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April 17, 2020

VIA E-PORTAL FILING

Mr. Adam J. Teitzman
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Re: Peoples Gas System - 2019 DSM Annual Report

Dear Mr. Teitzman:

Attached for electronic filing in the above docket on behalf of Peoples Gas System, please find its Response to Staff's First Data Request (Nos. 1-3).

Your assistance in this matter is greatly appreciated.

Sincerely,

Andrew M. Brown

AB/plb

Attachment

cc: Office of Public Counsel (via email: fall-fry.mireille@leg.state.fl.us)
Ms. Paula K. Brown
Ms. Kandi M. Floyd
Ms. Karen Bramley
Mr. Luke Buzard

**PEOPLES GAS SYSTEM
2019 DSM ANNUAL REPORT
STAFF'S FIRST DATA REQUEST
REQUEST NO. 1
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FILED: APRIL 17, 2020**

1. Please provide a detailed description of the Company's research and development initiatives, including the status of each project and any final reports related to the work completed under this DSM program.
 - A. Currently, Peoples does not have an active research and development initiative under this DSM program. Peoples Gas System will continue to monitor and evaluate conservation programs and prototype technologies emerging in the marketplace for future potential initiatives.

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2019 DSM ANNUAL REPORT
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- 2.** Please describe any changes the Company has made to its process for ensuring low-income customers are aware of, and have access to, conservation programs.
 - A.** Peoples develops diverse media plans and leverages several communication avenues to reach existing customers and to ensure all customers are aware of and have access to the company's conservation programs. These communications include bill messages, emails to paperless billing customers, social media posts on Peoples' Facebook and Twitter sites, and using multimedia platforms through affinity sports partnerships. Lastly, rebate program materials are provided to plumbing and HVAC contractors across Florida to share information with their service and installation customers. Using these broad channels, Peoples consistently reaches its customer base, including low-income customers.

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3. Please provide the number of participants for each type of energy audit completed during 2019.
- a. Residential
 - i. Audits completed over the phone
 - ii. Audits completed online
 - iii. Other (please specify the type of audit)
 - b. Commercial/Industrial
 - i. Free walkthrough audits
 - ii. Audits completed over the phone
 - iii. Audits completed online
 - iv. Paid walkthrough audits
 - v. Other (please specify the type of audit)

- A. The DSM programs listed above were approved by this Commission in August of 2019. There were zero participants in Residential and Commercial Audits during 2019.

The Residential Customer Assisted Energy Audit (On-line) was implemented on April 3, 2020.

The Commercial Walk-Through Energy Audit is projected to be implemented in August 2020.