

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Monday, February 10, 2020 9:22 AM
To: 'Walter Doraz'
Cc: Consumer Contact
Subject: RE: DOCKET NUMBER 20190071-WS

Good Morning, Mr. Doraz.

We will be placing your comments below in consumer correspondence in Docket Numbers 20190071, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover

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From: Walter Doraz <Railroad3D@hotmail.com>
Sent: Sunday, February 9, 2020 4:15 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: DOCKET NUMBER 20190071-WS

My name is Walt Doraz. I am a resident of Eagle's View (EV), a division of the Deer Creek RV Golf and CC. I was a member of the original board when the residents purchased this property from Maxwell, the developer. I, along with many members of that board had many conversations with Polk County and the PSC. regarding the water situation. Upon buying this property, we asked Polk County to take over the water situation as they were a utility company. Their response to this question was that our system was put in "sub par" and if we wanted to spend between 200K and 300 K to bring it up to standard, they would entertain the idea of taking it over. Not having that kind of capital after the buy, we had no choice but to deal with the system and the situations and something called a lift station. This lift station was ours in the purchase so we got a quick education as to what it is and what it does. This is the background of our situation. When we did meet with the two organizations Polk County and the PSC they were well educated on the entire Deer Creek situation , not just the water problems. Their saying was " Oh yes, we are well aware of the situations at DC. "

So with that being said let's get right to the situation at hand. Myself and my current residents see that a rate increase is necessary. They have not had one since (?) and we know that Polk County has the right to increase the rate every Oct or around that date. We have not had a rate increase even before the take over. Maxwell kept the water rates low so he could sell more sites as that part made a greater profit than a nickel or dime per gallon for water

One of the problems is the following: We have a lift station that is ours. Yet only 4 subdivisions pay for the maintenance of this lift station. Three subdivisions along with both strip malls including your own DMV building do not contribute to this maintenance of this lift station. This is one of the reasons our utility

company is losing money. WE as a corporation and a utility do not have the permission yet to charge the other sub divisions and the strip malls. Yet their waste goes through our piping and into the lift station and is then "pushed" to the plant.

Six years Polk County stated that our water system was sub par. Yet the PSC allowed both strip malls and Polk County's DMV building to add to the usage of a so called " sub par" facility. By that being allowed, it has increased the cost of maintaining this facility which only 4 divisions subsidizing it.

Now that DC is a public utility we believe that we should be able to charge the remaining subdivisions and the 2 strip malls including the DMV a fee to help off set the cost of the flow of their waste to the plant. Polk county charges everyone in our division a flat 2 and a half percent of the water they use as a sewer fee even if it goes in the grass for watering.

Establishing a fee for the usage of our lift station and the piping that is included for that is not an easy task. Like I said Polk County uses a percent. We also would like a percent but a much less of a number. A number that can be mutually agreed upon by the PSC and the board of DC. Or you could do a flat fee for every house hold in the subdivision, and a large number for the establishments in the strip mall, especially the restaurants and the DMV. There are many combinations of numbers that could be settled on as to what each pays. The combinations are not the problem, it is the PSC ALLOWING US THE OPPORTUNITY and monitoring us as to what and how we charge for the usage of our lift station.

I believe we have the technology to do our own billing, to handle the entire procedure. All we need is permission by the PSC to charge the people whatever is fair and equitable for the usage of our lift station, (a privately owned lift station). I believe this whole process can be accomplished with a little bit of conversation from both sides, PSC and members of our board / DC utility company sitting across the table, both coming in with an open mind, a lot of questions, and a possible solution.

We would appreciate any relief and consideration that would help us in this situation that has been going on now for 6 years.

I wish to thank you for your time and consideration.

Respectfully,

Walt Doraz
Eagle' s View Resident of Deer Creek