

Brian Schultz

From: Kim, Breanna <KIM.BREANNA@leg.state.fl.us>
Sent: Monday, April 20, 2020 9:08 AM
To: Records Clerk
Cc: Morse, Stephanie
Subject: Docket No. 20190166
Attachments: Grassman comments.pdf

Good morning,
Please find attached for filing in the docket the correspondence we received from customer Bob Grassman, in response to the letter submitted by HC Waterworks on April 9, 2020.

Thank you,
Breanna Kim
Office of Public Counsel

From: Bob Grassman <bobgrassman@gmail.com>
Sent: Friday, April 17, 2020 10:50 AM
To: Kim, Breanna <KIM.BREANNA@leg.state.fl.us>
Subject: Re: Docket No. 20190166 - HC Waterworks

Kim, I thank you for the update. The water situation does seem to have changed for the better. But I still have objections to the rate increase. I worked for a utility for 47 years. So I am somewhat familiar with relocation practices. As I understand it, when a utility is in public right of way it is a chance they take for free access to provide service and their responsibly to relocate when required by local government to do so. It is not fair to pass that cost to their costumers.

Secondly, I feel that when they bought this company they didn't do diligence investigating the product.

I aslo understand that over time costs do increase and therefore may be eligible for some degree of increase. I just don't believe they are due all they're asking for.

Thanks for the consideration.