January 9, 2020

Director, Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Subject: Docket No. 20190071-WS

Director:

We are owners in Deer Creek Phase II, known as Fawn Ridge in Polk County along with ~300 additional owners, and were recently informed that all Deer Creek Utility customers would receive a large percentage increase in rates for water and sewage. Fawn Ridge is adjacent to similar communities of several hundred individual owners, and multiple commercial/public business entities. This impacts us as seniors with a fixed income. This is our retirement home and we don't have other places to go; like others in our community, we cannot afford the cost of a private campground.

These affected communities bring sustained revenue to this area. This huge impact will leave many senior citizens with no alternate income to offset the expense without affecting other critical needs of medications, groceries, electricity, and healthcare costs. Please consider the many hundreds of senior citizens that are affected by this case and deny the Deer Creek Utility the rate increase in the above named docket case for the extraordinary large increase.

Thank you for your consideration and empathy for seniors.

Jerry and Margaret Loden Fawn Ridge at Deer Creek Deer Creek Phase II U.D.I.,P.O.A., Inc. 42759 Highway 27 Davenport, FL 33837