contact with questions about this data	Andrew M. Lancaster	
<035>	Contact Telephone Number: Number of the person dentif ed in data line <030>	9137626107 ext.	
<039>	Contact Email Address: Email of the person dentif ed in data line <030>	andy.m.lancaster@sprint.com	
	Form Type	54.422	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2018

<010>	Study Area Code	219012
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

<210> For the prior calendar year, were there any reportable voice service outages?

<220>	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS									Did This Outage		
	Reference		Outage Start					911 Facilities	Service Outage	Affect Multiple		
	Number	Date	Time	Date	Time	Customers Affected		Affected	Description (Check	Study Areas	Service Outage	Preventative
							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2018

<010>	Study Area Code 219012				
<015>	Study Area Name Virgin Mobile USA LP				
<020>	Program Year 2020				
<030>	Contact Name - Person USAC should contact regarding this data Andrew M. Lancaster				
<035>	Contact Telephone Number - Number of person identified in data line <030> 9137626107 ext.				
<039>	Contact Email Address - Email Address of person identified in data line andy.m.lancaster@sprint.com <030>				
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.				
<410>	Complaints per 1000 customers for fixed voice				

<420> Complaints per 1000 customers for mobile voice

# (500) Compliance With Service Quality Standards and Consumer Protection Rules Data Collection Form

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018

<010>	Study Area Code	219012
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

<515> Certify compliance with applicable minimum service standards

• •	Inctionality in Emergency Situations Illection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018	
<010>	Study Area Code	219012		
<015>	Study Area Name	Virgin Mobile USA LP		
<020>	Program Year	2020		
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster		
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com		
<600>	Certify compliance regarding ability to function in emergency situations			
<610>	Descriptive document for Functionality in Emergency Situations			

800) Operating	Companies				FCC Form 481
ata Collection F	Form				OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
1010 Church /			010010		
	Area Code		219012		
	Area Name		Virgin Mobile	USA LP	
<020> Program			2020		
		SAC should contact regarding this data	Andrew M. Lar 9137626107 ex		
		per - Number of person identified in data line <030>			
<039> Contac	t Email Address - E	mail Address of person identified in data line <030>	andy.m.lanca	ster@sprint.com	
<810> Report	ing Carrier	Virgin Mobile USA LP			
<811> Holding	g Company	Softbank Corp.			
<812> Operat	ting Company	Virgin Mobile USA LP			
<813>		<a1></a1>		<a2></a2>	<a3></a3>
		Affiliates		SAC	Doing Business As Company or Brand Designation
			See attac	hed workshee	

900) Tribal Lands Reporting FCC Form 481						
Data Coll	ection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018			
<010>	Study Area Code	219012				
<015>	Study Area Name	Virgin Mobile USA LP				
<020>	Program Year	2020				
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster				
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.				
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com				
<900>	Does the filing entity offer tribal land services? (Y/N)					
<910>	Tribal Land(s) on which ETC Serves					
920>	Tribal Government Engagement Obligation					

<922> Feasibility and sustainability planning;

<921>

<923> Marketing services in a culturally sensitive manner;

<924> Compliance with Rights of way processes

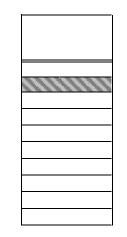
<925> Compliance with Land Use permitting requirements

<926> Compliance with Facilities Siting rules

<927> Compliance with Environmental Review processes

<928> Compliance with Cultural Preservation review processes

<929> Compliance with Tribal Business and Licensing requirements.



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# (1000) Voice and Broadband Service Rate Comparability Data Collection Form

<010>	Study Area Code	219012
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

<1000> Voice services rate comparability certification

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

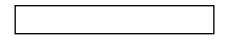
<1020> Broadband comparability certification

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

• •	o Terrestrial Backhaul Reporting ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	219012
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)



<1130>

<1140> Alaska Plan rate-of-return certification (yes, no, or not applicable) of compliance with approved performance plan.

ifeline	erms and Condition for Lifeline Customers lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
-01.05	Study Area Code	
<010>	Study Area Code	219012
<015> <020>	Study Area Name Program Year	Virgin Mobile USA LP
<020>	Contact Name - Person USAC should contact regarding this data	2020
<035>	Contact Telephone Number - Number of person identified in data line <030>	Andrew M. Lancaster
<039>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext. andy.m.lancaster@sprint.com
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans Link to Public Website HTTP	tps://www.assurancewireless.com/legal/terms-and-conditions
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	

<1223> Additional charges for toll calls, and rates for each such plan.

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(2005) Pi	rice Cap Carrier Additional Documentation		FCC Form 481
Data Col	lection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		July 2018
<010>	Study Area Code	219012	
<015>	Study Area Name	Virgin Mobile USA LP	
<020>	Program Year	2020	
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster	
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR 54.313(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

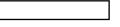
#### Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

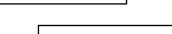
#### Connect America Phase II Reporting {47 CFR § 54.313(e)}

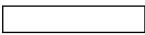
- <2017A> Connect America Fund Phase II recipient?
- <2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2018.
- <2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)
- <2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

Name of Attached Document Listing Required Information









(3005) Rate Of Return Carrier Additional Documentation Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018	
<010>	Study Area Code	219012	
<015>	Study Area Name	Virgin Mobile USA LP	
<020>	Program Year	2020	
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster	
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com	

(3007) Does this filing retain a Cost Consultant and/or Firm, or other Third Party to prepare financial and operations data disclosures submitted to the National Exchange Carrier Association (NECA), USAC, or the Administrator?

