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HCENED-FPSC

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## Notice of Proposed Rule

### PUBLIC SERVICE COMMISSION

SELECT A TYPE: amendment

RULE NO: RULE TITLE:

25-30.350: Underbillings and Overbillings for Water and Wastewater

25-30.360: Refunds

PURPOSE AND EFFECT: To clarify the procedure for customer refunds due to overbilling by water and wastewater companies

Docket No.20190152-WS

SUMMARY: Rule 25-30.350, F.A.C., sets forth the procedure for calculating overbillings. Rule 25-30.360, F.A.C., sets forth the procedure for disbursing the amount of refunds. Once the Commission determines that a water or wastewater utility has overbilled a customer pursuant to Rule 25-30.350, F.A.C., any refund required due to overbilling must be disbursed by the utility pursuant to Rule 25-30.360, F.A.C. The rule amendments clarify that the two rules are to function in conjunction with each other.

SUMMARY OF STATEMENT OF ESTIMATED REGULATORY COSTS AND LEGISLATIVE RATIFICATION: The agency has determined that this will not have an adverse impact on small business or likely increase directly or indirectly regulatory costs in excess of \$200,000 in the aggregate within one year after the implementation of the rule. A SERC has been prepared by the agency. The SERC examined the factors required by Section 120.541(2), FS, and concluded that the rule amendments will not have an adverse impact on economic growth, business competitiveness, or small business and that there would likely be transactional cost savings to the individual and entities, including government entities, required to comply with the rule.

I The agency has determined that the rule amendments are not expected to require legislative ratification based on the statement of estimated regulatory costs or if no SERC is required, the information expressly relied upon and described herein: based upon the information contained in the SERC.

Any person who wishes to provide information regarding a statement of estimated regulatory costs, or provide a proposal for a lower cost regulatory alternative must do so in writing within 21 days of this notice.

RULEMAKING AUTHORITY: 350.127(2), 367.121

LAW IMPLEMENTED: 367.081, 367.0814, 367.082(2), 367.091, 367.121

☑ IF REQUESTED WITHIN 21 DAYS OF THE DATE OF THIS NOTICE, A HEARING WILL BE SCHEDULED AND ANNOUNCED IN THE FAR.

THE PERSON TO BE CONTACTED REGARDING THE PROPOSED RULE IS: Adria Harper, Office of General Counsel, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850, (850) 413-6042, aharper@psc.state.fl.us

# THE FULL TEXT OF THE PROPOSED RULE IS: [TYPE AND STRIKE VERSION] 25-30.350 Underbillings and Overbillings for Water and Wastewater Service.

(1) through (2) No change.

-3 PM 4: (3) In the event of an overbilling, the customer may elect to receive the refund as a one-time disbursement, if the refund is in excess of \$20, or as a credit to future billings. Refunds for overbillings shall be disbursed pursuant to Rule 25-30.360, F.A.C.

Rulemaking Authority 350.127(2), 367.121 FS. Law Implemented 367.091, 367.121 FS. History-New 11-10-86, Amended 6-17-13,

#### 25-30.360 Refunds.

(1) Applicability. With the exception of deposit refunds, Aall refunds under this chapter ordered by the Commission shall be made in accordance with the provisions of this rule, unless another rule in this chapter specifically sets forth the procedure for making refunds otherwise ordered by the Commission. The calculation for overbillings shall be pursuant to Rule 25-30.350, F.A.C., and disbursed pursuant to this rule.

(2) through (8) No change.

Rulemaking Authority 350.127(2), 367.121 FS. Law Implemented 367.081, 367.0814, 367.082(2) FS. History-New 8-18-83, Formerly 25-10.76, 25-10.076, Amended 11-30-93,

### NAME OF PERSON ORIGINATING PROPOSED RULE: Adria Harper

NAME OF AGENCY HEAD WHO APPROVED THE PROPOSED RULE: Florida Public Service Commission DATE PROPOSED RULE APPROVED BY AGENCY HEAD: October 3, 2019 ☑DATE NOTICE OF PROPOSED RULE DEVELOPMENT PUBLISHED IN FAR: Volume 45, Number

120, June 20, 2019.

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Notices Submitted to/Confirmed by Administrative Code & Register Staff - eRulemaking ... Page 1 of 1

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Home Advanced Search MyFLRules Rules Open for Comments

Agency Main Menu Manage my profile

You are currently logged in ( Log Out )

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 Rule No./ Organization
 Rule Title
 Section
 Issue
 Date

 22456099
 25-30.350,...
 Underbillings and Overbillings for Water and Wastewater Service, Refunds
 Proposed
 10/7/2019 Vol. 45/195
 10/3/2019

#### Notices Confirmed by ACR

ID Rule No./ Rule Title Section Issue Date
Organization None

Back to Agency Home

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