

State of Florida




Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: February 25, 2020

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Kerri Johnson, Engineering Specialist I, Division of Engineering 

RE: Docket No. 20190166- WS - Application for increase in water rates in Highlands County by HC Waterworks, Inc.

Please file the attached emailed comments from Kathy Emhart provided after the February 20, 2020 Customer Meeting, on the Correspondence side of the above mentioned docket file.

Thank you.

KJ/jp

Attachment

From: [Rybinski, Gloria](#)
To: [Kerri Johnson](#)
Subject: RE: Customer Meeting- Thursday, February 20, 2020
Date: Friday, February 21, 2020 11:48:50 AM

Good morning, the below is a complaint we got from Kathy Emhart via Facebook.

Last night (2/20/20) a meeting took place in the commissioners chambers related to a rate request for HC Water, and their deplorable water quality. Yet not one commissioner was present. Shame on all of you !!! See attached photo's of the water quality we get, increase water rates my foot!!