(3008A)

(3008B)

(3008B1)

(3008B2)

(3008C)

(3007a)	(3007b)	
Name of Consultant	Name of Consultant Firm/Third Party	
	+	
CAF BLS Reporting	+	
Please indicate whether new locations were deployed during the prior ca	alendar year. (Yes/No)	
Please enter the number of new locations deployed in calendar year associated with each of the following speed tiers.	the prior	
Number of newly built locations with access to broadband speeds of at leas but less than 25/3 Mbps.	Number of newly built locations with access to broadband speeds of at least 10/1 Mbps but less than 25/3 Mbps.	
Number of newly built locations with access to broadband speeds of 25/3 N	Number of newly built locations with access to broadband speeds of 25/3 Mbps or higher.	
Please provide the percentage of deployment across the entire study area	а.	

<010>	Study Area Code	219012
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<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
		andy.m.lancaster@sprint.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

	Progress Report on 5 Year Plan			
(3009)	Carrier certifies to 54.313(f)(1)(iii)			
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}			
(3010B)	Please Provide Attachment	Name of Attached Doc Information	cument Listing Required	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}			 
(3012B)	Please Provide Attachment	Name of Attached Doc Information	cument Listing Required	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	0 0	 
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	00	
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:			
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)			
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Doo Information	cument Listing Required	
(3018)	If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	(Yes/No)	00	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows			
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for			

Telecommunications Borrowers

- (3023) Underlying information subjected to a review by an independent certified public accountant
- (3024) Underlying information subjected to an officer certification.
- (3025) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows
- (3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

#### (3005) Rate Of Return Carrier Additional Documentation (Continued)

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2018

<010>	Study Area Code	219012
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<020>	Program Year	2020
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<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

#### **Financial Data Summary**

(3027) Revenue

Data Collection Form

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

(TPIS)	

<010>	Study Area Code	219012
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data lir	ne <030> 9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data lin	ne <030> andy.m.lancaster@sprint.com

#### 4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations and provide a list of newly served community anchor institutions.

#### Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001**. Recipient certifies that it is offering broadband meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas.

#### Community Anchor Institutions – FCC 14-98 (paragraph 79)

**4003a**. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

#### If yes to 4003A, please provide a response for 4003B.

**4003b**. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

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(5005) Alaska Plan Participants Additional Documentation Data Collection Form

# FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819

## July 2018

<010>	Study Area Code	219012
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<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

### 5005 Alaska Plan

(5010)	Do you participate in the Alaska plan?	(Yes/No)
(5011)	Please indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas previously served exclusively by performance-limiting satellite backhaul.	(Yes/No)
(5012)	If the filing carrier identified in its approved perfomance plans that it relies exclusively on satellite backhaul for a certain poriton of the population in its service area, indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previoius calendar year in areas that were previoiusly served exclusively by satellite backhaul.	(Yes/No)

<5013>	<a></a>	<b></b>	<c></c>
	Description Of Backhaul Technology	Date Backhaul Available	Newly Served Locations or Population
-			
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-			
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-			
_			
-			
_			
-			
-			
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-			
-			
-			
		1	

Certification - Reporting Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	219012
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.				
Name of Reporting Carrier: Virgin Mobile USA LP				
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/20/2019			
Printed name of Authorized Officer: Jay Franklin				
Title or position of Authorized Officer: Assistant Controller				
Telephone number of Authorized Officer: 9137625987 ext.				
Study Area Code of Reporting Carrier: 219012	Filing Due Date for this form: 07/01/2019			

	cion - Agent / Carrier lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	219012
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2020
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<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier					
I certify that (Name of Agent) is authorized to submit the information reported on behalf of the reporting car also certify that I am an officer of the reporting carrier my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.					
Name of Authorized Agent:					
Name of Reporting Carrier:					
Signature of Authorized Officer:	Date:				
Printed name of Authorized Officer:					
Title or position of Authorized Officer:					
Telephone number of Authorized Officer:					
Study Area Code of Reporting Carrier:	Filing Due Date for this form:				
Persons willfully making false statements on this form ca	n be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonmer under Title 18 of the United States Code, 18 U.S.C. § 1001.	nt			

#### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Г

Certification of Age	nt Authorized to File Annual Reports for CAF or LI Recipien	its on Behalf of Reporting Carrier			
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.					
Name of Reporting Carrier:					
Name of Authorized Agent Firm:					
ignature of Authorized Agent or Employee of Agent: Date:					
Name of Authorized Agent Employee:					
Title or position of Authorized Agent or Employee of Agent					
Telephone number of Authorized Agent or Employee of	Agent:				
Study Area Code of Reporting Carrier:	tudy Area Code of Reporting Carrier: Filing Due Date for this form:				
Persons willfully making false statements on this for	orm can be punished by fine or forfeiture under the Communications Act of 19 18 of the United States Code, 18 U.S.C. § 1001.	934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title			

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Attachments

(800) Operating Companies Data Collection Form				FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-081 July 2018	
<010>	Study Area Code		219012		
<015>	Study Area Name		Virgin Mobile	e USA LP	
<020>	Program Year		2020		
<030>	Contact Name - Person L	JSAC should contact regarding this data	Andrew M. Lar	ncaster	
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	9137626107 e>	ct.	
<039>	Contact Email Address - I	Email Address of person identified in data line <030>	andy.m.lanca:	ster@sprint.com	
<810>	Reporting Carrier	Virgin Mobile USA LP			
<811>	Holding Company	Softbank Corp.			
<812>	Operating Company	Virgin Mobile USA LP			
<813>		<a1></a1>		<a2></a2>	<a3></a3>

3>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	Virgin Mobile USA LP	219012	Assurance Wireless

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