

State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

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**DATE:** October 28, 2019

**TO:** Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

**FROM:** Kristen Simmons, Senior Attorney, Office of the General Counsel *KS*

**RE:** 20190139-EI - Complaint against Duke Energy Florida, LLC d/b/a Duke Energy regarding billing errors and inaccurate meter readings, by Elizabeth Randle.

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Please place the attached letter from Elizabeth Randle in the above case docket file.

KBS/lms  
Attachment

## Lisa Smith

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**From:** Kristen Simmons  
**Sent:** Monday, October 28, 2019 8:36 AM  
**To:** Lisa Smith  
**Subject:** FW: Docket nof 20190139-E1

**Importance:** Low

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**From:** Hong Wang **On Behalf Of** Records Clerk  
**Sent:** Monday, October 28, 2019 8:24 AM  
**To:** Kristen Simmons  
**Cc:** Adam Teitzman; Brian Schultz  
**Subject:** FW: Docket nof 20190139-E1  
**Importance:** Low

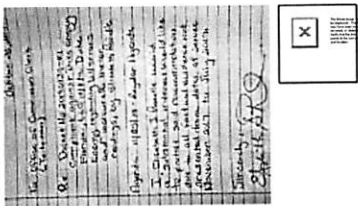
Kristen, per our conversation, I am forwarding below e-mail to you for handling.

Thanks!

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**From:** elizabeth randle [<mailto:thebazile2001@msn.com>]  
**Sent:** Monday, October 28, 2019 6:33 AM  
**To:** Records Clerk  
**Subject:** {BULK} Docket nof 20190139-E1  
**Importance:** Low

[thebazile2001@msn.com](mailto:thebazile2001@msn.com) has shared a OneDrive file with you. To view it, click the image below.



October 28, 2019.

To : Office of Commission Clerk  
(Teitzman).

RE : Docket No 20190139-E1  
Compliant against Duke Energy  
Florida, LLC d/b/a Duke  
Energy regarding bill errors  
and inaccurate meter  
readings, by Elizabeth Randle.

Agenda: 11/05/19 - Regular Agenda.

I, Elizabeth S. Randle would  
a substantial interest would like  
to protest said recommendation  
due to all factual evidence not  
presented from dates of service  
November 2017 to July 2019.

Sincerely,

Elizabeth Randle