

**Antonia Hover**

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**From:** Veronica Washington  
**Sent:** Monday, November 04, 2019 3:29 PM  
**To:** Commissioner Correspondence  
**Subject:** Docket # 20190131 Storm Protection Rules Hearing

**Importance:** Low

Please place this email in Docket No. 20190131.

Thanks

**Veronica D. Washington**

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**From:** John Pfanstiehl [<mailto:pfanstiehl@ij.net>]  
**Sent:** Monday, November 04, 2019 1:04 PM  
**To:** Office Of Commissioner Graham  
**Cc:** Office Of Commissioner Clark; Office of Commissioner Polmann; Office of Commissioner Brown; Office of Commissioner Fay; Records Clerk  
**Subject:** {BULK} RE: Docket # 20190131 Storm Protection Rules Hearing  
**Importance:** Low

Commissioner Graham,

I am concerned that the Public Service Commission is passing some Storm Protection Rules that are not sufficiently clear as to what Utility projects will be allowed to be built and that could cause a lot of abuse and possible double billing to Florida electric utility customers.

We should have more transparency in the rules and Publically Owned Utilities need to be held accountable for what specific projects they want to build in their Storm Protection Plans. One year of detailed projects for a three year plan is not acceptable. I ask that the Commission reconsider those rules now to add the transparency needed to contain costs.

Customers deserve a full evidentiary hearing on Rules 25-6.030 and 25-6.031 for the new Storm Protection Plan law.

And customers should know exactly what they will be charged for -- beforehand and then specifically detailed on their bill.

Sincerely,

John Pfanstiehl

Long-time Florida resident and ratepayer

PS Please ask the PSC Clerk to add this request letter to docket #20190131.



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