CORRESPONDENCE 12/27/2019 DOCUMENT NO. 11481-2019

Nickalus Holmes

From: Betty Leland

Sent: Friday, December 27, 2019 8:00 AM **To:** Commissioner Correspondence

Cc: Jim Varian

Subject: Docket 20190071-WS - Letter from Bennie & Bonnie Ray

Attachments: BENNIE RAY LETTER RE-DEER CREEK REQUEST FOR WATER INCREASE.pdf

Good Morning:

Please place the attached letter in Docket 20190071-WS.

Thanks.

Betty Leland, Executive Assistant to Chairman Art Graham Florida Public Service Commission bleland@psc.state.fl.us (850) 413-6024 December 19, 2019



REFERENCE: Docket No. 20190071-WS

Application for increase in water rates in Polk County by : Deer Creek RV Golf & Country Club, Inc.

Dear Chairman Graham and Commissioners Mr. Clark, Ms. Brown, Mr. Polmann, Mr. Fay

We have lived in Deer Creek RV Golf & Country Club, Inc since 2006. We first moved into Deer Creek our maintenance fees were \$107 a month. Once the property was sold to Deer Creek RV Golf & Country Club, Inc., we have had rate increases every year and currently we pay \$253 a month.

Now they've taken over the water utility they are requesting an increase in the water/sewer usage by 130%. This shows a propensity to increase fees. This is a 55+ community and most of the residents are on fixed income or social security. I'm sure you realize social security increase will be 1.6% for 2020.

We pray that you will review and vote No on this increase because it is exorbitant, extravagant, inordinate, excessive, beyond a normal limit. As you can understand we can't state enough that we consider this increase too great to be reasonable or acceptable.

Again, we appreciate your consideration in this matter and hope that it doesn't just receive a rubber stamp of approval.

Sincerely,

Bennie & Bonnie Ray 2516 St George Dr.

Davenport, FL 33837

Our current water/sewer bill this month is \$54.76, the increase requested by Deer Creek RV Golf & Country Club, Inc. would have made our bill \$126.10 for this month. We used 3,890 gallons.