

Antonia Hover

From: Kim, Breanna <KIM.BREANNA@leg.state.fl.us>
Sent: Friday, April 17, 2020 3:06 PM
To: Records Clerk
Cc: Morse, Stephanie
Subject: Docket No. 20190166
Attachments: Tavano comments.pdf

Good afternoon,
Please find attached for filing in the docket the correspondence we received from customer John Tavano, in response to the letter submitted by HC Waterworks on April 9, 2020.

Thank you,
Breanna Kim
Office of Public Counsel

From: J Tavano <jtir@bellsouth.net>

Sent: Thursday, April 16, 2020 4:17 PM

To: Kim, Breanna <KIM.BREANNA@leg.state.fl.us>

Subject: Re: Docket No. 20190166 - HC Waterworks

During the month of March, I have been home every day do to COVID 19, they did not come by or leave any note on my door.... also around midnight on a few nights the pressure drops they're probably doing cleaning and the water smells afterwards for a few minutes.... I've also replaced the water filter again after 3 months when normally I do it once a year.... on average 4 to 5 per year for the last 4 years No I'm still against any price increase !!!!!

John