

22 Dec 2019

Dale Spencer  
542 Patriots Way  
Fernandina Beach, FL 32034

Commission Clerk  
Florida Public Utility  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Reference: Docket No. 20190156-EI

Dear Commission Clerk:

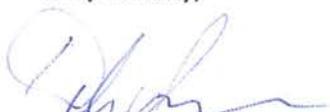
I am a residential consumer (customer) of Florida Public Utilities and I am writing to the Commission to express my profound concerns with the Notice of Interim Rate Increase request by Florida Public Utilities, see Docket No. 20190156-EI.

I would like the Commission to consider the following points and concerns:

1. This is a very large increase to residential rates that is not justified. Residents should not be paying either for new unneeded infrastructure or facilities. Nor should residents be paying for excessive repairs to equipment or infrastructure that had not been kept in good repair. The infrastructure should have been largely able to withstand the modest storm we received. The share (stock) holders should pay for managerial incompetence.
2. The stated expectation that most of the increased costs would be "offset by a decrease in fuel charges" seems exaggerated if not a deliberate deception. Where is the hard data to show this? Or is this just wishful thinking?
3. The detailed financial, accounting, tariff and engineering data supporting this request should be made available on the web for rate payers to access.
4. Commissioner's have a fiduciary responsibility to the rate payers. I respectfully request they exercise it and bring this monopoly under control. If these were really necessary and appropriate repair costs, they should not be recovered against capital new plant and equipment charges.

I look forward to your response to these points and concerns.

Respectfully,



Dale Spencer

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CLERK