

Antonia Hover

From: Consumer Contact
Sent: Tuesday, June 30, 2020 2:25 PM
To: Consumer Correspondence
Subject: Correspondence for docket 2020139
Attachments: E-Form Other Complaint TRACKING NUMBER 181545

Customer correspondence for docket 2020139.

Thank you,

Angela Calhoun

Antonia Hover

From: consumerComplaint@psc.state.fl.us
Sent: Tuesday, June 30, 2020 9:32 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 181545

CUSTOMER INFORMATION

Name: Robert Kring
Telephone: (407) 786-3681
Email: bobkring@mac.com
Address: 224 Markham Wds Rd Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Robert Kring
Account Number:
Address: 224 Markham Wds Rd Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

On June 29th once again received notice of a rate hike for Utilities Inc. To date Utilities Inc has been granted over 100% rate hike last year, and now the Commission is once again evaluating another rate hike that is not warranted under any circumstances. For years Utilities Inc operated profitably, but the Commission, w/o consideration for The People of Florida, allowed a over 100% rate increase? Now the company goes back to the Commission for another rate hike, and Floridians are not being considered nor their best interest being evaluated; which raises a question of bias and/or questionable accounting by its members. Time for the Commission to perform its appointed function and protect the People of Florida from gouging and profiting by utility companies, especially w/o due inputs and vetting of the facts.