

Application for increase in water rates in Highlands County by

HC Waterworks, Inc.

DOCKET NO. 20190166-WS

Name Thomas Mikulec

Address 1818 Sentinel Point Road
Sebring, FL 33875

2020 MAR 10 AM 8:47

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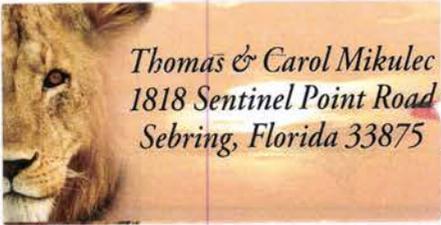
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CUSTOMER COMMENTS

In regards to the raising of our water rates. We have lived in South Florida for 70 plus years. This area has the highest rates that we have experienced. At our former residence we had water, garbage and sewer included and it was still cheaper and was very good water. The water that we have here is undrinkable a good deal of the time. We experienced a day where the water was brown and smelled of sewer. When we called in they said oh yes we are working on something? Not sure what but said it was OK to drink. I don't know about you but I would not drink water that was brown and smelled. On other occasions the water is white and there again I would not drink white water either. When we hear that they are trying to raise the rates on water that we can't even drink it just doesn't make sense. They also turn the water off to work on it and then we have to boil our water for days. We find out about this when they resend the water boil order. Please don't raise our rates.

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Thomas & Carol Mikulec
1818 Sentinel Point Road
Sebring, Florida 33875

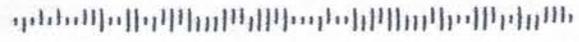
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